

Working in Retail and Hospitality

31st January
1st February
2024

Wednesday
& Thursday

9.30 to 2.45

New for 2024!!

2 day course

Forum Learning Centre



Scan the QR code
to register

- Explore good customer service/people skills
- Understand the role of emotional intelligence
- Gain effective conflict resolution skills
- Find out about recruitment processes
- Research employer needs in the current market



<https://manadulthood.org.uk/preparation-for-work/>