



WARM HOME PRESCRIPTION

PILOT PROJECT IN GREATER MANCHESTER

GMCA GREATER
MANCHESTER
COMBINED
AUTHORITY

NHS
Greater Manchester

In partnership with
**WARM HOME
PRESCRIPTION**



WHAT IS WARM HOME PRESCRIPTION?

The aim of Warm Home Prescription is to provide vulnerable individuals with:

- Bespoke energy advice
- A one-off payment towards the cost of keeping their home heated to a safe and warm temperature
- Referral to other forms of assistance including income maximisation and schemes which could improve the energy efficiency of their property.

Who is delivering it?

National Energy Action (NEA) is a national charity working across England, Wales and Northern Ireland to ensure that everyone can afford to live in a warm, safe and healthy home. NEA has previously been involved in the delivery of other Warm Home Prescription projects and results have shown the immense benefit this type of support can bring to people who have a health condition, are vulnerable to the cold, and struggling to afford their energy bills.

NEA is pleased to be working with the Greater Manchester Combined Authority and palliative care teams from NHS Greater Manchester to deliver a small-scale pilot of the Warm Home Prescription service up to the end of September 2024.

How will it work? What type of referral are we looking for?

The project is intended to support individuals who are struggling to afford the cost of their energy bills. Individuals identified as having palliative care needs will be selected by the palliative care team within specific areas of Greater Manchester, in a phased approach. NEA only requires basic information including a name, address and contact number. Referrals can be made via a dedicated secure online referral form: nea.org.uk/warm-home-prescription. NEA's expert and dedicated advisers will then make contact with the individual to discuss how we can best provide help and support via the Warm Home Prescription project, in a way that meets their needs. We'd appreciate if you can let the patient know in advance that this may involve us asking them for some additional details, e.g. energy account number, tenure, household income etc. If the individual lacks capacity the conversation would need to take place with a person named on the "Property and Financial Affairs" lasting power of attorney as the process will require access to their accounts.

How will we demonstrate the impact?

As this is a pilot project, NEA intends to carry out a light-touch evaluation with individuals (where consent is provided) and health professionals who make referrals.

For questions or further information please contact: warmhomeprescription@nea.org.uk

Our work has been inspired by the Energy Systems Catapult Warm Home Prescription Service - <https://es.catapult.org.uk/project/warm-home-prescription/>

nea.org.uk/warm-home-prescription

National Energy Action is an independent charity, Registration No. 290511. www.nea.org.uk