CYP Early years (0-4s) Stakeholder Survey

**Background**

The Local Government and Public Involvement in Health Act (2007) placed a duty on local authorities and PCTs (now ICS) to undertake a JSNA in three-yearly cycles. Local authorities and CCGs have equal and joint duties to prepare JSNAs and Joint Health and Wellbeing Strategies, through the health and wellbeing board. In practice, in Shropshire, these duties are led by Public Health to deliver on behalf of the Health and Wellbeing Board.

The JSNA seeks to identify current and future health and wellbeing needs in the local population and identify strategic priorities to inform commissioning of services based on those needs. These priorities in turn inform the Health and Wellbeing Strategy, a key document as a basis for commissioning health and social care services in the local area.

Through the HWB Strategy and ICS Strategy, as part of Shropshire Council’s Prevention and Early Intervention Strategy Development, the need for a Children and Young People thematic needs assessment has been identified, to assess the health, care and wellbeing needs of our local communities, which will help to inform our future decision making.

**Aim**

The Children and Young People JSNA will be developed with the support of partners across Shropshire to bring together data and intelligence relating to the health and wellbeing of local children, young people and families. It is our vision that the Children and Young People JSNA will inform the direction and development of services across health, social and wider community services in Shropshire. The voice of our local Children, Young People and Families will be captured in the JSNA through a series of engagement activities.

**JSNA Design**

Due to the vast scope of this product, Shropshire’s Children and Young people JSNA will be structured as a ‘JSNA pack’, comprising of individual chapters for each stage of the life course:

* 1. Population and context for children and young people
  2. Maternity (pregnancy & birth)
  3. Early Years (0-4 years)
  4. School aged children (5-11 and 11-16 years)
  5. Young people (16-19 years)

**Our ask**

To work with us to identify and provide us with the relevant data, intelligence, and evidence to inform the JSNA.

* To identify subjects which should be spotlighted and explored in more depth (Spotlight JSNAs)
* To inform us of your outreach and engagement work with children, young people and families in Shropshire
* To provide your views on key opportunities, challenges, and assets to be included in the JSNA.
* Once developed, to use the Children and Young Peoples JSNA to inform your service development and delivery.

Facilitated by Public Health/Shropshire Council:

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**Questions**

* **The following questionnaire has been developed to capture the views of all services and organisations that support babies, infants and children and their families (age 0-4).**
* **The survey will take approximately 10-20 minutes to complete and will ask you a series of questions which will be used to inform the CYP JSNA.**
* **Additional surveys will be available to ask for your views on children and families at different stages of their life course. Please answer the following questions with children aged 0-4 in mind.**

1. Which organisation do you work for?

* Shropshire Council
* Shropshire Community Health NHS Trust
* Shrewsbury and Telford Hospital Trust
* Midlands Partnership Foundation Trust
* Primary care
* Education (nurseries, early years and reception)
* Third Sector/Voluntary Community Sector Enterprises/Charities
* Local Business’
* West Mercia Police and Probation
* Fire and Rescue
* Other \_\_\_\_

1. Which service area do you work in (e.g. Health Visiting, Children’s Social Care, Social Prescribing etc)?

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1. On a scale of 1-5, how do you feel that services in Shropshire are collectively supporting families to meet the needs of babies, infants and children (aged 0-4)?

1= not at all

5= extremely well

1. Please identify where you feel we are doing well or areas for improvement in Shropshire: (5 point scale for each bullet: doing well - needs improvement)

Availability of services and information

* Home visits (e.g., health visiting)
* Community-based activities (e.g., rhythm time at the library)
* Digital service provision (e.g., virtual appointments)
* Information on what is available locally
* Social media platforms to connect with families
* Parenting support programmes (e.g., sleep tight workshops)
* Face to face service provision
* Parental peer support (e.g., breastfeeding groups)
* Informal drop-in support for families (e.g., welfare drop in clinics)
* Specialist services (e.g., speech and language therapy) - please state

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Engagement and co-production

* Actively involving parents in service development
* Voice of the child – gaining wishes, thoughts and feelings of children to inform our practice
* Collating service user feedback (e.g., feedback forms)
* Using service user feedback to inform service development
* Access data on children and young people (i.e., Do you have access to the data you need?)
* Using data to inform service planning and delivery
* Sharing of information between agencies (e.g., multiagency meetings)

Organisational development and partnership working:

* Partnership working
* Integrated services
* Continued professional development
* Supervision for workforce
* Communication across services
* Co-location of services/professionals to provide multiagency support

1. Leading on from question 3: Can you identify additional gaps in the service provision for families, babies, infants and children aged 0-4? (Comment box)
2. Leading on from question 3: Can you identify any other areas where Shropshire is doing well in the service provision for families, babies, infants and children aged 0-4? (Comment box)
3. Please rate on a scale of least to most important, what you think are the key challenges for children (0-4) in Shropshire: (please can these be boxes with numbers to rank rather than moving boxes)

* Child development
* Parent/Carer Mental health
* Obesity
* Neglect
* Deprivation
* Domestic Abuse within the family
* Parental Conflict
* Parental drug and alcohol use
* Housing issues
* Access to community-based resources
* Access to specialist support services
* Information/support for partners
* Feeding including breastfeeding support and weaning

Other (Comment Box)\_\_\_\_

1. Please rate the following aspects of how effective you feel your service area is operating:

(using the scale: excellent/ works well/needs improvement/poor for each aspect)

Or: very effective, effective, neither effective nor ineffective, ineffective, very ineffective

* Referral process
* Communication
* Waiting times
* Location of services
* Quality of care
* Partnership working

1. What are your biggest concerns when thinking about vulnerability of 0-4 year olds in Shropshire? (one word answers only, change to 5 boxes)

\_\_\_\_\_\_, \_\_\_\_\_\_, \_\_\_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_\_

1. As part of the JSNA, ‘Spotlight JSNA’s’ will be developed to explore key areas of need further. In your opinion, what subjects relating to babies, infants and children should be spotlighted and explored in more depth? (one word answers only, change to 5 boxes)

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1. **New question to add:**

A priority for Shropshire council is reduce inequalities through prevention and early intervention.

How do you think we can address inequalities to improve outcomes for babies, infants and children aged 0-4 and their families? (e.g., transport, rurality, cost of living)

1. Which services do you regularly work in partnership with?

* Shropshire Council
* Shropshire Community Health NHS Trust
* Shrewsbury and Telford Hospital Trust
* Midlands Partnership Foundation Trust
* Primary care
* Education (nurseries, early years and reception)
* Third Sector/Voluntary Community Sector Enterprises/Charities
* Local Business’
* West Mercia Police and Probation
* Fire and Rescue
* Other \_\_\_\_

1. Which service areas would you like to work more closely with?

* Shropshire Council
* Shropshire Community Health NHS Trust
* Shrewsbury and Telford Hospital Trust
* Midlands Partnership Foundation Trust
* Primary care
* Education (nurseries, early years and reception)
* Third Sector/Voluntary Community Sector Enterprises/Charities
* Local Business’
* West Mercia Police and Probation
* Fire and Rescue
* Other \_\_\_\_

1. Thank you for your time! Please use this space to give us any other feedback about

opportunities to improve or develop the service in Shropshire.