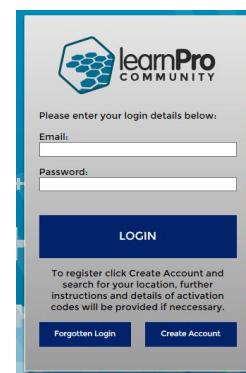


How to reset your password – LearnPro Community

- 1 Please ensure you are accessing Learnpro Community (Not Council)
- 2 Please enter your Email address that you registered with.

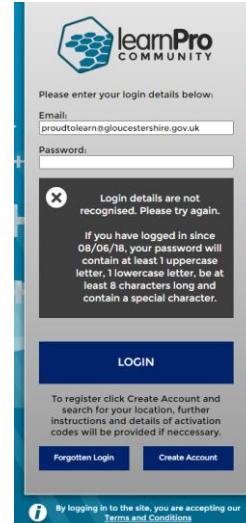
If you have forgotten the password please select the Forgotten Login button.

<https://community.learnprouk.com/lms>

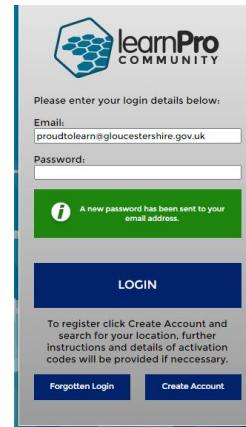


- 3 If an incorrect password has been submitted, this error message will appear.

To reset your password select Forgotten Login.



- 4 A green message box will confirm that a new password has been sent to the email address used to register.



- 5 Please note this reset password will come from automessage@learnpro.co.uk – If you do not receive it, please check your **junk email**.

This is a temporary password and will get you into the system to be able to choose a new one.

From: automessage_community@learnpro.co.uk
To: Proud To Learn
Cc:
Subject: learnPro Community Details Changed
Sent: Wed 23/12/2020 07:35

Dear Proud to Learn,

Your password has been successfully updated for learnPro Community.

To access your learnPro Community account, go to <http://community.learnprouk.com/lms> and enter your username and new password.

Username: proudtolearn@gloucestershire.gov.uk
Password: P8Yq9lg1@6

Keep your login details safe as they allow access to your personal details.
learnPro Community Team

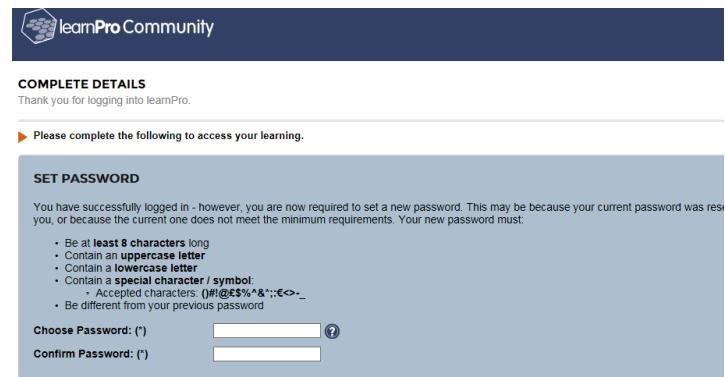
Powered by learnPro LMS - the complete learning management and authoring system for your organisation

How to reset your password – LearnPro Community

6 Please choose a new password which needs to be at least 8 characters including a capital letter, lowercase letter and special character, for example !?

Then select Next

Please do not select the cancel button, this will close the session.



learnPro Community

COMPLETE DETAILS
Thank you for logging into LearnPro.

► Please complete the following to access your learning.

SET PASSWORD

You have successfully logged in - however, you are now required to set a new password. This may be because your current password was reset, or because the current one does not meet the minimum requirements. Your new password must:

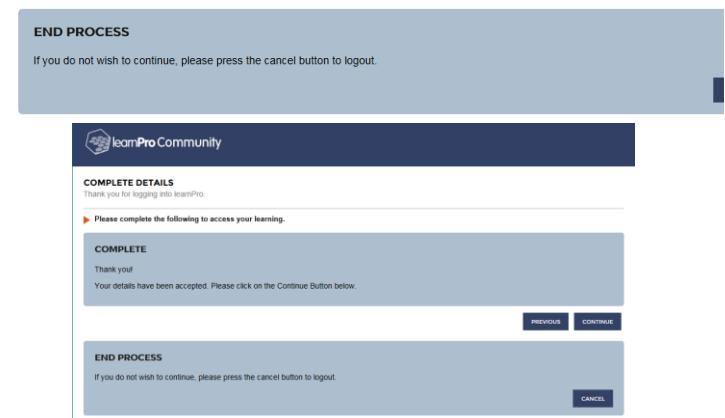
- Be at least 8 characters long
- Contain an uppercase letter
- Contain a lowercase letter
- Contain a special character / symbol:
 - Accepted characters: !@#\$%^&*::<>_
- Be different from your previous password

Choose Password: (*) [?](#)

Confirm Password: (*)

7 Confirmation that you have successfully changed your password.

Select continue to get to your Homepage.



learnPro Community

COMPLETE DETAILS
Thank you for logging into LearnPro.

► Please complete the following to access your learning.

COMPLETE

Your details have been accepted. Please click on the Continue Button below.

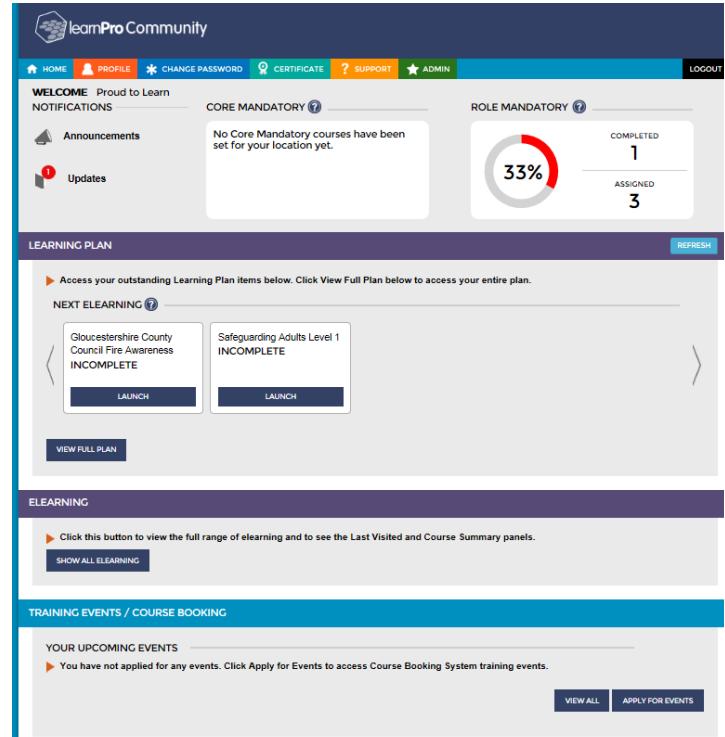
[PREVIOUS](#) [CONTINUE](#)

END PROCESS

If you do not wish to continue, please press the cancel button to logout.

[CANCEL](#)

8 The Homepage



learnPro Community

HOME PROFILE * CHANGE PASSWORD CERTIFICATE SUPPORT ★ ADMIN LOGOUT

WELCOME Proud to Learn

NOTIFICATIONS

Announcements
Updates

CORE MANDATORY [?](#)

No Core Mandatory courses have been set for your location yet.

ROLE MANDATORY [?](#)

COMPLETED 1 ASSIGNED 3 33%

LEARNING PLAN

► Access your outstanding Learning Plan items below. Click View Full Plan below to access your entire plan.

NEXT E-LEARNING [?](#)

Gloucestershire County Council Fire Awareness **INCOMPLETE** [LAUNCH](#)

Safeguarding Adults Level 1 **INCOMPLETE** [LAUNCH](#)

[VIEW FULL PLAN](#)

E-LEARNING

► Click this button to view the full range of elearning and to see the Last Visited and Course Summary panels.

[SHOW ALL E-LEARNING](#)

TRAINING EVENTS / COURSE BOOKING

YOUR UPCOMING EVENTS

► You have not applied for any events. Click Apply for Events to access Course Booking System training events.

[VIEW ALL](#) [APPLY FOR EVENTS](#)