

## Frequently asked questions

- Q Who can get help from Remap?**  
Anyone! People are often referred by a health professional like an occupational therapist (OT) or physiotherapist, but carers or individuals can contact Remap directly. It is important to involve health professionals whenever possible to make sure the equipment is going to be suitable.
- A**
- Q How do i get help for myself or someone else?**  
You, your carer or health professional can contact us directly. Find our details on the back page.
- A**
- Q How many people are helped by Remap?**  
Remap helps around 4,000 people each year and has been doing this since 1964!
- A**
- Q Do you charge for your service?**  
No, it is free to you, but we welcome donations, which go towards the cost of materials and volunteers' travel costs.
- A**
- Q Do you need volunteers?**  
Yes, as well as people to make the equipment, we need volunteers to help with promotion, fundraising and project management.
- A**

## Contact Information

**For more information about Remap Shropshire, and examples of our work, please use the contacts below or visit the website [www.shropshire.remap.org.uk](http://www.shropshire.remap.org.uk)**

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### Remap national office

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**Remap**  
making things possible

**Custom made equipment for people with disabilities.**

**Remap Shropshire & Mid Wales**

A free service for Shropshire & Mid-Wales.

**[www.remap.info](http://www.remap.info)**

Registered charity no. 1137666



# About Remap Shropshire & Mid Wales

Remap is a charity which produces aids and equipment for people with disabilities where there are no suitable alternatives. This service is provided free of charge and is delivered entirely by volunteers.

Our volunteers are experienced engineers, crafts people or competent DIYers with access to a wide variety of skills and expertise. Remap Shropshire is one of 70+ local groups spread across the UK.

Each piece of equipment is tailor-made to suit the specific needs of one individual and is for their personal use only.

We usually work with health professionals like occupational therapists to make sure that the equipment we provide meets the needs of each person. It is best for those we are helping to involve their occupational therapist, or other health professional, from an early stage.



**Golf**  
The client, born with a shortened arm was keen to play golf and was advised to go to the Disabled golfer's society but didn't like the idea. We were able to make a flexible arm extension and clamp. 2nd drive when tested 250+yards.

## How We Work

First, one of our volunteers will meet the person with the disability, usually with their occupational therapist or other health professional, to discuss what is needed. They will then design and make a piece of equipment especially for that person.

Volunteers may need to make several visits, making fine adjustments to get the equipment exactly right. They will explain how it should be used, to make sure it can be used safely.

The equipment is supplied free of charge. If there are any problems with it in future, it will be checked by the local Remap group. Equipment no longer needed should be returned to the group as it could be reused to help others.

Although the Remap service is without charge, many people like to support the charity by making a donation, by volunteering themselves or by letting others know how they have benefitted.



**Nose sprayer**  
A client needed to use a medicated spray for her nose and ears, but her disabled hands meant she could not operate the spray bottles and was reliant on a carer to administer the sprays. So, our volunteer made two devices to hold the bottles and allow her to be able to administer the medication herself using her arm.

## Examples of recent projects

- Modified wheelchair with office chair seat
- Arm adapter to take multi-tools for gardening
- Modified wheelchair to tow baby buggy
- Mock washing machine
- Parallel walking bars for persons with single side weakness
- Device for securing feet on exercise bicycle
- Modify walker controls
- Device to assist with putting on an overcoat
- Bespoke stair gates for children
- Bed extension for 7' 4" adult



**Mock Washing Machine**  
A charity that trains assistance dogs approached Remap to see if we could make a collapsible lightweight mock washing machine to take around to demonstrations, to show how assistance dogs can be trained to help their owners and the above shows the Mk1 version. A later version uses the actual front from a washing machine.

