

New regulatory model webinar



Victoria Vallance, Deputy Chief Inspector

Wednesday 30 March 2022

Meet the webinar team



- **Victoria Vallance**, Deputy Chief Inspector
- **Fiona Allinson**, Deputy Chief Inspector
- **Claire Land**, Head of Acute Policy
- **Becky Appleby-Dean**, Senior Provider Engagement Officer
- **Abigail Walker**, Communications and Engagement Manager
- **Steph Lowe**, Events Officer

What we will cover today

- CQC Strategy
- Current CQC Hospitals regulatory approach and inspection priorities
- Current and future regulatory model
- Assessment Framework
- Q&A



We are being ambitious

- We're changing how we regulate
- Regulation will be more relevant
- Our purpose and role isn't changing
- This is our new strategic direction as the health and care environment continues to evolve.



- Responding to risk
- Increasing capacity
- Urgent and emergency care system

Our model now and in the future



Model: Now

Assessment frameworks (multiple)	Ongoing monitoring but inspections schedule based on previous rating	Inspection: gather evidence using KLOEs (Single point in time)	Develop judgements (offline) Line-up judgements against ratings characteristics	Publish narrative inspection report
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Process

Single assessment framework	Ongoing assessment of quality and risk	Not just inspection - variety of options (multiple points in time) – more time spent in higher risk services	Team assigns score based on evidence found	Ratings updated, short statement published
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Model: Future

Single Assessment Framework

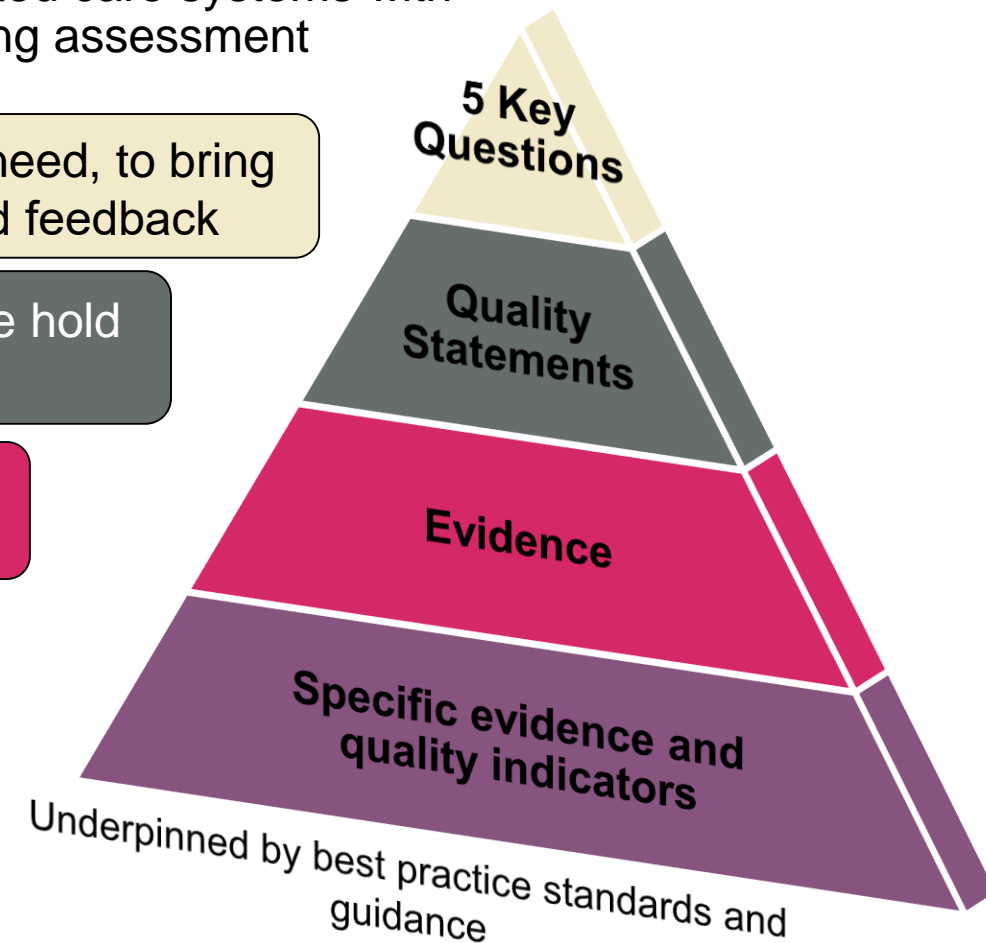
Our framework will assess providers, local authorities and integrated care systems with a consistent set of key themes, from registration through to ongoing assessment

Aligned with “I” statements, based on what people expect and need, to bring these questions to life and as a basis for gathering structured feedback

Expressed as “We” statements; the standards against which we hold providers, LAs and ICSs to account

People’s experience, feedback from staff and leaders, feedback from partners, observation, processes, outcomes

Data and information specific to the scope of assessment, delivery model or population group





‘I’ statement: When I move between services, settings or areas, there is a plan for what happens next and who will do what, and all the practical arrangements are in place.



‘We/Quality’ statement: We work in partnership with others to establish and maintain safe systems of care in which people's safety is managed, monitored and assured, especially when they move between different services.

- Single assessment framework applied flexibly to meet different requirements
- Areas of focus for Integrated Care Systems:
 - Leadership
 - Integration
 - Quality and safety
- Areas of focus for Local Authority assessments:
 - Working with people
 - Providing support
 - Ensuring safety
 - Leadership

What's next?



- Changing the way we work
- Continue engaging with providers and people to develop the new regulatory model further
- Start to 'scenario test' the model with small numbers of providers
- We'll continue to share opportunities to get involved with shaping this work and we'll look to share more detail on when the new regulatory model will be rolled out soon.

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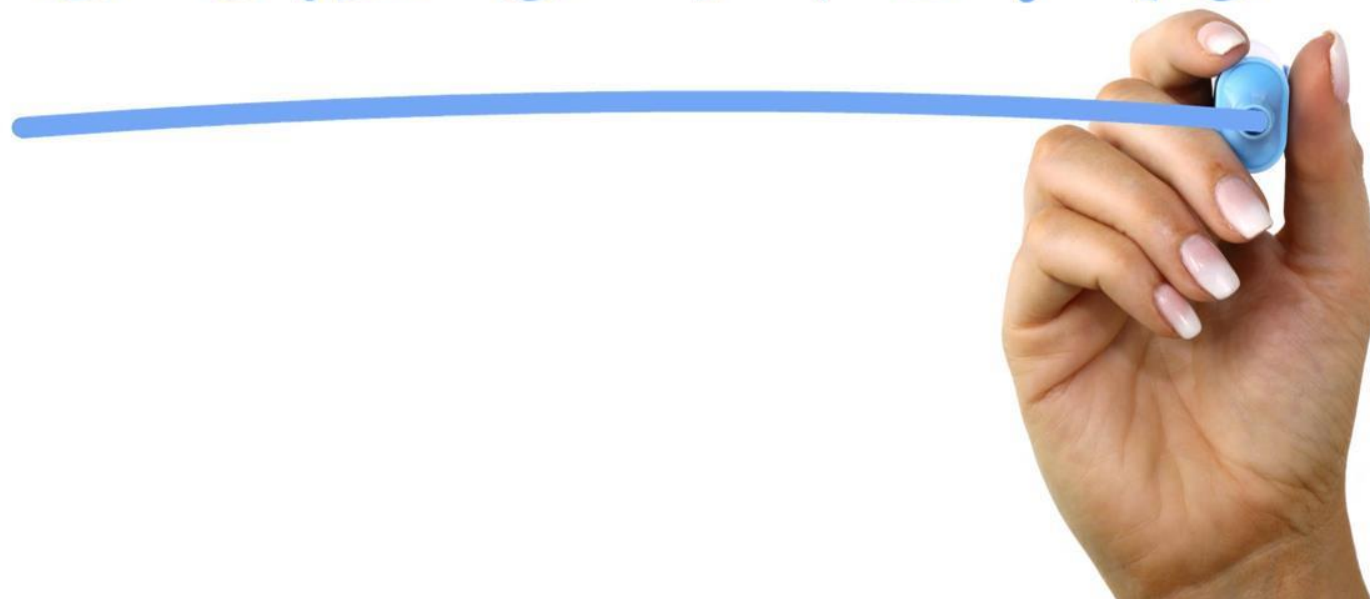
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Break for questions



QUESTIONS



Thank you and close

