

## Co-Production Charter

**“Co-production is working together as equals to make positive change”**

Placing the child, young person and family at the centre of assessing needs and planning services.



### *The four cornerstones of Co-production*

The values and commitments that form this charter have been co-produced by East Riding of Yorkshire Council (ERYC), East Riding of Yorkshire Clinical Commissioning Group (CCG), The Young Leaders of East Riding (T.Y.L.E.R) and East Yorkshire Parent Carer Forum (EYPCF).

Working together to ensure that children and young people with Special Educational Needs and Disabilities (SEND) and their families will play a central role in decision making and service development.

#### *Welcome and Care*

**Make time for introductions**

**Understand roles**

**Be friendly and flexible**

**Ensure that everyone has the information needed**

#### *Communicate*

**Listen**

**Participants are confident to give their views**

**A safe space to say how we think and feel**

**Develop feedback mechanisms**

**Act on feedback**

**Facilitate effective communications**

#### *Value and Include*

**Have a kind, respectful, trusting relationship**

**Reach-out to families**

**Ensure that services meet needs**

**Offer a variety of meeting options**

#### *Work in partnership*

**Promote one another**

**Celebrate success**

**Recognise that co-production is relevant at all levels of decision-making**

**Encourage participation of all**

**Ensure information is widely disseminated**