**Cumbria County Council and DfE COVID-19 Support to Education Settings over the Easter Holidays 2021**

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|  | **Notifying new cases of COVID-19 to CCC Call Centre**  **0800 783 1968** | **Urgent queries** | **DfE Helpline**  **0800 046 8687** |
| **Thursday 1st April** | 9am – 5pm | Email [EducationIPC@cumbria.gov.uk](mailto:EducationIPC@cumbria.gov.uk) | 8am – 6pm |
| **Friday 2nd April** | CLOSED | Call consultant on-call  07900 694532  Available 9am – 5pm | 10am – 4pm |
| **Saturday 3rd April** | CLOSED | Call consultant on-call  07900 668648  Available 9am – 5pm | 10am – 4pm |
| **Sunday 4th April** | CLOSED | Call consultant on-call  07900 668648  Available 9am – 5pm | 10am – 4pm |
| **Monday 5th April** | CLOSED | Call consultant on-call  07900 694532  Available 9am – 5pm | 10am – 4pm |
| **Tuesday 6th April** | 9am – 5pm | Email [EducationIPC@cumbria.gov.uk](mailto:EducationIPC@cumbria.gov.uk) | 8am – 6pm |
| **Wednesday 7th April** | 9am – 5pm | Email [EducationIPC@cumbria.gov.uk](mailto:EducationIPC@cumbria.gov.uk) | 8am – 6pm |
| **Thursday 8th April** | 9am – 5pm | Email [EducationIPC@cumbria.gov.uk](mailto:EducationIPC@cumbria.gov.uk) | 8am – 6pm |
| **Friday 9th April** | 9am – 5pm | Email [EducationIPC@cumbria.gov.uk](mailto:EducationIPC@cumbria.gov.uk) | 8am – 6pm |
| **Saturday 10th April** | 9am – 5pm | Call consultant on-call  07900 694532  Available 9am – 5pm | 10am – 6pm |
| **Sunday 11th April** | 9am – 5pm | Call consultant on-call  07900 694532  Available 9am – 5pm | 10am – 6pm |
| **Monday 12th April** | 9am – 5pm | Email [EducationIPC@cumbria.gov.uk](mailto:EducationIPC@cumbria.gov.uk) | 8am – 6pm |
| **Tuesday**  **13th April** | 9am – 5pm | Email [EducationIPC@cumbria.gov.uk](mailto:EducationIPC@cumbria.gov.uk) | 8am – 6pm |
| **Wednesday**  **14th April** | 9am – 5pm | Email [EducationIPC@cumbria.gov.uk](mailto:EducationIPC@cumbria.gov.uk) | 8am – 6pm |
| **Thursday 15th April** | 9am – 5pm | Email [EducationIPC@cumbria.gov.uk](mailto:EducationIPC@cumbria.gov.uk) | 8am – 6pm |
| **Friday 16th April** | 9am – 5pm | Email [EducationIPC@cumbria.gov.uk](mailto:EducationIPC@cumbria.gov.uk) | 8am – 6pm |
| **Saturday 17th April** | CLOSED | Contact DfE Helpline | 10am – 6pm |
| **Sunday 18th April** | CLOSED | Contact DfE Helpline | 10am – 6pm |

**Please note there will be no Education Outbreak Control Team meetings held between Friday 2nd – Friday 16th April (inclusive)**