



IMPORTANT INFORMATION FROM SHROPCOM SALT

September 2026

Dear colleagues,

Thank you for being a valued partner with us in working to support families across Shropshire, Telford and Wrekin. Due to current significantly high demands on the SALT service we would like to update you about some new guidance around how families can access our service.

We have launched a new referral form. Please see this at: [Getting more help](#). Key updates include:

- Where a child is attending an educational setting, referrals should come from the setting wherever possible – this is because settings usually have the necessary and relevant information needed to allow us to process the referral appropriately. Where a child is not in a setting, the SALT team will consider a referral from health professionals e.g. health visitors.
- We can give general information and advice without a referral to parent/carers or setting staff with parental consent, through our Advice Line (01743 450800 (Opt 4)). Please note that a parent/setting booking an advice line call is **not** a shortcut to a referral.

Speech and Language UK also offer free parent/carers webinars and an advice line service:

[Talk to a speech and language advisor - Speech and Language UK: Changing young lives](#)

- Please contact your link SLT if you would like to discuss referring a new child to us, or if you feel a child previously known to us needs further support. If you are not sure who your link SLT is, please contact therapy admin
- If you would like to refer a child to us, please complete our **new** referral form in as much detail as possible.

- Please note that **you must complete a language screening tool wherever possible, whether you are referring a child for language OR speech concerns**
 - The agreed pathway for our service is to consider referrals where the educational setting has screened language skills, intervened and reviewed the outcome, where appropriate.
 - **If there are speech sound concerns you must also provide a completed Mini Speech Screen.** You must provide evidence of language skills for a referral to the speech pathway to be considered
 - For more information see: [Screening tools](#).
- If the child is under 3 yrs (36 months) please complete the Early Years Setting Staff/Health Visiting section of the form with as much detail as possible. You can still make the referral if you have significant concerns.

Please contact us via our admin team on 01743 450800 (Opt 4) if you would like to discuss the contents of this letter.

Many thanks again for your support.

With kind regards,

Speech and Language Therapy Triage Team