

## eCustoms Helpdesk Notification

Number:	Ref: 25/2021
Subject:	Inbound RoRo movements – Pre-Boarding notification changes
Who should read:	All those involved in inbound RoRo movements from Great Britain
Related Notification:	None
Issued by:	eCustoms Helpdesk
Queries to:	<a href="mailto:CustomsPBN@revenue.ie">CustomsPBN@revenue.ie</a>
Issue Date:	25 February 2021

### 1. Introduction

Revenue introduced the Customs RoRo Service on 1st January 2021. The requirement for creating a Pre-Boarding notification (PBN) applies to all consignments using ferry RoRo services.

As part of our engagement with users since the 1 January 2021, Revenue have examined further enhancement to improve the capabilities of the service. Revenue has now introduced some additional functionality for those using the PBN service.

### 2. Relevant changes to the PBN

At creation of an inbound PBN, the following contact details can now be added:

- up to two mobile phone number(s); and/or
- an email address

These details can be added up to the point that the PBN is checked in with the ferry operator (the status of the PBN at that point is updated to 'locked' at that point).

When the vehicle channel becomes available at 30 minutes prior to arrival of the vessel into Ireland, Revenue will

- Issue a text message with the channel to the mobile phone number(s) in the PBN; and
- Issue an email with the channel to the email address in the PBN

Where the original channel is Call to Customs and is subsequently updated to Exit the Port, Revenue will notify this updating of the channel to:

- The mobile phone number(s) by text and
- The email address by email.

**This text messaging is in addition to the messaging that will issue by Revenue to the driver's mobile number when they are parked up and have used the Revenue Parking Self-Check-In. The text messaging associated with this function is mainly used to advise the driver electronically of where to go for inspection.**