



Xyla Neurodevelopmental Assessments – Q&A

What is Xyla?

Xyla is an experienced provider of neurodevelopmental (ND) diagnostic assessments and treatment support. They offer assessments for children and young people either virtually or face-to-face, depending on clinical need and family preference.

Xyla works in partnership with services to support timely access to ND assessments, helping to reduce waiting times and improve equity of access.

Can I refer to Xyla?

Referrals to Xyla are not made directly by professionals.

Children and young people already on the CAMHS STW neurodevelopmental waiting list are identified and transferred in a planned and equitable way. CAMHS STW manages this process and contacts families directly to request consent before any referral is made.

How will families be contacted?

Families are initially contacted by CAMHS administrative staff to gain consent for referral to Xyla.

This process is done monthly, with a number of referrals sent each month to ensure fairness and avoid inequalities that can arise from batch transfers.

Once consent is given, Xyla will contact the parent or carer directly to discuss next steps and begin the assessment pathway.

What should I say to families who have been contacted about Xyla?

You can reassure families that:

- Xyla is an experienced and trusted provider of neurodevelopmental assessments.
- The assessment process may be completed virtually or face-to-face.
- Their referral has been transferred to support timelier access to assessment.
- Once they are open to Xyla, their CAMHS STW ND referral will be closed, and Xyla becomes their main point of contact.
- Families should contact Xyla directly for any queries or updates about their assessment.

Will Xyla have contact with me as a professional?

Yes.

As part of the diagnostic process, Xyla will gather information from professionals involved in the child or young person's care.

If you are contacted by Xyla:

- Please engage with the request where appropriate, as this contributes to a robust assessment.
- If you become aware that Xyla is involved with a child you are working with, please ensure your professional details are shared with Xyla so they can contact you if needed.

What information is shared after the assessment?

Following completion of the diagnostic assessment:

- A full diagnostic report will be produced by Xyla.
- This report will be shared with relevant professionals involved in the child or young person's care.
- A copy of the report will be:
 - Uploaded to the child or young person's local mental health record (CYP system)
 - Shared with the GP

This ensures continuity of care and that all professionals have access to the assessment outcomes and recommendations.