

Special 24/7 support for NHS workers

0800 046 2418

(Relay UK: 18001 0800 046 2418)

This special 24/7 support line has been set up so NHS workers can get through to us quickly when they really need us.

Our team of experts are ready to provide banking support and help with managing your finances:

- advice on taking mortgage or loan repayment holidays
- accessing fixed term savings account funds without penalty
- setting up Online and Mobile Banking (criteria apply)

Or visit our NHS support page personal.natwest.com/nhs-workers

Thank you for supporting the UK's critical healthcare services, you're doing an amazing job in unbelievably difficult circumstances.

Please don't call this number if you don't work for the NHS.

Waiting times on the phone, web chat and social media messaging may be longer than usual. Please bear with us, we're doing our very best to get to you as soon as we can.

Online Banking available to customers aged 11+ with a NatWest account.

App available to customers aged 11+ with compatible iOS and Android devices and a UK or international mobile number in specific countries.



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