# Your HRA public involvement newsletter

Issue 24, October 2024

### In this month's newsletter

Welcome

Hello everyone and welcome to your public involvement newsletter. To subscribe and to see previous issues of the newsletter, [please visit the HRA website.](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Flinks-1.govdelivery.com%2FCL0%2Fhttps%3A%252F%252Feur03.safelinks.protection.outlook.com%252F%253Furl%3Dhttps%25253A%25252F%25252Fvmm0dj30.r.us-west-2.awstrack.me%25252FL0%25252Fhttps%25253A%2525252F%2525252Fwww.hra.nhs.uk%2525252Fplanning-and-improving-research%2525252Fbest-practice%2525252Fpublic-involvement%2525252Fpublic-involvement-newsletter%2525252F%25252F1%25252F01010191b7cd6536-a57e24cb-653b-4e5d-90a2-7e4b3b8ebf46-000000%25252FOnVr1lkI9wyKamUaoDGxMB7BhFw%25253D390%2526data%3D05%25257C02%25257Ckat.evans%252540hra.nhs.uk%25257Ce63ef265aea849df624108dccc11c048%25257C8e1f0acad87d4f20939e36243d574267%25257C0%25257C0%25257C638609626944684069%25257CUnknown%25257CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%25253D%25257C0%25257C%25257C%25257C%2526sdata%3D%25252B0q2EVjrFgkFpXeafxt4l6UyAS6tekVVWBPinUhTFtk%25253D%2526reserved%3D0%2F1%2F010001929a9b9bbd-ed0b58f3-b77c-4e6b-a05f-84bc1dd466e8-000000%2Fxm-njZYU1YoP7D8upM-cfvc_wZKVHjTb79mbPAW51xc%3D375&data=05%7C02%7Ckat.evans%40hra.nhs.uk%7C35293fe7bdf144d27ed708dceead5727%7C8e1f0acad87d4f20939e36243d574267%7C0%7C0%7C638647675497435215%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=GIf54vXYmHfOj%2BB54I6YbcnwBfydPHGgm7woudi33IY%3D&reserved=0)

We have created a text-only version that should be easy to print. You can also view the newsletter as a webpage. Click on the link at the top of this newsletter and zoom in using the ‘Ctrl’ and the ‘+’ symbols.

For support with this, or if you need the newsletter in a different format, you can [read our guidance](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Flinks-1.govdelivery.com%2FCL0%2Fhttps%3A%252F%252Feur03.safelinks.protection.outlook.com%252F%253Furl%3Dhttps%25253A%25252F%25252Fvmm0dj30.r.us-west-2.awstrack.me%25252FL0%25252Fhttps%25253A%2525252F%2525252Fwww.hra.nhs.uk%2525252Fplanning-and-improving-research%2525252Fbest-practice%2525252Fpublic-involvement%2525252Fpublic-involvement-newsletter%2525252F%25252F2%25252F01010191b7cd6536-a57e24cb-653b-4e5d-90a2-7e4b3b8ebf46-000000%25252FVuKq11uWq9ypCkoEmv7epp4NlLc%25253D390%2526data%3D05%25257C02%25257Ckat.evans%252540hra.nhs.uk%25257Ce63ef265aea849df624108dccc11c048%25257C8e1f0acad87d4f20939e36243d574267%25257C0%25257C0%25257C638609626944699946%25257CUnknown%25257CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%25253D%25257C0%25257C%25257C%25257C%2526sdata%3DNoM9816fjnypd1bLqCMXW7rkWvgvOwSp%25252FPJuXeD6RJA%25253D%2526reserved%3D0%2F1%2F010001929a9b9bbd-ed0b58f3-b77c-4e6b-a05f-84bc1dd466e8-000000%2FM2zTxDOfVC8scvZ5W_D-4OhZlgzzhlA19wyIL3vEMG0%3D375&data=05%7C02%7Ckat.evans%40hra.nhs.uk%7C35293fe7bdf144d27ed708dceead5727%7C8e1f0acad87d4f20939e36243d574267%7C0%7C0%7C638647675497451526%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=Uo3XYg4MfkSK68EMNw0W%2BEEgt7x%2FanCuIxJjotuwZqA%3D&reserved=0), email the public involvement team at public.involvement@hra.nhs.uk or call on 0207 104 8161.

If there is something you'd like to include, or learn more about, do let us know.

* [Recent activity](#link_4)
* [New inclusion and diversity guidance](#link_5)
* [Update to our public involvement payments policy](#link_2)
* [My journey with the HRA Community Committee](#link_7)
* [A new collaborative video on diversity in public involvement](#link_6)
* [The role of the Health Research Authority](#link_3)
* [Key information for people involved in the HRA's work](#link_1)

## Public involvement in the work of the HRA

In this section, we give a short update on some of the involvement activity we have in progress and share new invitations to get involved in our work.

### Recent activity

Last month, 11 members of the public contributed to different aspects of the HRA’s work. Activities included:

attending an online 'learning and sharing meeting' with organisations that are part of the [Shared Commitment to Public Involvement](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Flinks-1.govdelivery.com%2FCL0%2Fhttps%3A%252F%252Fwww.hra.nhs.uk%252Fplanning-and-improving-research%252Fbest-practice%252Fpublic-involvement%252Fputting-people-first-embedding-public-involvement-health-and-social-care-research%252F%2F1%2F010001929a9b9bbd-ed0b58f3-b77c-4e6b-a05f-84bc1dd466e8-000000%2F9DgDzKg9rThdD5rouLQVhkV1XDIdZ7E5O9ufHLWxKhM%3D375&data=05%7C02%7Ckat.evans%40hra.nhs.uk%7C35293fe7bdf144d27ed708dceead5727%7C8e1f0acad87d4f20939e36243d574267%7C0%7C0%7C638647675497466726%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=DrLlcmeg4Sw0pDqZWsMRS0i16YVb3doFtNtFHe9M4kQ%3D&reserved=0), a group of 25 organisations that are working to drive up standards in health and social care research

helping us to recruit the best people to work at the HRA through taking part in an interview panel and stakeholder engagement exercise

attending a meeting of [our Community Committee,](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Flinks-1.govdelivery.com%2FCL0%2Fhttps%3A%252F%252Fwww.hra.nhs.uk%252Fabout-us%252Fcommittees-and-services%252Four-community-committee%252F%2F1%2F010001929a9b9bbd-ed0b58f3-b77c-4e6b-a05f-84bc1dd466e8-000000%2FBuInWb899iMdSNDaWpM0UqlkWkn51aGOxdmq4Jw0ECs%3D375&data=05%7C02%7Ckat.evans%40hra.nhs.uk%7C35293fe7bdf144d27ed708dceead5727%7C8e1f0acad87d4f20939e36243d574267%7C0%7C0%7C638647675497480371%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=n5EdV4xWfihiML85kq9%2BJKVqb3aptwfcj8TdeWUmD3s%3D&reserved=0) which advises the HRA Board both on how we operate in practice and our bigger strategic ambitions

## HRA news

In this section, we share news about some of the HRA’s work that we think you may be interested in. You might also enjoy exploring [the news and updates section of the HRA website](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Flinks-1.govdelivery.com%2FCL0%2Fhttps%3A%252F%252Feur03.safelinks.protection.outlook.com%252F%253Furl%3Dhttps%25253A%25252F%25252Fvmm0dj30.r.us-west-2.awstrack.me%25252FL0%25252Fhttps%25253A%2525252F%2525252Fwww.hra.nhs.uk%2525252Fabout-us%2525252Fnews-updates%2525252F%25252F1%25252F01010191b7cd6536-a57e24cb-653b-4e5d-90a2-7e4b3b8ebf46-000000%25252FrnFWFDB5q_rwMz_AbQNf_-l7hbo%25253D390%2526data%3D05%25257C02%25257Ckat.evans%252540hra.nhs.uk%25257Ce63ef265aea849df624108dccc11c048%25257C8e1f0acad87d4f20939e36243d574267%25257C0%25257C0%25257C638609626944712923%25257CUnknown%25257CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%25253D%25257C0%25257C%25257C%25257C%2526sdata%3DQPQ%25252BB8dILLBrka6GnFxH1byYkYSCfvkbKaSKXdDCHCA%25253D%2526reserved%3D0%2F1%2F010001929a9b9bbd-ed0b58f3-b77c-4e6b-a05f-84bc1dd466e8-000000%2F1UGffpaQS6TdtAZ_fGGyBTfvalJw4OOkB89rVVeROxY%3D375&data=05%7C02%7Ckat.evans%40hra.nhs.uk%7C35293fe7bdf144d27ed708dceead5727%7C8e1f0acad87d4f20939e36243d574267%7C0%7C0%7C638647675497498061%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=5PVSwasAweNvytkLYfXItq0A0AmxRR%2Fu%2B1nMS55SUII%3D&reserved=0).

### New inclusion and diversity guidance

We’ve launched an informal consultation on draft inclusion and diversity guidance we’re producing with the Medicines and Healthcare products Regulatory Agency (MHRA).

The guidance will help ensure research is designed to include people who could be impacted by the findings, and that people underserved by research are not overlooked. We hope that this will help increase the diversity of people taking part in clinical trials and clinical investigations.

This is part of our wider work with the MHRA to update the UK’s clinical trials regulations.

We have developed a set of questions and supporting guidance for researchers to consider when they design clinical trials and clinical investigations. The answers to these questions will form the basis of an Inclusion and Diversity Plan. Researchers can submit this plan as part of their application to Research Ethics Committees (RECs), who will use the information in the plan as part of their overall review of the application.

The questions and guidance were developed alongside researchers, sponsors, REC members and public contributors.

To find out more about the draft guidance and the informal consultation you can visit our website.

[Find out more](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Flinks-1.govdelivery.com%2FCL0%2Fhttps%3A%252F%252Fwww.hra.nhs.uk%252Fplanning-and-improving-research%252Fbest-practice%252Fincreasing-diversity-people-taking-part-research%252Fdeveloping-our-inclusion-and-diversity-plan-and-supporting-guidance%252F%2F1%2F010001929a9b9bbd-ed0b58f3-b77c-4e6b-a05f-84bc1dd466e8-000000%2Fs_QpSfdWDeKAS5FmUSF_Vai-xDIR9KHKvMdIZapzB2w%3D375&data=05%7C02%7Ckat.evans%40hra.nhs.uk%7C35293fe7bdf144d27ed708dceead5727%7C8e1f0acad87d4f20939e36243d574267%7C0%7C0%7C638647675497539466%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=P85PYnNivAgKpDeziyPLy96FvBDcsc90EOSayLn7awI%3D&reserved=0)

### Update to our public involvement payments policy

Our policy for payments for public involvement, and the accompanying equalities impact assessment, have recently been updated.

Changes include:

* a new section about working with external organisations
* clarification on what expenses are covered, and that claims should be submitted within a month of the activity taking place, and within the same tax year where this is reasonable
* a new section on assistance animals
* clarification on what you need to consider before receiving payment for involvement and adding additional information about health insurance claims
* clarification about payment for reading and preparation time

Thank you to everyone who has contacted us with feedback on the policy. If you have any questions or anything is unclear, do get in touch with the public involvement team by emailing public.involvement@hra.nhs.uk or call us on 0207 104 8161.

[Read the policy](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Flinks-1.govdelivery.com%2FCL0%2Fhttps%3A%252F%252Fwww.hra.nhs.uk%252Fabout-us%252Fgovernance%252Fpublication-scheme%252Four-policies-and-procedures%252Fpolicy-payments-arising-involvement-public-work-hra%252F%2F1%2F010001929a9b9bbd-ed0b58f3-b77c-4e6b-a05f-84bc1dd466e8-000000%2FFYPkTgStB3lztPrzz-un8UOwrP4xaTaWvAPn9vjVRmM%3D375&data=05%7C02%7Ckat.evans%40hra.nhs.uk%7C35293fe7bdf144d27ed708dceead5727%7C8e1f0acad87d4f20939e36243d574267%7C0%7C0%7C638647675497553281%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=jUqkQU%2FSjLrFZ8TPg6Yu%2BUfUUdkniGUPQEOoxjE8Xz4%3D&reserved=0)

### My journey with the HRA Community Committee

Margaret Cheng has been a member of our Community Committee since its launch. She blogs about her experience so far.

'Setting up a new committee from scratch has been hard work - we’ve had to work out our own terms of reference (TOR) and really think hard about what we want to achieve - but the fruits of our efforts are beginning to emerge.

'Community Committee members attend HRA Board meetings on rotation and talk directly about issues we want the Board to be aware of.

'We are listened to, well supported and can track the actions that arise from what we bring forward.'

[Read Margaret's blog](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Flinks-1.govdelivery.com%2FCL0%2Fhttps%3A%252F%252Fwww.hra.nhs.uk%252Fabout-us%252Fnews-updates%252Fmy-journey-hra-community-committee%252F%2F1%2F010001929a9b9bbd-ed0b58f3-b77c-4e6b-a05f-84bc1dd466e8-000000%2FOs2gudyA6AFLhrJSBcSVs6QyjObsWyz6nQUXOq5D6IM%3D375&data=05%7C02%7Ckat.evans%40hra.nhs.uk%7C35293fe7bdf144d27ed708dceead5727%7C8e1f0acad87d4f20939e36243d574267%7C0%7C0%7C638647675497566817%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=q%2B9XDDwPSfMdxRAB48R1bHaurlMQmiECW2QVqgCnPx0%3D&reserved=0)

## Public involvement news from outside the HRA

In this section, we share news of activities organised by other groups or organisations. To find out more about the activity, please contact the organisers directly.

To include a news item relating to public involvement in health or social care research, please email the public involvement team at public.involvement@hra.nhs.uk

### A new collaborative video on diversity in public involvement

A new video raises awareness about the lack of diversity in health research and involvement.

Titled ~~IN~~VISIBLE, the video has been co-produced by Egality, a community engagement agency, eight health charities, eight people with lived experience, and two community organisations.

Their collective aim is to increase the number of people with lived experience from diverse ethnic groups who are actively involved in health research and ultimately improve health treatments and services.

The spoken word video focuses on why diversity in public involvement and in health research matters for people, families, and communities. It has been written and performed by [Duke Al-Durham](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Flinks-1.govdelivery.com%2FCL0%2Fhttps%3A%252F%252Feur03.safelinks.protection.outlook.com%252F%253Furl%3Dhttps%25253A%25252F%25252Fwww.instagram.com%25252Fdukealdurham%25252F%25253Fhl%25253Den%2526data%3D05%25257C02%25257Cpublic.involvement%252540hra.nhs.uk%25257C60f89c2340de476d4d5908dcce72e709%25257C8e1f0acad87d4f20939e36243d574267%25257C0%25257C0%25257C638612241301121617%25257CUnknown%25257CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%25253D%25257C80000%25257C%25257C%25257C%2526sdata%3D5zNKwXa5uJuhf7woS9fr21uW140kkn1y9YuL9k4afLo%25253D%2526reserved%3D0%2F1%2F010001929a9b9bbd-ed0b58f3-b77c-4e6b-a05f-84bc1dd466e8-000000%2F-hzqB3A13Zzj4LeP1lLKrX_9tX9GrRmbUPyInsHTsQI%3D375&data=05%7C02%7Ckat.evans%40hra.nhs.uk%7C35293fe7bdf144d27ed708dceead5727%7C8e1f0acad87d4f20939e36243d574267%7C0%7C0%7C638647675497580286%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=U7uKIquLvrlwc6gNym0az6sj9m%2FV175vrw5ltKpRC9E%3D&reserved=0) and the video is produced by [FreshRB CIC](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Flinks-1.govdelivery.com%2FCL0%2Fhttps%3A%252F%252Feur03.safelinks.protection.outlook.com%252F%253Furl%3Dhttps%25253A%25252F%25252Fwww.freshrb.com%25252F%2526data%3D05%25257C02%25257Cpublic.involvement%252540hra.nhs.uk%25257C60f89c2340de476d4d5908dcce72e709%25257C8e1f0acad87d4f20939e36243d574267%25257C0%25257C0%25257C638612241301134557%25257CUnknown%25257CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%25253D%25257C80000%25257C%25257C%25257C%2526sdata%3Dhn%25252FMGDelJsS16pAlD74wC3ifGbpgydsiaOiQYB7RsoI%25253D%2526reserved%3D0%2F1%2F010001929a9b9bbd-ed0b58f3-b77c-4e6b-a05f-84bc1dd466e8-000000%2FQNAexDS2sN8E3-mlXYEIBed0NCTZYmG0wrWHPkTFduM%3D375&data=05%7C02%7Ckat.evans%40hra.nhs.uk%7C35293fe7bdf144d27ed708dceead5727%7C8e1f0acad87d4f20939e36243d574267%7C0%7C0%7C638647675497594876%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=nplIDdB2ZwyN9bZVkDBVcXIKCwo7UXRCrqvovtNPEIQ%3D&reserved=0).

[Watch the video](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Flinks-1.govdelivery.com%2FCL0%2Fhttps%3A%252F%252Fegality.health%252Fbe-visible%2F1%2F010001929a9b9bbd-ed0b58f3-b77c-4e6b-a05f-84bc1dd466e8-000000%2FS_f8K4DGHy0yqUTlzqheDh6ttJCFRvlisZkX2spsRaw%3D375&data=05%7C02%7Ckat.evans%40hra.nhs.uk%7C35293fe7bdf144d27ed708dceead5727%7C8e1f0acad87d4f20939e36243d574267%7C0%7C0%7C638647675497611094%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=kCby6TbqNlhcckQP7IrVrTbxmZftp%2BiaWLOibLSmJAU%3D&reserved=0)

## Did you know?

In this section, we provide information on the HRA, its people, and the other organisations it works alongside.

### The role of the Health Research Authority

The Health Research Authority (HRA) is one of a number of organisations working together in the UK to regulate different aspects of health and social care research.

Our aim is for research findings to improve care faster because the UK is the easiest place in the world to do research that people can trust.

When it comes to health and social care, the United Kingdom is seen as a world-leading destination for the research and development of new medicines and vaccines.

We have recently published a new webpage. It describes how we collaborate with health and social care research communities across the world to share our experience and learn more about the different ways research is carried out in different countries.

[Find out more](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Flinks-1.govdelivery.com%2FCL0%2Fhttps%3A%252F%252Fwww.hra.nhs.uk%252Fabout-us%252Fwhat-we-do%252Fwhat-makes-uk-best-place-world-do-research%252F%2F1%2F010001929a9b9bbd-ed0b58f3-b77c-4e6b-a05f-84bc1dd466e8-000000%2FHyElRnw0ISTX9FOdCUiNNYA2vxV11ql05EAzwnM81ao%3D375&data=05%7C02%7Ckat.evans%40hra.nhs.uk%7C35293fe7bdf144d27ed708dceead5727%7C8e1f0acad87d4f20939e36243d574267%7C0%7C0%7C638647675497624329%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=nRqnuZ70rZBt7mtVbRDBmdXEduyvVd5sdfBCSkM%2B5ik%3D&reserved=0)

## Quick links

In response to feedback and enquiries, we have brought together this section with important information for people involved in our work.

### Key information for people involved in the HRA's work

* [HRA Community Ways of Working](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Flinks-1.govdelivery.com%2FCL0%2Fhttps%3A%252F%252Feur03.safelinks.protection.outlook.com%252F%253Furl%3Dhttps%25253A%25252F%25252Fvmm0dj30.r.us-west-2.awstrack.me%25252FL0%25252Fhttps%25253A%2525252F%2525252Fwww.hra.nhs.uk%2525252Fabout-us%2525252Fhra-community-ways-working%2525252F%25252F1%25252F01010191b7cd6536-a57e24cb-653b-4e5d-90a2-7e4b3b8ebf46-000000%25252F9SFMtr2uasmDKTqNp3R6pEAKiio%25253D390%2526data%3D05%25257C02%25257Ckat.evans%252540hra.nhs.uk%25257Ce63ef265aea849df624108dccc11c048%25257C8e1f0acad87d4f20939e36243d574267%25257C0%25257C0%25257C638609626944751156%25257CUnknown%25257CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%25253D%25257C0%25257C%25257C%25257C%2526sdata%3DF9jhVj0Vielzg3tlSigPbbcXdxNd0HqKj9gVeI4ilww%25253D%2526reserved%3D0%2F1%2F010001929a9b9bbd-ed0b58f3-b77c-4e6b-a05f-84bc1dd466e8-000000%2FHhtiAcZ4nQ5jLzkXnHp_oXD9Ycq-rCsF7YdQUKr0Uok%3D375&data=05%7C02%7Ckat.evans%40hra.nhs.uk%7C35293fe7bdf144d27ed708dceead5727%7C8e1f0acad87d4f20939e36243d574267%7C0%7C0%7C638647675497637706%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=lE3bxDXj79K0lEqv6YnWOKljosHC9JPI%2BzfCk7h6664%3D&reserved=0)
* [Payments policy](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Flinks-1.govdelivery.com%2FCL0%2Fhttps%3A%252F%252Feur03.safelinks.protection.outlook.com%252F%253Furl%3Dhttps%25253A%25252F%25252Fvmm0dj30.r.us-west-2.awstrack.me%25252FL0%25252Fhttps%25253A%2525252F%2525252Fwww.hra.nhs.uk%2525252Fabout-us%2525252Fgovernance%2525252Fpublication-scheme%2525252Four-policies-and-procedures%2525252Fpolicy-payments-arising-involvement-public-work-hra%2525252F%25252F1%25252F01010191b7cd6536-a57e24cb-653b-4e5d-90a2-7e4b3b8ebf46-000000%25252FYU4qCDjv-3uzSgbNBqH0xED1MvE%25253D390%2526data%3D05%25257C02%25257Ckat.evans%252540hra.nhs.uk%25257Ce63ef265aea849df624108dccc11c048%25257C8e1f0acad87d4f20939e36243d574267%25257C0%25257C0%25257C638609626944757660%25257CUnknown%25257CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%25253D%25257C0%25257C%25257C%25257C%2526sdata%3Dr83TheE%25252B%25252FQEX09v0xeam2LNf9WXLNaAgU77lo6aYmy8%25253D%2526reserved%3D0%2F1%2F010001929a9b9bbd-ed0b58f3-b77c-4e6b-a05f-84bc1dd466e8-000000%2FCuTXg3cEyiQaYZK0Jx6IYJfhy7MbpmegymA6ybFoaD8%3D375&data=05%7C02%7Ckat.evans%40hra.nhs.uk%7C35293fe7bdf144d27ed708dceead5727%7C8e1f0acad87d4f20939e36243d574267%7C0%7C0%7C638647675497655310%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=9DGP1XISn4%2FL633MWYX1i3tV2f9vYCyhRHAP5VFSfc8%3D&reserved=0)
* [How to raise a concern](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Flinks-1.govdelivery.com%2FCL0%2Fhttps%3A%252F%252Feur03.safelinks.protection.outlook.com%252F%253Furl%3Dhttps%25253A%25252F%25252Fvmm0dj30.r.us-west-2.awstrack.me%25252FL0%25252Fhttps%25253A%2525252F%2525252Fwww.hra.nhs.uk%2525252Fabout-us%2525252Fgovernance%2525252Ffeedback-raising-concerns%2525252F%25252523%25253A~%25253Atext%25253DIf%2525252520you%2525252520wish%2525252520to%2525252520raise%2525252520a%2525252520complaint%2525252520about%25252Cworkers%252525252C%2525252520contractors%2525252520and%2525252520volunteer%2525252520members%252525252C%2525252520please%2525252520email%2525252520complaints%2525252540hra.nhs.uk.%25252F1%25252F01010191b7cd6536-a57e24cb-653b-4e5d-90a2-7e4b3b8ebf46-000000%25252Fq8qnV9-gQoLm_5ZHWFdPB0KVG1w%25253D390%2526data%3D05%25257C02%25257Ckat.evans%252540hra.nhs.uk%25257Ce63ef265aea849df624108dccc11c048%25257C8e1f0acad87d4f20939e36243d574267%25257C0%25257C0%25257C638609626944764839%25257CUnknown%25257CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%25253D%25257C0%25257C%25257C%25257C%2526sdata%3DpvLSOUkWmoazy8JwwnopCpffG2ycIVKwHs5mV%25252BqOYLE%25253D%2526reserved%3D0%2F1%2F010001929a9b9bbd-ed0b58f3-b77c-4e6b-a05f-84bc1dd466e8-000000%2FEdt-PIUU6oSbP2jgF3jK8y03OB_Tov3VG7wLp-3bMaQ%3D375&data=05%7C02%7Ckat.evans%40hra.nhs.uk%7C35293fe7bdf144d27ed708dceead5727%7C8e1f0acad87d4f20939e36243d574267%7C0%7C0%7C638647675497670220%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=%2BEVYvY7GWwzq77bsjUg%2B%2BLKfbnqECSNhitYN%2BnYyv8Y%3D&reserved=0)

Let us know if you think we are missing any key information.

If anything in this email is unclear, you have questions, or would like to suggest something you'd like to learn about, please email the public involvement team at public.involvement@hra.nhs.uk or phone the public involvement team on 0207 104 8161.