

**NCVO MEMBER ASSEMBLY  
WEST MIDLANDS | MONDAY 27 MARCH 2023**

**PRE-EVENT NETWORKING**



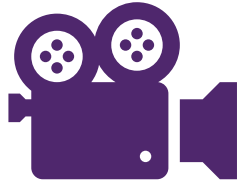
**NCVO**  
**CHAMPIONING  
VOLUNTARY  
ACTION**

**NCVO MEMBER ASSEMBLY  
WEST MIDLANDS | MONDAY 27 MARCH 2023**

**PLEASE INTRODUCE YOURSELVES IN THE CHAT**



**NCVO**  
**CHAMPIONING  
VOLUNTARY  
ACTION**



# NCVO MEMBER ASSEMBLY

## AGENDA

- |       |  |
|-------|--|
| 10.00 | Welcome  |
| 10.10 | Understanding the current barriers to volunteering (NCVO)                                    |
| 10.50 | DBS Outreach Service – introduction  |
| 10.55 | Break  |
| 11.05 | Building a more inclusive volunteering offer (Warwickshire and Solihull CAVA and Barnardo's) |
| 11.55 | More from NCVO membership  |
| 12.00 | Close  |

# NCVO MEMBER ASSEMBLY

## ABOUT US

- NCVO champions the voluntary sector and volunteering because they're essential for a better society
- 17,000+ members across England
- New strategic goals, to
  - **support**
  - **amplify**
  - **connect**



# UNDERSTANDING THE CURRENT BARRIERS TO VOLUNTEERING

REI KANEMURA, NCVO

CATHERINE GOODALL, NCVO

# DBS OUTREACH SERVICE

JO WHEATLEY

WEST MIDLANDS REGIONAL  
OUTREACH ADVISER

EMAIL ADDRESS:

JOANNE.WHEATLEY1@DBS.GOV.UK

# DBS OUTREACH SERVICE

## OVERVIEW

- Answering DBS-related queries and providing advice via phone/email
- Attending meetings, training and conferences, or visiting your organisation to have a face-to-face discussion
- Developing and delivering presentations, workshops, webinars or discussions to provide an overview of DBS
- Being available for consultation around difficult safeguarding issues that should be referred to DBS including on the “power to refer”



**10 MINUTE BREAK  
BACK AT 11:05**





WARWICKSHIRE & SOLIHULL

**CAVA**

COMMUNITY & VOLUNTARY ACTION



# **Our approach to Inclusive Volunteering**

CAVA and Barnardo's  
March 2023

# CAVA's volunteering support services



- Connecting organisations and volunteers
- Promotion of volunteering opportunities
- CSR and ESV
- Good practice support and guidance
- Volunteering events, forums and training
- Volunteering celebration events

# CAVA's State of the Sector



- There are about 13,300 VCSE organisations in Warwickshire and Solihull
- 76% consider themselves small or micro sized
- 47% of organisations operate with no paid staff
- The average annual economic impact of volunteering is £129.3m

# Approach to inclusion



- Commitment - plans & resources
- Understanding data and insight
- Promoting good practice
- Partnerships and initiatives



# Vision for volunteering



*To create a positive volunteering environment in Warwickshire and Solihull, where volunteering is open to all, volunteers can make a difference to their community, enjoy their volunteering experience, and volunteering is celebrated.*

# Vision for volunteering



## Key Aims

- Increase access to volunteering
- Increase flexible volunteering opportunities
- Build on volunteer pathways including employment
- Enable social action and place-based volunteering
- Better communicate the impact of volunteering



# CAVA data and insight



- 51% of organisations had not made significant changes to volunteer management
- Reduction of older people and those with complex health conditions who are volunteering
- Increased use of online recruitment and support
- Those that continued operating during the pandemic are likely to report a more diverse cohort

# Partnerships and initiatives

## CAVA/National Trust



# Partnerships and initiatives

## CAVA/National Trust



### Highlights

- Access to the heritage, culture and green spaces of Solihull
- Targeted at refugees, asylum seekers and British Nationals Overseas
- High levels of satisfaction for all stakeholders

### Challenges

- Sustainability and pathways
- Measuring impact

# Inclusive Volunteer Programme



## Challenges

- Increase in referrals for people with learning difficulties
- Organisation's capacity to support people with additional needs
- Reduction of staff since COVID Pandemic
- Lack of understanding on how to support people with learning needs.

## Action

- 1 Week Inclusive Volunteering programme developed
- Partnership working between various stakeholders

# Inclusive Volunteer Programme



## Outcome

- Increased awareness of how to support people with learning difficulties in the voluntary sector
- 6 students placed in volunteering roles
- Volunteer recruitment process adapted





## SATURDADS IN RUGBY

Believe in  
children  
Barnardo's



“When we moved to Rugby in 2015 with our son, we didn’t know anybody. My wife worked full time and I looked at quite a few sessions and it was a great way for my son and I to meet new people.

Generally I was the only Dad there, so I got in touch with Barnardo’s about setting up a dads group. They were very enthusiastic about the idea and were extremely helpful in organising the whole process of setting up the group.

They put me in touch with another dad to share the running of the group which has made it really effective.

“The idea is to give male carers a Children Centre activity focused for them. It's been going well and proved popular, with some regulars and some new faces. The Centre has been a great resource for local Dads. When we started the group I was a first time Dad with a new baby. I was only expecting to make some new friends and have fun with my daughter.

As time has gone on we have created a safe space for male carers as well as a support network for each other. I feel really happy and proud that we have created a unique group in our area where dads can have fun with their little ones. The highlight for me has been watching confidences grow and the positive impact that has on relationships with children”.



- We are working in partnership with other agencies to enable us to offer activities for the 5 years plus age range.
- **Adult Community Learning** have joined us to provide activities based around stories and also crafts to celebrate special occasions. At the same time as engaging the older children, they are able to introduce the Dads/Carers to their service.
- **Rugby Art Gallery & Museum** are also joining us to offer STEM (Science, Technology, Engineering and Maths) activities. This week they brought along circuit boards and made gyroscopes, which proved very popular.
- **Children North East** have visited to talk to Dads/carers about their poverty proofing project. They spent time listening to where our families feel support is needed. They also spoke to children to gain the voice of the child.
- We are also in initial chats with **CCFC MenTalk** and other organisations, to widen the support for Dads/Male carers at our SaturDads sessions.

# Where we are now...

---

- We have seen SaturDads grow from a regular cohort of 5 or 6 families to now having 30+ male carers attend with their children regularly. This is down to the hard work and dedication of our volunteers and Volunteer Co-ordinator.
- They have worked together to create something unique within Warwickshire area. They have gone from using one room in Centre to utilising the whole of the Claremont Children & Family Centre.
- They now provide indoors and outdoors activities in addition they use a Hall we have on site to provide a soft play session. They are also mindful of those with additional needs who may need a quieter zone and so keep a room available with bubble machine and sensory toys to escape to if needed.

**Volunteer  
Gardener at  
Lighthorne  
Heath Children  
and Family  
Centre  
with additional  
needs**



A volunteer was referred to Volunteer Coordinator through WCAVA, who had not been able to successfully find a volunteer opportunity as potential organisations were concerned about being able to accommodate his disability. Barnardo's had been looking for a volunteer to assist keeping the outdoor area at the C&FC at Lighthorne Heath tidy for families to access.

The Volunteer Coordinator spoke to the volunteer's mum who agreed to support him through training and provide translation with BSL where needed. When all 3 met up to complete training and visit the site, the idea of mum becoming a Barnardo's volunteer too was agreed upon to enable her to support with translation ongoing...

# Contact details



## WCAVA

Jane Holdsworth Area Manager [jholdsworth@wcava.org.uk](mailto:jholdsworth@wcava.org.uk)

Tina Wragg Volunteering Coordinator  
[tina.wragg@wcava.org.uk](mailto:tina.wragg@wcava.org.uk)

## Barnardo's

Graham Lowther Community Development Worker  
[graham.lowther@barnardos.org.uk](mailto:graham.lowther@barnardos.org.uk)

# Useful links



WCAVA [www.wcava.org.uk](http://www.wcava.org.uk)

WCAVA's State of the Sector 2021/22  
[www.wcava.org.uk/state-of-the-sector](http://www.wcava.org.uk/state-of-the-sector)

WCAVA's free membership [www.wcava.org.uk/membership](http://www.wcava.org.uk/membership)

Barnardo's <https://www.barnardos.org.uk>

Dad Matters Warwickshire  
<https://dadmatters.org.uk/warwickshire>

**MORE WITH YOUR MEMBERSHIP**  
GETTING STARTED AND GETTING  
CONNECTED



# MORE WITH YOUR MEMBERSHIP

## GETTING STARTED AND GETTING CONNECTED



What you get



Tour



Top Tips



# WHAT YOU GET WITH MEMBERSHIP

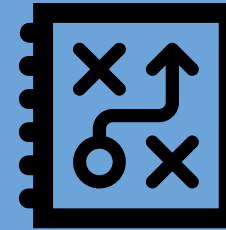
## OUR 5 KEY AREAS OF SUPPORT

**Governance**



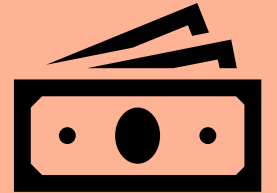
**Volunteering**

**HR**



**Strategy**

**Funding**



# WHAT YOU GET WITH MEMBERSHIP

## OUR 5 KEY AREAS OF SUPPORT



Info, research, templates, tools and downloads



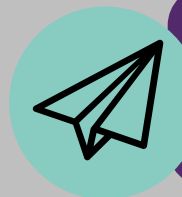
Free networking events, webinars and assemblies



Discounts with trusted suppliers



Big discounts on training, events and venue hire



Updates that keep you informed and support your planning



Policy and campaigns

# WHAT YOU GET WITH MEMBERSHIP

## WHAT OUR MEMBERS SAY

“We find NCVO’s range of member resources a great starting point when we are working on something new or looking at how we might improve our services or internal processes.”



Large, household-name charity  
*Member since 2005*

“The support you just can’t find anywhere else. As a fundraiser, membership and our benefits are a great resource that help us to demonstrate the valuable impact of the work that we do!”



Grassroots organisation  
*Member since 2017*


# TOUR OUR WEBSITE - LOGIN



Training and Events

Venue hire

Join NCVO

 [Log in](#)

## TRAINING AND EVENTS

Our training and events pages have a new look! You can still access the same great sessions, but we've made booking even easier. [Browse or book now](#)

Help and guidance


Our services

Get involved

News and insights

About us

Choose topic



Welcome

[Log In](#) [Sign Up](#)

Email

Password

[Forgot password?](#)

[Log In >](#)

## Let's champion the remarkable role of charities and volunteers

What we do



### UK CIVIL SOCIETY ALMANAC 2022

Read the essential source of insight on the voluntary sector

■ News and insights

### SMALL CHARITY SUPPORT

Find out how we support small charities

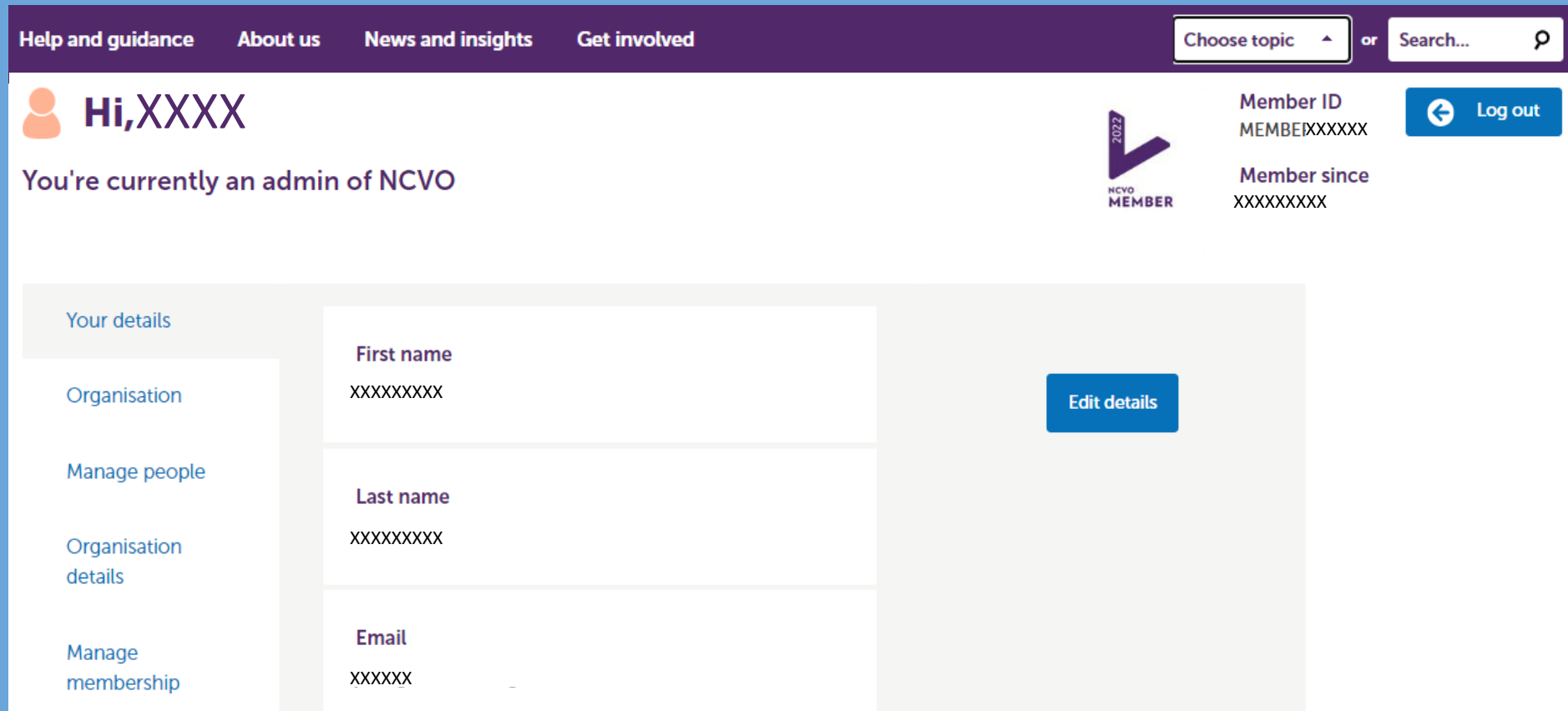
■ Our services

### SUPPORT FOR TRUSTEES

Explore our expert-led governance offer

■ Our services

# TOUR OUR WEBSITE - YOUR DASHBOARD



The screenshot shows the NCVO Member's Dashboard. At the top, there is a navigation bar with links for 'Help and guidance', 'About us', 'News and insights', and 'Get involved'. To the right of the navigation bar are two search boxes: 'Choose topic' and 'Search...'. Below the navigation bar, the user is greeted with 'Hi, XXXX' and a profile icon. To the right of the greeting, there is a 'Log out' button and a '2022 NCVO MEMBER' badge. Below the greeting, it says 'You're currently an admin of NCVO'. The main content area is divided into a sidebar on the left and a main panel on the right. The sidebar has links for 'Your details', 'Organisation', 'Manage people', 'Organisation details', and 'Manage membership'. The main panel shows a form for editing details with fields for 'First name' (XXXXXXX), 'Last name' (XXXXXXX), and 'Email' (XXXXXX). An 'Edit details' button is located to the right of the form.



## Member's Dashboard

- Opt into emails
- Access member content
- Manage people associated with your organisation
  - Download the member's logo
  - Renew your membership

# TOUR OUR WEBSITE - HOMEPAGE



[Training and Events](#)

[Venue hire](#)

[Join NCVO](#)

[Log in](#)

## TRAINING AND EVENTS

Our training and events pages have a new look! You can still access the same great sessions, but we've made booking even easier. [Browse or book now](#)

[Help and guidance](#)

[Our services](#)

[Get involved](#)

[News and insights](#)

[About us](#)

Choose topic

or

Search...



## Choose your topic

- Business planning and strategy
- Closing down
- Collaboration
- Coronavirus
- Digital and technology
- Employing and managing staff
- Equity, diversity, and inclusion
- Financial management
- Funding and Income
- Governance
- Government and politics
- Impact and evaluation
- Inside NCVO
- Involving Volunteers
- Law and regulation
- Membership
- Responding to Crises
- Risk
- Safeguarding
- Setting up

## Let's champion the remarkable role of charities and volunteers

What we do



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■ News and insights

### SMALL CHARITY SUPPORT

Find out how we support small charities

■ Our services

### SUPPORT FOR TRUSTEES

Explore our expert-led governance offer

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# TOUR OUR WEBSITE – HELP AND GUIDANCE



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Venue hire

Join NCVO

[Log in](#)

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Choose topic ▾

or

Search...



## HELP AND GUIDANCE

### HELP AND GUIDANCE

We provide help, guidance, and practical support on a range of topics that the sector encounters.

#### Setting up

Learn about the practical steps you need to take to set up your own organisation [→](#)

#### Running a charity

Guidance and tools to help you run your charity or voluntary organisation [→](#)

#### Governance

Practical steps to take to effectively achieve and maintain good governance in your charity [→](#)

#### Involving volunteers

Practical and step by step guidance to help you manage volunteers and the process of volunteering well [→](#)

#### Funding and income

Practical tips on how to find the money you need for your group or charity [→](#)

#### Strategy and impact

Learn how to develop your organisations' strategy and how to assess impact [→](#)

#### Safeguarding

Resources and guides to help your organisation do safeguarding well [→](#)

#### Digital and technology

Practical and step-by-step guidance to make the best use of digital tools and processes to help your charity, organisation or community group [→](#)

#### Closing down

What to consider when closing down your organisation [→](#)

### HELPING YOUR BOARD MEET THEIR RESPONSIBILITIES

Helping your board to understand and meet their responsibilities

#### 1 Meeting your responsibilities as a board

All trustees must take responsibility for and use their skills and experience to inform decisions that benefit the charity. [→](#)

#### 2 Equity, diversity and inclusion at board level

Understanding more about how equality, diversity and inclusion (EDI) play a role [→](#)

#### 3 Finance

Understanding board finances [→](#)

#### 4 Funding

Funding the work of boards and covering the costs of a charity [→](#)

#### 5 Managing people

Board members will need to make sure that the charity follows current employment law if the charity employs individuals. [→](#)

# TOUR TRUSTED SUPPLIERS

Help and guidance **About us** News and insights Get involved

Choose topic or Search...

**Our services**

## TRUSTED SUPPLIERS

Trusted Suppliers provide specialist products and services that can save your organisation time and money. They offer exceptional value, outstanding quality, and have lots of experience working with voluntary organisations. We've done the hard work sourcing these expert suppliers so you can remain totally focused on your vital work.

- Finance**  
Our Trusted Suppliers offering insurance, financial planning and employee benefits advice →
- HR and recruitment**  
Our Trusted Suppliers offering a wealth of HR and recruitment support →
- IT**  
Our selection of IT specialist Trusted Suppliers →
- Office services**  
Trusted Suppliers giving support, guidance and offers for all property matters →
- The Growth Company – delivery partner for Trusted Charity Mark**  
Trusted Charity is the quality standard delivered by The Growth Company on behalf of NCVO →
- Selection and codes of conduct**  
Find out how we select our Trusted Suppliers and read the agreements they sign up to →



FREE advice call with HR experts



Discounted Insurance offer with Zurich



50% discount to advertise vacancies on our website via Charity Jobs



Advertising Trustee roles for FREE with Trustee's Unlimited

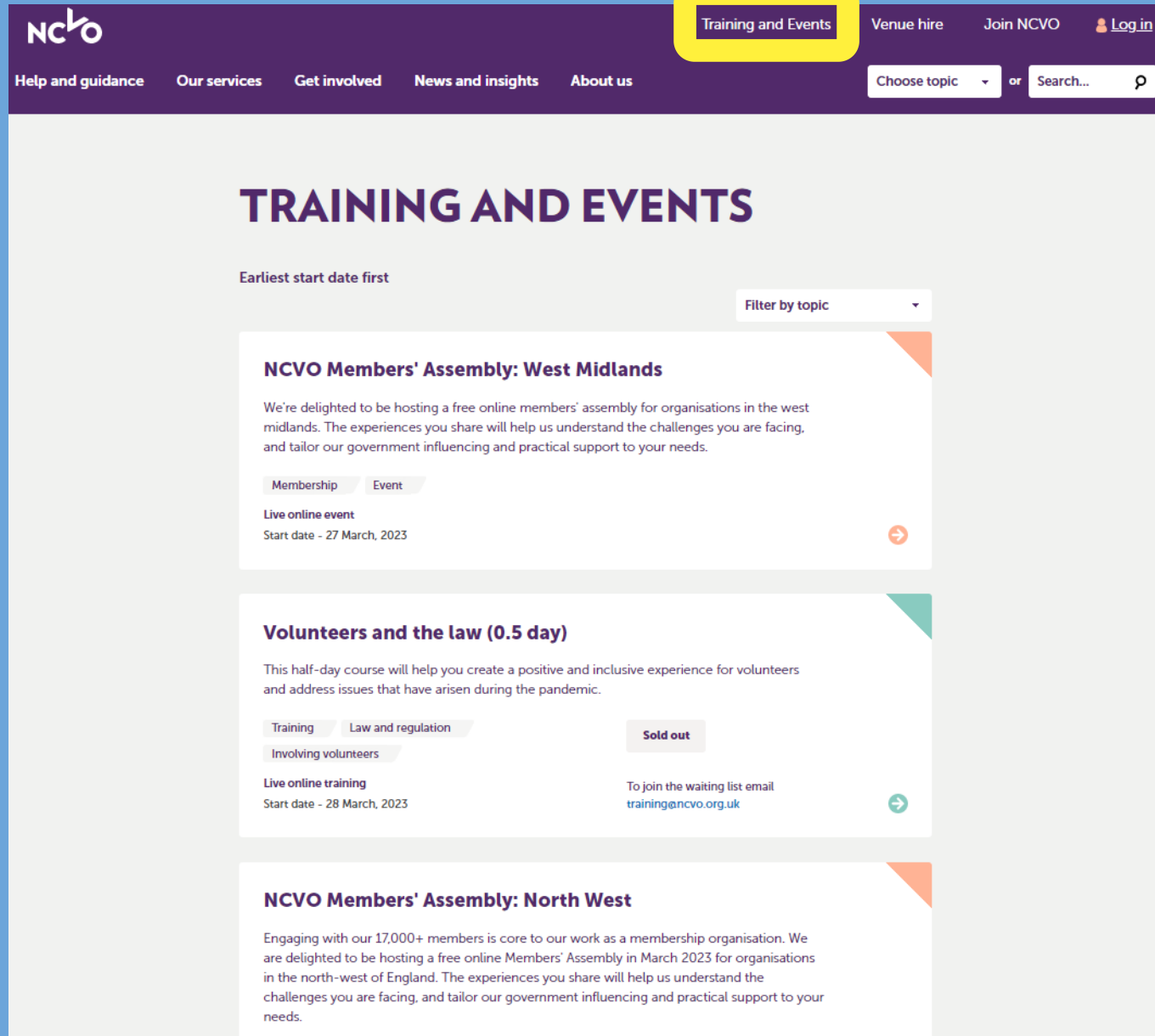


FREE energy audit with Utility Aid





# TOUR TRAINING & EVENTS



**NCVO** Training and Events Venue hire Join NCVO Log in

Help and guidance Our services Get involved News and insights About us Choose topic or Search...

## TRAINING AND EVENTS

Earliest start date first

Filter by topic

### NCVO Members' Assembly: West Midlands

We're delighted to be hosting a free online members' assembly for organisations in the west midlands. The experiences you share will help us understand the challenges you are facing, and tailor our government influencing and practical support to your needs.

Membership Event

Live online event  
Start date - 27 March, 2023

### Volunteers and the law (0.5 day)

This half-day course will help you create a positive and inclusive experience for volunteers and address issues that have arisen during the pandemic.

Training Law and regulation Involving volunteers

Sold out

Live online training  
Start date - 28 March, 2023

To join the waiting list email  
training@ncvo.org.uk

### NCVO Members' Assembly: North West

Engaging with our 17,000+ members is core to our work as a membership organisation. We are delighted to be hosting a free online Members' Assembly in March 2023 for organisations in the north-west of England. The experiences you share will help us understand the challenges you are facing, and tailor our government influencing and practical support to your needs.



Free Networking



Free Webinars  
hosted with experts



30% discount off  
all NCVO training

**WHAT YOU GET WITH MEMBERSHIP**  
OUR TOP TIPS



# TOP TIPS

**NCVO**  
CHAMPIONING  
VOLUNTARY  
ACTION

# WHAT YOU GET WITH MEMBERSHIP

## OUR TOP TIPS



Follow us on  
Twitter

@NCVO

# WHAT YOU GET WITH MEMBERSHIP

## OUR TOP TIPS

1



Follow us on  
Twitter

@NCVO

2



Share your  
membership!

It's there for your  
**entire** organisation  
not just you

# WHAT YOU GET WITH MEMBERSHIP

## OUR TOP TIPS

1



Follow us on  
Twitter

@NCVO

2



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not just you

3



Connect with us!

Book on to your  
member – only  
events, like these!

# WHAT YOU GET WITH MEMBERSHIP

## OUR TOP TIPS

1



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@NCVO

2



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3



Connect with us!

Book on to your  
member – only  
events, like these!

4



Bookmark our  
News & Insights

Read what's  
happening in the  
voluntary sector.

# WHAT YOU GET WITH MEMBERSHIP

## YOUR FRIENDLY MEMBERSHIP TEAM



**Hollie**



**Vicky**



**Josie**



**Lynette**

**0207 520 2414**

**membership@ncvo.org.uk**

# NCVO MEMBER ASSEMBLY POLL ONLINE EVALUATION FORM



# NCVO MEMBER ASSEMBLY

THANK YOU

**WE CAN'T  
DO THIS  
WITHOUT  
YOU**



NCVO champions the voluntary sector and volunteer movement to create a better society.

We connect, represent and support over 17,000+ voluntary sector member organisations, from the smallest community groups to the largest charities.

This helps our members and their millions of volunteers make the biggest difference to the causes they believe in.

- Search for NCVO membership
- Visit [www.ncvo.org.uk/join](http://www.ncvo.org.uk/join)
- Email [membership@ncvo.org.uk](mailto:membership@ncvo.org.uk)

