

January 2022

FULL FIBRE BROADBAND COMING TO YOUR LOCAL COMMUNITY SPACE

Your local council has granted permission to Community Fibre to install its new full fibre-optic telecommunications network to the properties owned by the council.

The new fibre-optic network will make faster, better and cheaper Internet services available to local residents. Once the network goes live it will be up to residents to decide whether they would like to take an Internet service from Community Fibre or stick with their existing Internet Service Provider.

As not everyone currently has or can afford a broadband service in their home, we are keen to ensure no one is left behind and will be providing a Free Gigabit broadband connection into the Community Space. This will allow local residents access to a high-speed internet connection and Free Digital Skills Training, helping them use the internet to improve their quality of life.

- **Free Connection** - Community Fibre will be providing a Gigabit Connection into the Community Space, free of charge for **an indefinite period**, for use by local residents and council staff. **You'll be notified once you can connect to our network and will receive booking instructions at the same time.**
- **Digital Ambassador Opportunities** - Free Accredited Training and support available for residents to become local Digital Skills Trainers, Champions and Ambassadors, with more information on this exciting programme available on our website. If interested in this opportunity, please register using this link [Digital Ambassador Enrolment Form](#)
- **Digital Skills Training** - Free Digital Training in connected Community Spaces according to demand and service user requirements, conducted by trained local volunteers. Sessions include, but are not limited to **Online Safety & Basics**, **Council** and **Government** Website navigation, form filling, using a **utility comparison website** and **Money Advice Services** to name a few session ideas.

The installation of the service takes up to **2 hours** and our engineers will aim to activate the service the same day. Community Fibre personnel will carry ID. If you have any questions or concerns then you can contact Community Fibre 24/7 on: **0808 196 6262**

If you want to find out more about Community Fibre then please see the following links:

<https://communityfibre.co.uk/>

<https://communityfibre.co.uk/community-connect>

<https://uk.trustpilot.com/review/communityfibre.co.uk>