



In collaboration with



ACCESS TO FOOD AND BEVERAGE CONCESSIONS



Eastlands Venue Services is a joint venture between City Football Group and Oak View Group, delivering **high-quality catering and hospitality services**, year-round across the **Etihad Stadium** and the wider **Etihad Campus**.

Qualification	Gateway Qualifications - Vocational Studies (Access to Front of House).
Location	National Cycling Centre, Stuart Street, Manchester, M11 4DQ.
Delivery	Delivery will be face to face at the National Cycling Centre.
Duration	Monday to Friday 9.30am-5pm for 3 weeks.
What you will study	<p>An introduction to various front of house roles in F&B concessions / kiosks, in which we will cover subjects such as food hygiene, health and safety, customer service, and communication.</p> <p>We will also prepare you with the necessary skills to be ready to apply for and attend interviews and/or assessment days.</p>
Entry requirements	Learners must be unemployed, not studying any other qualifications, age 19+, a UK resident and live in Greater Manchester.
Progression options	Enhances opportunities to pursue various food & beverage front of house roles in collaboration with Eastlands Venue Services Limited and the wider Etihad Campus.
Induction/ Assessment session	Monday 5th January 2026 at 09:30am.
Course start date	Monday 5th January 2026 at 09:30am.