



St Ann's Hospice

every day makes a difference

Working for St Ann's

We're proud to care

We're proud to work together

We're proud to make a difference



At St Ann's, there's one thing that motivates us, and that's providing excellent care and support to those living with or affected by life-limiting illnesses.

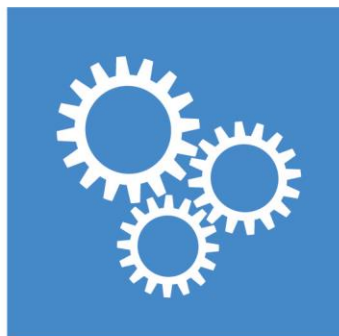
We're continuously developing our plans for delivering world-class, innovative care and to ensure St Ann's is in the best shape possible for future generations.

You'll be challenged, inspired and empowered to help us achieve our purpose and to play your part in making a difference.

All of our team members will role model our core values...



Inclusive



Professional



Compassionate



Respectful

Job Role Profile

Homeless Palliative Care Coordinator

Salary:

Hospice Band 7 £38,408- £44,192

Location:

Peripatetic across Greater Manchester

Responsible to:

Head of Practice Development

Core Purpose

The Homeless Palliative Care Coordinator role aims to bridge the gap of existing services, build relationships and increase the profile of homeless people within palliative care.

The post holder will work autonomously with homeless people with advanced or deteriorating health, there are 3 main elements to the role: Case management, Education and training and Inequalities Strategy support

Job Summary

Case Management

To coordinate a flexible and responsive care pathway to support clients who have terminal prognosis or acute and potentially fatal health conditions and provide them with options that protect their life quality in locations they wish to occupy.

Education and Training

To deliver ongoing palliative and bereavement education and training to healthcare professionals in relation to what hostels can and can't provide alongside hostel staff about palliative care and bereavement issues.

Inequalities Strategy support

Reduce inequalities in access to palliative care in line with hospice strategy by supporting the development of in house workstreams relating to vulnerable groups. Continuing to lead on a community training project that contributes to research around homelessness and palliative care.

Head of Practice Development



Homeless Palliative Care
Coordinator



Responsibilities

The homeless palliative care coordinator will:

- ✓ Build and develop effective links with health and social care teams to ensure care and support packages are identified and in place for people with advanced ill health who are experiencing homelessness
- ✓ Support staff/ teams in advocating for clients' entitlements, acknowledging the complexity of their needs (i.e. physical and mental health, and substance use), including to health structures and professionals, and challenging inequalities and exclusions.
- ✓ Create regular MDT contact and partnership working to improve patient outcomes
- ✓ Develop and implement an in reach model to select hostels across the GM footprint in order to evaluate the effectiveness of this method of support
- ✓ Develop, promote and deliver palliative care and bereavement training to front line staff at all levels including health care professionals and hostel staff.
- ✓ Maintain and implement an updated strategy of working relations with palliative care organisations (NHS and the voluntary sector).
- ✓ Contribute to research around the area of homeless and palliative care and disseminate learning accordingly
- ✓ Support the development and implementation of work streams to reduce inequalities and improve access to all hospice services
- ✓ Ensure the maintenance of up-to-date records of healthcare and treatment uptake
- ✓ Ensure the delivery of coordinated end of life care is equal to what is generally available.
- ✓ Continually analyse the role in order to meet client's needs.
- ✓ Lead the development of joining up services for homeless people with advanced disease.
- ✓ Work to national standards of best practice and ethical frameworks

Requirements

The Homeless palliative care coordinator will have or be able to demonstrate:

- ✓ A degree in a relevant subject and have extensive specialist experience working with clients in end of life care and bereavement.
- ✓ Continuous professional development and commitment.
- ✓ Experience of empowering others.
- ✓ Expertise in health care and health services and the impact of substance use.
- ✓ Creativity in delivering service models that address multiple or complex needs.
- ✓ Working knowledge of organisations and agencies working with end of life care.
- ✓ Knowledge and understanding of the Recovery Model.
- ✓ Full Driving License.
- ✓ Ability to develop, coproduce, deliver training for staff and clients and coordinate and supervise volunteers.
- ✓ Understand the complex effects of a range of life limiting conditions on the homeless population.
- ✓ Demonstrate knowledge of organisations and agencies working with end of life care.
- ✓ Knowledge to deliver a service model that address multiple or complex needs.
- ✓ Experience of multi-disciplinary team working.
- ✓ Proficient IT/admin skills in an office environment.
- ✓ Sound analytical reasoning skills.
- ✓ Excellent oral and written communication skills.
- ✓ Undertaking, as required, any other appropriate duties.

St Ann's Hospice is committed to safeguarding and promoting the welfare of adults at risk and children.

Terms and conditions for the Homeless Palliative Care Coordinator

Contract	1 year fixed term maternity cover contract
Work Pattern	37.5 hours per week. The post holder will be required to be flexible around specific days and times.
Location	This is a peripatetic post based around the Greater Manchester footprint
Free Parking	Free parking at our Heald Green, Little Hulton and Neil Cliffe Centre hospice sites.
Holiday	35 days, increasing to 37 days after 5 years' service and 41 days after 10 years' service (inclusive of bank holidays. In addition staff are able to buy up to 1 weeks' holiday per year via salary sacrifice.
Pension	Contributory Stakeholder pension in which we match up to 7% of your gross salary. Plus the ability to continue with a previously held NHS pension.
Life Cover	All staff in the Scottish Widows Pension scheme are provided with life cover of three times their basic salary in the event of their death whilst employed by St Ann's Hospice.
Health Cash Plan	We offer access to an employee paid health cash plan. That allows employees to spread the cost of health expenses including dental, optical, physiotherapy and more.
Employee Assistance Programme	Employees can access telephone and online counselling 24 hours a day. Face to face counselling is also available and support on issues including debt, employment law, benefits and housing.
Probation	Six months.
Notice	12 weeks.



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St Ann's Hospice, St Ann's Road North, Heald Green, Cheadle, Cheshire SK8 3SZ

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