

# Pharmaceutical Needs Assessment 2022

## Have your say on local pharmacy services

### Introduction

Pharmacies play a key role in providing quality healthcare, providing a wide range of health advice, information and treatment. Pharmacists are trained to help people treat themselves for many common conditions, such as colds, stomach bugs and aches and pains, which can be especially common in winter months. Many pharmacies offer flu and travel vaccinations to customers for a fee, and also provide flu vaccinations for people eligible to get them free on the NHS. A pharmacy can provide an important first point of contact for people within their community, offering advice, public health information, access to medicines and providing signposting into other services.

Since 2013 every Health and Wellbeing Board in England has had a statutory responsibility to publish a Pharmaceutical Needs Assessment (PNA). This assessment supports the commissioning of pharmacy services based on local priorities. It is a tool that may also be used by NHS England to decide whether there is a need for new pharmacies in an area.

Pharmaceutical Needs Assessments (PNA) are used to keep an up to date record of local pharmaceutical services (including community pharmacies, dispensing doctors and appliance contractors). The needs assessment can identify any unmet needs and suggest how gaps can be addressed. The process enables local decision makers to best target available funding and resources and shape the future of service provision.

Shropshire's draft Pharmaceutical Needs Assessment includes information on:

- Pharmacies in Shropshire and the essential services they provide, including dispensing, advise on health, collection of waste medicines and supporting public health campaigns.
- Other pharmaceutical services such as dispensing practices and appliance contractors.
- Maps illustrating the location of providers and how they meet the needs of the rural population of our county.
- Potential gaps in provision and how those could be addressed.

Shropshire residents and organisations are encouraged to provide feedback on experience of using pharmacy services, to help shape the future of pharmacy services in the county.

The public consultation will run from 2<sup>nd</sup> August to midnight on the 30<sup>th</sup> September.

If you would like the survey in an alternative format, please use the email below to request a copy or telephone Shropshire Council's Customer Services on 0345 678 9000 and explain any support you need to allow you to respond.

You can also respond to this consultation in writing:

Email: [TellUs@shropshire.gov.uk](mailto:TellUs@shropshire.gov.uk)

Post: Feedback and Insight Team, Shropshire Council, Shirehall, Abbey Foregate, Shropshire SY2 6ND.

## Pharmaceutical Needs Assessment 2022: Survey

1. Have you read the draft Pharmaceutical Needs Assessment?

Yes, in full	
Yes, in part	
No	

2. To what extent do you agree or disagree with the following statements:

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
The draft document is a good reflection of the current pharmaceutical service provision in Shropshire						
The draft documents is a good reflection of the needs of the population						
The draft document effectively identifies potential unmet needs and gaps in service						

3. Please provide any comments to support your answers above, particularly if you have selected disagree or strongly disagree.

4. Are there any gaps in the draft or anything you don't think has been covered effectively (please describe any gaps by location as well as theme)?

5. Do you think there are other services that could be provided by pharmacies in the future to local people in Shropshire? (please select one only)

Yes	
No	
Don't know	

6. If yes, please tell us what other services should be provided using the space below:

7. Do you have any other comments or suggestions you would like to see considered before a final version is published?

### About You

The next questions are more personal and are about you. You do not have to complete this section if you don't want to (all questions are optional). We do not use this information to identify individuals but to make sure people of all different characteristics have been engaged in the survey and that the feedback we have is representative.

8. How are you responding to this survey?

As a member of the public	
As a local pharmacist	
On behalf of a dispensing practice	
On behalf of a non-dispensing practice	
On behalf of Healthwatch Shropshire	
As an employee of the NHS/ Health professional	
As a local authority employee/ Social care professional	
Employee of another organisation	
An Elected Member / MP	
A local town or parish council	
A community group or voluntary organisation	
A patient group	

Other .....

9. What is your gender?

Male

Female

Other (e.g. non-binary, prefer to self-describe)

Prefer not to say


10. Which age group are you?

19 or under

20 - 29

30-44

45-59

60- 84

85+

Prefer not to say


11. Please provide your postcode. (This will be used for mapping where respondents to the survey are from and to see if their experiences differ. We do not use this information to try to identify anyone or for any other purpose).

Postcode:

12. Do you have any long-standing illness or disability that limits your daily activity?

Yes

No

Prefer not to say


13. What is your ethnic origin?

- White (British, Irish, Polish, Gypsy or Irish Traveller, Other White)
- Mixed (White and Black Caribbean, White and Black African, White and Asian, Other Mixed)
- Asian or Asian British (Indian, Pakistani, Bangladeshi, Chinese, Other Asian)
- Black or Black British (Caribbean, African, Other Black)
- Other Ethnic Group (Arab, Other)
- Prefer not to say

29. Shropshire Council undertakes Equality, Social Inclusion and Health Impact Assessments (ESHIA) for new strategies, plans and service changes. **If you have any comments on diversity, equality, inclusion and health that you would like us to build into our work on the Pharmaceutical Needs Assessment (PNA) please describe below.**

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## **How we will use the information you have provided**

The information you have provided will be used by Shropshire Council and partner organisations within the Health and Wellbeing Board to influence decision making and service development in relation to local pharmaceutical services. We will only publish anonymised responses, parts of responses, or a summarized version of responses and will ensure individual survey respondents cannot be identified if we use quotes and comments to illustrate the feedback received. Your response will be stored and kept in line with Shropshire Council's Retention Schedule.

The survey results will be shared with other services within Shropshire Council and anonymised data may be shared with services commissioned by Shropshire Council. We will not share your data with any external third parties.

We comply with data protection laws concerning the protection of personal information, including the General Data Protection Regulation (GDPR). For more information on how information is held by Shropshire Council and your rights to gain access to the information we hold on you please see our corporate privacy policy at [www.shropshire.gov.uk/privacy](http://www.shropshire.gov.uk/privacy)

**Thank you for taking the time to complete the survey**