



Top 10 insights which have shaped our Family Hub Development

You said... we did!

Clear Family Hub signage

Family Hub signage is in place on all Family Hub buildings and network delivery locations

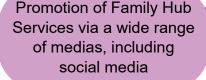


Information on Family Hubs and the 24 Family Hub services to be available in one place

We have produced a Family Hub Webpage and a Family Hub Service Directory

Information on the 24 Family Hub Services to be easily accessible to all

- Family Hub Service Directory
- Family Hub leaflet (printed and digital versions)
- First of a suite of videos on Family Hubs
- QR codes on posters and leaflets
- Bitesize modules available on Merton Safeguarding Children Partnership website (Different language options available)







- In Family Hub Buildings
- Through our partners, schools and family hub service providers
- Via our Family Hub newsletter (sign up)

A warm, friendly, welcoming and calming environment

- A warm, friendly and welcoming entrance at Phipps Bridge Youth Centre is being created
- New sensory area created at Newminster Children's Centre
- Updates to sensory spaces at Acacia Adventure Playground and Phipps Bridge Youth Centre taking place



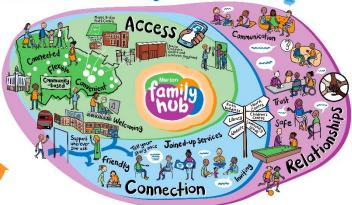


Find us on

A Family Hub Pledge to be informed by parents and carers

A Family Hub Vision has been created following consultation with parents, carers and young people. Feedback gathered was incorporated into the final design and will be on show at all Family Hub buildings

Our Merton Family Hub



More low cost/no cost activity options to be available for children and young people

- Increased Children's centre open garden sessions
- Increased Youth service offer.
- Space in Family Hubs for free/open access activities

Opportunities to connect with other parents



Stay and play and open garden sessions at children's centres are available for families. Family Hub staff will raise awareness of activities and timetables will be on display in children's centres

Activities for whole families to attend together

Family Hubs will provide information on activities available for the whole family to attend, like <u>ParkPlay</u> and <u>Library events and activities</u>

Improved access to specialist group support e.g. Portage, support for families with children with special educational needs and disabilities via Kid's First (MENCAP), Parent groups for young parents

 Information on specialist group support available on the Family Hub Service Directory