The Coventry & Warwickshire Sexual Health Hub – our new sexual health and HIV treatment service - will go live on 1 April 2024

The new service will operate from a main base in the West Orchards Shopping Centre, three high street sites in Warwickshire and a number of outreach locations across the area such as Family Hubs.

The new service is delivered by HCRG, which currently operates the Walk-In Centre and Anchor and Meridian GP practices. The Hub replaces separate sexual health services operated by CWPT in Coventry and George Eliot Hospital NHS Trust in Warwickshire following a joint procurement between the City Council, County Council and NHS England.

HCRG operates a number of sexual health services across the country, and all are CQC rated ‘good’ or ‘outstanding’.

The C&W Sexual Health Hub will deliver a range of testing and treatment services for sexually transmitted infections and contraception services, including a condom distribution scheme. It will also deliver treatment for HIV. HCRG will work alongside the Terence Higgins Trust to improve outreach and help engage with communities.

Existing patients and the wider community will be provided details of the new service in February, including the new service locations and contact details. Marketing materials advertising the change will also be shared with partner agencies. Staff currently employed by Sexual Health Services from CWPT and George Elliot Hospital will transfer to HCRG.

Until 31 March 2024 anyone with a sexual health need should contact existing services as they do currently.

Details for access to sexual health services from 1 April 2024 are:

**Coventry & Warwickshire Sexual Health Hub**

**Tel: 0300 247 0069**

**Central Clinic Location: West Orchards Shopping Centre**

(Other clinic hubs based in Leamington (Bath Street), Rugby (Swan Centre) and Nuneaton (Newdegate Street)

**Opening Hours (for Coventry Clinic):**

Monday 8.30pm – 17.00pm

Tuesday 8.30pm -19.00pm

Wednesday 8.30pm – 17.00pm

Thursday 8.30am – 19.00pm

Friday 8.30am -17.00pm

Saturday – 9.00am – 15.00pm

Attached is a leaflet to raise awareness of the change in provision – please help communicate the change by sharing this with your contacts, colleagues and clients.

The West Orchards base will also offer a range of other organisations such as stop smoking services and CGL which offers treatment for people affected by drugs and alcohol.