

Digishawe

- Digital courses & skills for work
- Free computer access & wi-fi
- Low cost laptops, & PCs
- Low cost smartphones & free data

supported by:

Bideford
Community
Centre



Manchester
Adult
Education



Digishawe

The **Digishawe** initiative helping Wythenshawe residents to get online and access **digital support** in the local area.

Want help getting online in Wythenshawe?

Getting online can make a real difference to your wellbeing and independence. In this guide you will find where to get support locally to help you get online, search and apply for jobs, and learn new digital skills such as online shopping, emailing and more..."

There is also information on how to buy cheap digital devices, access free data and where to find free wi-fi and public access computers.

This booklet has been created by partners as part of the Digishawe initiative helping Wythenshawe residents to get online and access digital support in the local area.

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Adult
Education**



**MANCHESTER
CITY COUNCIL**



Digishawe



Digital courses & skills for work

Manchester Adult Education (MAES: part of Manchester City Council) provides free digital skills courses, digital skill up workshops and digital taster activities.

At our Forum centre (Forum Square, Wythenshawe, M22 5RX), MAES offers courses from beginner level through to more advanced levels in addition to a drop-in workshop for mixed levels. Our sessions provide the perfect opportunity to get tailored and friendly support from qualified teachers on a range of digital issues.

We offer the below at The Forum.

Skill Up Workshop - If you want to access services, learn how to use a particular device, search for information quickly, save money or improve your employment prospects, this workshop is for you. Whatever your motive, your needs will be built into your workshop sessions at a level which is right for you.

Our Skill Up at Forum is on Mondays 12.30 to 2.45 - drop-in, no booking required (term time only)

Digital Beginners - This is the course for you if you are starting out using devices and want to know the basics. This course will introduce you to different devices, develop your confidence and start you on your journey in using your digital skills and the internet more often. Courses start in September, November, January, February, April and June

Digital Essentials E3/L1 - This course is for you if you want to develop your digital skills for work and at home. You'll learn how to use different devices for handling information, creating and editing, communicating, and transacting while remaining safe, secure and responsible online. You will be able to gain a qualification on this course. Courses start in September, January and April

Microsoft for Work - If you are looking to develop your skills and knowledge in using Microsoft applications for work, then this course is for you. Learn to confidently use Microsoft Word, Excel, Powerpoint and File Management for the workplace. Become more efficient using 365 and Teams. Courses start in September, January and April

Level 2 Digital Skills for Work - Whether securing a new role or progressing in work, this course will enhance your awareness of digital technologies, develop your practical IT skills and build your working knowledge of common software applications, including spreadsheets, documents and presentations. Courses start in September, January and April



Eligibility / Requirements

MAES can support you whether you need help setting up a new phone, updating your Universal Credit Journal, writing a CV, using apps, searching for information online and much more.

Free to adults in Greater Manchester, regardless of benefit status.

Learners need to have been a resident in the UK for the past 3 years.



Contact

email: maes.info@manchester.gov.uk
To enquire on days/times please call 0161 935 4080
Website www.manadulterd.org.uk



Provider

Manchester
Adult
Education



Location

Manchester Adult Education Centre
The Forum Learning Centre
Forum Square,
Wythenshawe,
M22 5RX



Manchester Adult Education

Low cost laptops, smartphones, PCs & support

Community Computers offer refurbished and licensed devices such as laptops, smartphones and desktop PCs at low cost to help people get online. Full desktops can be accessed from as little as £69 including 6 months warranty.

We are usually open between 10am - 5pm Monday - Friday and 10am-4pm on Saturdays.



Eligibility / Requirements

We aim to be as inclusive as possible. Those in receipt of the means-tested benefits can be eligible for the scheme. However, we know that personal circumstances can be complex and if you're otherwise struggling to access technology, we welcome you to get in touch to talk further.



Contact

Tel: 0161 476 2777

Email: enquiries@communitycomputers.co.uk

Website with Shop: www.communitycomputers.co.uk



Provider

Community Computers



Location

Community Computers,
Renewal North West,
61-63 Shaw Heath,
Stockport, SK3 8BH



Computer workshops & job support

Tree of Life offers:

Computer workshops

CV Writing

Emails, creating and editing documents

Effective searching



Eligibility / Requirements

Appointment only



Contact

You can book a session either by phoning 0161 4897018 or email wellbeing@treeoflifecentre.org.uk
Website www.treeoflifecentre.org.uk



Provider

Tree of Life



Location

Tree of Life Centre,
Greenbrow Road,
Wythenshawe,
M23 2UE



Free data, cheap devices & digital support

Let's Get Digital offers residents:

A donated SIM with 6 months of free data

Cheap devices.

Text and email support service

Eligibility / Requirements

We are a service for all Manchester residents

Contact

Text: 07860 064128

Email: digitalinclusion@manchester.gov.uk

Website: letsgetdigitalmanchester.com

Provider

Let's Get Digital

Location

Digital Inclusion Team
Manchester



Basic IT skills support

Manchester City Council Libraries offer drop in for basic computer support and help to get online.

Forum: Wednesday 10am to 12pm

Brooklands: Wednesday 2pm to 4pm

Northenden: Wednesday 2.30pm to 3.30pm

Drop in

Eligibility / Requirements

We are a service for all Manchester residents

Contact

Tel: 0161 227 3747

Email: forumlibrary@manchester.ac.uk

Website: www.manchester.gov.uk

Provider

Manchester City Council Libraries

Location

Northenden Community Library
Parkway Green House,
460 Palatine Road,
Northenden, M22 4DJ



 **MANCHESTER CITY COUNCIL**



Free computer access & wi-fi

Manchester City Council Libraries in Wythenshawe offer free computer access & wi-fi, free internet and there are printing facilities for library members (library membership is free)



Drop in

Forum Library: Monday-Wednesday: 9am - 5pm.
Thursday: Open Plus access 9am-1pm, 1pm - 8pm.
Friday: Open Plus access 9am-5pm.
Saturday: 9am - 5pm. Sunday: Closed.

Brooklands Library: Monday-Tuesday: 10am - 5pm. Wednesday: 10am - 8pm.
Thursday: Closed. Friday 10am - 5pm. Saturday: 10am - 5pm. Sunday: Closed.
**Closed from 1pm-2pm each day*

Northenden Library: Monday-Friday: 2pm-5pm. Saturday: 10am-1pm. Sunday: Closed.



Eligibility / Requirements

Library memberships are free, just head into the library with some form of ID showing your address



Contact

Tel: 0161 227 3747
Email: forumlibrary@manchester.ac.uk
Website: www.wythenshaweforum.co.uk/library



Provider

Manchester City Council Libraries



Location

Wythenshawe Forum Library
1st Floor, Forum Grove,
Wythenshawe,
Manchester. M22 5RX



MANCHESTER
CITY COUNCIL



Are you a WCHG tenant, are you struggling getting online?

We may be able to help, we are currently partnered with an Internet Service Provider as part of a Greater Manchester Combined Authority Pilot Scheme to get more people Digitally Included and on line in their homes.

If you would like to know more about how we can help you get on line or support with your digital confidence please give us a call on or pop in to one of our Digital Sessions listed on our pages.

0800 633 5500

(free from land line)

0300 111 0000

(Local rate from a mobile)

Digishawe



Wythenshawe
Community Housing Group

Get online at home in Wythenshawe

www.wchg.org.uk/get-online-at-home-in-wythenshawe

Job club for young people in the library

Wythenshawe Community Housing Group offers the Wythenshawe Job Club. The Job Club is on Thursdays 1pm-3.30pm exclusively for 16-19s, gives young job seekers access to excellent facilities with specialised support on hand.



Drop in



Eligibility / Requirements

All 16-19 year olds



Contact

Tel: 0161 946 7545
www.wchg.org.uk
Email: realopportunities@wchg.org.uk



Provider

Wythenshawe Community Housing Group



Location

Wythenshawe Forum Library
1st Floor, Forum Grove,
Wythenshawe,
Manchester. M22 5RX



Get online at home in Wythenshawe

www.wchg.org.uk/get-online-at-home-in-wythenshawe

Benefit claim support, computer skills support, CV & job search support

Wythenshawe Community Housing Group offers support to people who are not confident or lack the skills to use computers. Helping people with benefit claims, job searching, CV's and applying for jobs. Mondays 10.00-12.30



Drop in



Eligibility / Requirements

All welcome



Contact

digital@wchg.org.uk



Provider

Wythenshawe Community Housing Group



Location

Wythenshawe Jobcentre Plus,
Forum Centre, Simonsway,
Wythenshawe,
Manchester M22 5RX



Get online at home in Wythenshawe

www.wchg.org.uk/get-online-at-home-in-wythenshawe

Job club digital support

Wythenshawe Community Housing Group offers the Job Club and digital support including training using the good things foundations free training website. Printing and scanning available. Support with trouble shooting/upgrading devices. Also support with CV writing, applying for jobs and benefit applications.

Monday 9.30 - 12.00 **ICDL/Beginner**

Monday 1.00 - 3.30 **ICDL/Beginner**

Tuesday 9.30 - 12.00 **ICDL/Beginner**

Wednesday 9.30 - 12.00 **Job Club and Beginner IT and support**

Wednesday 1.00 - 3.00 **IT Drop in and Support**

Thursday 9.30 - 12 **ICDL/Beginner**

Thursday 1.00 - 3.30 **ICDL/Beginner**

Friday 1.00 - 3.30 **ICDL/Beginner**



 **Contact**
0161 946 9520

 **Eligibility/Requirements**
All welcome

 **Provider**
Wythenshawe
Community
Housing Group

 **Location**
Benchill Community Centre,
Benchill Rd,
Wythenshawe,
M22 8EJ



Get online at home in Wythenshawe

www.wchg.org.uk/get-online-at-home-in-wythenshawe

Benefit applications support

Wythenshawe Community Housing Group offers Support for people with longer benefit applications - Thursdays 09.30 - 3.00



 **Drop in**

 **Eligibility / Requirements**
All welcome

 **Contact**
digital@wchg.org.uk
Email: kirsty.bidefordcentre@gmail.com

 **Provider**
Wythenshawe
Community
Housing Group

 **Location**
Bideford Community Centre,
Bideford Drive,
Manchester,
M23 0QN

Bideford Community Centre

Get online at home in Wythenshawe

www.wchg.org.uk/get-online-at-home-in-wythenshawe

Computer support sessions

Wythenshawe Community Housing Group offers IT Support session, Tuesdays from 10.00 - 12.00. Drop in and see WCHG Digital Inclusion Officer for any support with your devices.



Drop in



Eligibility / Requirements

All welcome



Contact

digital@wchg.org.uk



Provider

Wythenshawe
Community
Housing Group



Location

Church of Nazarene,
Wendover Rd,
Brooklands,
Manchester, M23 9FN



Wythenshawe
Community Housing Group

Get online at home in Wythenshawe

www.wchg.org.uk/get-online-at-home-in-wythenshawe

Over 55s digital sessions

Wythenshawe Community Housing Group offers support exclusively for over 55s for residents of Village 135. Digital support sessions for all levels, from those wanting to learn to those who have never used a device.

Fridays 1.00-3.30



Drop in



Eligibility / Requirements

Village 135 residents only



Contact

digital@wchg.org.uk



Provider

Wythenshawe
Community
Housing Group



Location

Village 135
3 Hollyhedge Ct Rd,
Wythenshawe
Manchester M22 4ZP



Wythenshawe
Community Housing Group

Get online at home in Wythenshawe

www.wchg.org.uk/get-online-at-home-in-wythenshawe

Computer support sessions

Wythenshawe Community Housing Group offers IT support open to all but mainly attended by over 60s, providing a relaxed informal and social computer session. - Fridays 9.30 - 12.00



Drop in



Eligibility / Requirements

All welcome



Contact

digital@wchg.org.uk
www.woodhouseparklifestylecentre.co.uk



Provider

Wythenshawe
Community
Housing Group



Location

Woodhouse Park Lifestyle Centre,
206 Portway,
Wythenshawe,
Manchester M22 1QW



Wythenshawe
Community Housing Group

Get online at home in Wythenshawe

www.wchg.org.uk/get-online-at-home-in-wythenshawe

After school computer club ages 8-12 years

Wythenshawe Community Housing Group offers an

After School Computer Club Ages 8- 12

Tuesdays and Wednesdays 3.30 p.m. to 5.00p.m.



Drop in



Eligibility / Requirements

For ages 8-12 year olds



Contact

Contact Lifestyle 0161 436 0560
Email: Harriet.Schofield@wchg.org.uk



Provider

Wythenshawe
Community
Housing Group



Location

Wow Zone
Woodhouse Park Lifestyle Centre,
206 Portway,
Wythenshawe,
Manchester M22 1QW



Wythenshawe
Community Housing Group

Get online at home in Wythenshawe

www.wchg.org.uk/get-online-at-home-in-wythenshawe