



LEVEL 3

# COMMUNICATION BUNDLE

with



## About this course

This course empowers learners to enhance both verbal and non-verbal communication skills, crucial in various social care roles and professions. The programme provides valuable insights into effective communication with individuals facing dementia, cultivating empathy and patience. Participants gain a deeper understanding of dementia, enabling compassionate care and practical strategies for interactions, particularly with those who have memory loss challenges. The modules encourage self-reflection and interpersonal skill development, fostering personal growth.

## What are the units/modules involved?

- Module 1: Promote Communication in Care Settings
- Module 2: Support Individuals with Specific Communication Needs
- Module 3: Understand the role of communication and interactions with individuals who have dementia

## How will the course be delivered?

It will be delivered online with face-to-face observations.

## How long does the course take?

It will take around 12 weeks to complete.

## Who is eligible for this course?

- Learners must either live OR work within Greater Manchester
- Learners must be employed and actively involved in a care service.
- Do not currently possess a Level 3 Diploma in Adult Care.
- Learners should ideally have a minimum of Level 2 in Literacy and Numeracy or equivalent
- Learner must be aged 16 or above

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## Contact us

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## What are the benefits?

- Learners improve how they communicate, both verbally and non-verbally, which is valuable in social care roles.
- Explore ways to adapt their communication style, a skill useful in different professions.
- Gain a deeper understanding of dementia, cultivating empathy and patience when interacting with individuals undergoing this condition.
- Acquire a comprehensive understanding of the emotional, social, and cognitive aspects of dementia, enabling more informed and compassionate care.
- Learn practical strategies for effective communication and interactions, particularly with individuals facing memory loss.
- Learners gain confidence in navigating diverse communication scenarios, benefiting both personal and professional interactions.

## How will learning be assessed?

The qualification assessment revolves around the completion of a comprehensive portfolio of evidence to showcase understanding, competence and skills in practice. The portfolio may include assignments, workbooks, and documentation from onsite practical observations, allowing learners to demonstrate their evidence effectively.

## What are the progression routes available?

On successful completion of this qualification, learners may wish to continue their development by undertaking one of the following qualifications:

- Highfield Level 3 Diploma in Care (RQF)
- Highfield Level 4 Certificate in Principles of Leadership and Management in Adult Care (RQF)
- Highfield Level 4 Diploma in Care (RQF)

## Why learn with Acorn Training?

We are an award-winning training provider renowned for our diversity and inclusion values and have recently been awarded a 'Good' rating in our first full Ofsted Inspection. We deliver flexible learning with an experienced and dedicated Acorn Training trainer. We work together with care employers and employees to create tailored training to ensure that they are well-equipped to deliver high-quality care.

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