

Household Support Fund - Exceptional Hardship Scheme



Does the customer live in Portsmouth (PO1 - PO6)?

Yes

No

Signpost to relevant local authority for further information on schemes available in their area

Is the household income below the relevant threshold?

No

This customer is not eligible for this scheme. Signpost to the Cost of Living Hub, where there is information available for everyone. If the customer would like benefit advice, please signpost them to Advice Portsmouth.

Number of children in the household	Single adult	Couple
No children	£29,665	£37,452
1 child	£38,520	£44,942
2 children	£47,375	£52,432
3 children	£56,230	£59,923
4 or more children	£65,085	£67,413

Yes

Has the customer received an award from the HSF EH scheme within the last 4 months?

Yes

No

Is the customer unable to afford essential daily living costs or an essential household item due to an unmanageable reduction in income or increase in costs?

No

Yes

This customer may be eligible for PCC's Household Support Fund Exceptional Hardship Scheme. An application can be completed using the link you have been provided.

The support available from this scheme can help with a variety of unexpected or unmanageable expenses. Awards will be made according to the customer's individual circumstances. Assistance will be provided in the form of BACS payments, cheques, grocery or household vouchers or a combination.