

Indicative schedule of work

30 January 2019

Drop-in session held at Feltham Ticket Hall 4pm – 6:30pm

Winter 2018/2019

- Removal of concrete stepped footbridge next to the level crossing
- Temporary stepped footbridge installed at level crossing site

Spring 2019

- Network Rail to close Feltham West level crossing. There will be no access across the level crossing
- Access will be via the temporary stepped footbridge or step-free access via Feltham station
- Network Rail to remove the shopping centre bridge
- Network Rail starts work to extend platforms at Feltham

Temporary access arrangements

From March 2019 there will be no access across the level crossing. Access will be via the temporary stepped footbridge. For persons requiring step-free access, this will be available through Feltham station with a pass system in place. Please speak to a member of station staff if you require a pass.

Winter 2019/2020

- Second step-free entrance to platform 1 open and accessible from Hounslow Road (note this is dependent on Hounslow Road completion)
- Platform extensions completed

Spring 2020

- Network Rail opens combined pedestrian and cycle railway footbridge at the level crossing site

Frequently Asked Questions continued...

When will the railway line be closed?

There will be periods where the railway line will need to be closed temporarily to enable us to carry out work safely. Closures will take place from the weekend of the 16 to 18 February 2019, the weekend of the 17 to 18 March, the weekend of 6 to 8 April, the weekend of 8 to 10 June, the weekend of 15 to 17 June and the weekend of the 22 to 23 June 2019.

There will be further notifications closer to the time to remind passengers and the local community about the rail closures. Replacement bus services will be in place during railway closures.

How will this affect my journey in and around Feltham?

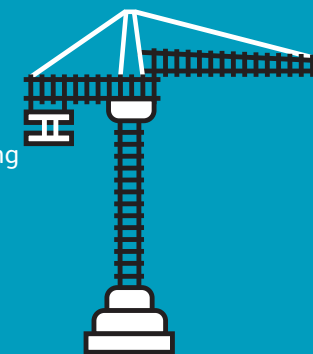
Feltham shopping centre and surrounding businesses will still be trading throughout these works. The London Borough of Hounslow is working to improve the highway and bus journey times to minimise the impact of the level crossing closure. For further information about the highway work please visit:

www.hounslow.gov.uk/felthamworks

How has Network Rail engaged with residents?

We take our engagement with residents and stakeholders seriously which is why we continue to host information events during the works.

We have sent out notification letters, engaged with local authorities and we will be proactive in sending letters to lineside neighbours if there are any changes to the schedule of work. In addition, residents can contact Network Rail's 24-hour helpline on **03457 11 41 41**



Feltham Station Improvements Information

Work Update 2019



Working for you

Background

Network Rail started work at Feltham station in September 2018 to install a second step-free station entrance to platform 1 (providing a third entrance to the station), close Feltham West level crossing, extend both station platforms and deliver a new, fully accessible, combined cycle-pedestrian footbridge at the site of the former crossing.

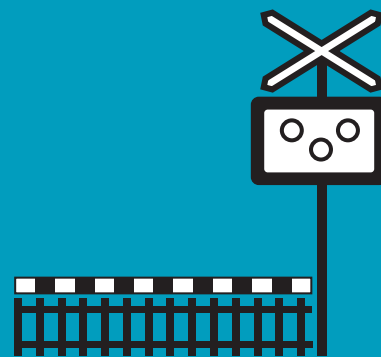
To deliver the new cycle-pedestrian footbridge, we are removing two existing older footbridges (the footbridge next to the level crossing in Early 2019 and the footbridge going into the shopping centre Spring 2019). All improvements are planned to be completed by Spring 2020.

Due to delays in London Borough of Hounslow's programme, access to the additional station entrance will not be available until Hounslow Road is reopened.

London Borough of Hounslow are carrying out highway works to mitigate against the closure of the level crossing. For more information please visit

www.hounslow.gov.uk/felthamworks

The new highway layout will provide people with continued access between Bedfont Lane, New Road, Hounslow Road and Feltham town centre, as well as enabling shorter bus journeys.



We are investing £23 million at Feltham to upgrade the railway station and remove the nearby level crossing, providing a safer, more accessible railway and reducing risk to our passengers and the public.

This is part of our ongoing Railway Upgrade Plan and is being delivered in partnership with the London Borough of Hounslow.

There will be some disruption to passengers and the public while work is carried out. This will be communicated in advance by Network Rail, South Western Railway and London Borough of Hounslow Council.

We apologise in advance for any inconvenience caused and will do our best to keep noise to a minimum.

Work Carried out so far
Since September 2018 we have;

- Moved signalling assets to make space for the additional entrance and new ramps linking this to Hounslow Road.
- Begun construction on a new step-free entrance to platform 1
- Started preparatory work to close Feltham West level crossing
- Started the ground works to install the new, fully accessible, pedestrian and cycle footbridge

Frequently Asked Questions

Why are we extending the platforms over the level crossing?

At the start of the project we undertook a feasibility study to understand the most viable way of extending the platforms. From this it was decided that extending the platforms over the level crossing was the best option. This removed the need to demolish and rebuild Hounslow Road Bridge to extend the platforms which would have significantly increased the disruption to rail and road.

Extending over the level crossing also enables us to close London's most misused level crossing. With an average of 8 recorded incidents of deliberate misuse per day, this is one of the biggest safety risks to the railway.

Extending platforms at Feltham station will allow longer trains to operate fully. Longer platforms will help to ease the passenger flow experienced when boarding the train, as there will be more space to embark/disembark.

Will I still be able to access the Centre at Feltham?

Yes, shops in Feltham will still be open for business as usual. Only the entrance to the centre via the ramped footbridge will be closed during the works, the access through the multi-storey car park will still be open.

Why are we closing the level crossing despite Hounslow Road still being shut?

Our works are planned at least a few years in advance due to limited opportunities to close the railway. These opportunities are agreed with our various stakeholders almost 2 years in advance. We do it to minimise disruption to the wider railway network and to ensure the rest of the Feltham works are not delayed as a result.

Will I still be able to cross the railway?

During the work, there will be a temporary stepped footbridge in place over the railway and step-free access through Feltham station will be available from the closure of the crossing in March 2019. The existing stepped footbridge and the ramped shopping centre footbridge will be demolished from Spring 2019 and replaced with a new bridge by Spring 2020.

