

Sheffield Covid-19 Financial Help Guide: Winter 2021

| | Household Support Fund | £500 T&T Support Payment |
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| Is it for me? | <ul style="list-style-type: none"> • You are struggling to afford food and other essentials - and have tried all other benefit options | <ul style="list-style-type: none"> • You are told to self-isolate by NHS Test and Trace as tested positive or been in close contact with someone tested positive and are not exempt from isolation. (Parents/Guardians of children who are in isolation from school as contacts might be able to get the payment if you need to take time off to look after them.) • Must have valid notification from NHS Test and Trace advising to self-isolate • Must have their 8-digit NHS reference number • Employed or Self-Employed • Unable to work from home – due to their job, not illness level • Will lose income (SSP/ no pay for isolation) |
| What can I get? | <ul style="list-style-type: none"> • Food, baby essentials, cleaning products, hygiene, and menstrual products • Telephone, mobile and internet | <ul style="list-style-type: none"> • £500 |

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| | <ul style="list-style-type: none"> • Gas, electricity, and water • Clothing, school uniforms, shoes • Large electrical goods like cooker, washer & fridge. • Other essentials | |
| Any limits? | <ul style="list-style-type: none"> • You need to live in Sheffield <p>Cannot be used for:</p> <ul style="list-style-type: none"> • Advice service such as debt advice • mortgage costs • activities or requirements that either the Council or another public-sector organisation is responsible for delivering • rent or housing debts under normal circumstances | <ul style="list-style-type: none"> • Cannot receive if more than £6000 in savings in their account if they do not receive a related benefit • You must apply within 42 days of the start of your self-isolation. • You must have valid notification from NHS Test & Trace advising you to self-isolate • You must have an 8-digit NHS reference number |
| How do I access it? | https://www.sheffield.gov.uk/home/your-city-council/coronavirus-hub/support-for-people.html or call the number below | https://www.sheffield.gov.uk/home/your-city-council/coronavirus-hub/support-for-people.html or call the number below |
| I need help applying | 0114 273 4567 (option 0) Call the number above, they will help you apply and also have access to translators | 0114 273 4567 (option 0) Call the number above, they will help you apply and also have access to translators |