

# Adult Social Care Provider Portal

## Exciting news!

The way we communicate with you is changing. In the coming months Gloucestershire County Council will be introducing a brand new system, the Provider Portal, which will enhance our communication with commissioned care Providers in a fast paced and growing care market.

## Making it easier to work together

### How will using the Provider Portal benefit your business?

Doing business with us should be about good communication and working in partnership. Communication through the Provider Portal will:

- **Enable secure contract exchange** - with 2-step user login, a range of user security roles to choose from and online contract acceptance process.
- **Help you keep track** e.g. of past and present financial data, contract variations and notifications about individuals you're caring for.
- **Be efficient** - we'll be able to manage all

your communication with the Integrated Brokerage team through one system.

- **Help with your internal reporting** - you can review or export financial information for use in your own reports.
- **Reduce costs** - managing contracts and other exchanges electronically should reduce paperwork and administrative time for you and us.
- **Be easy to use** - we'll provide training materials in a variety of formats to help you find your way around the Portal and will be available to support you remotely too.

### When can we start using the Provider Portal?

We'll be going Live with the new system in November 2020. Look out for regular communications by email with all the details about how to set up and use the system. In the meantime if you have any queries please contact us at [brokeragesystems@gloucestershire.gov.uk](mailto:brokeragesystems@gloucestershire.gov.uk)



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