**Cumbria County Council and DfE COVID-19 Support to Education Settings over the Christmas Holidays**

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|  | **Notifying new cases of COVID-19 to CCC Call Centre****0800 783 1968** | **General queries** **EducationIPC@cumbria.gov.uk** | **DfE Helpline****0800 046 8687** |
| **Saturday 19th Dec** | 10am – 2pm | OPEN | 10am – 6pm |
| **Sunday 20th Dec** | 10am – 2pm | OPEN | 10am – 6pm |
| **Monday 21st Dec** | 9am – 5pm | OPEN | 8am – 6pm |
| **Tuesday 22nd Dec** | 9am – 5pm | OPEN | 8am – 6pm |
| **Wednesday 23rd Dec** | 9am – 5pm | OPEN | 8am – 6pm |
| **Thursday 24th Dec** | 9am – 5pm | OPEN | 8am – 4pm |
| **Friday 25th Dec** | CLOSEDFor urgent support call 07717699949  | CLOSED |
| **Saturday 26th Dec** | CLOSEDFor urgent support call: 07717699949  | CLOSED |
| **Sunday 27th Dec** | CLOSEDFor urgent support call: 07717699949  | CLOSED |
| **Monday 28th Dec** | CLOSEDFor urgent support call: 07900 694 532  | CLOSED |
| **Tuesday 29th Dec** | 9am – 5pm | 9am – 5pm | 8am – 6pm |
| **Wednesday 30th Dec** | 9am – 5pm | 9am – 5pm | 8am – 6pm |
| **Thursday 31st Dec** | 9am – 5pm | 9am – 5pm | 9am – 4pm |
| **Friday 1st Jan** | CLOSEDFor urgent support call: 07900 680696  | CLOSED |
| **Saturday 2nd Jan** | 10am – 2pm | OPEN | 10am – 6pm |
| **Sunday 3rd Jan** | 10am – 2pm | OPEN | 10am – 6pm |
| **Monday 4th Jan** | 8am – 6pm | OPEN | 8am – 4pm |