



**TEXAS**  
Health and Human  
Services

# HHS wants to hear from you!

*Your feedback will help identify ways HHS can strengthen the No Wrong Door system, a streamlined and coordinated system to help Texans access long-term services and supports (LTSS) in the community. LTSS includes, but is not limited to, day activity health services, home health aide services, personal care services, home-delivered meals, transportation and family caregiver support services.*

Specifically, we'd like to learn:

- How you heard about LTSS.
- Where you went to apply for or receive LTSS (including online or by phone).
- Your experiences learning about or accessing LTSS through an information and referral phone line, HHSC website or other virtual way.
- Anything else you'd like to share about your experience trying to find and access LTSS.

## Listening Session Schedule

Please attend the session most helpful for you.

**Thursday, March 30,  
8:30 a.m.–noon:**

**Older Adults and  
Family Caregivers**

**Thursday, March 30,  
1:30–5 p.m.:**

**People with  
Disabilities and Family  
Caregivers**

**Friday, March 31,  
8:30 a.m.– noon:**

**People who Served  
in the Military and  
Family Caregivers**

**The Multi-Assistance Center at  
Morgan's Wonderland**

5210 Thousand Oaks Drive, San Antonio, TX 78233



Visit **this link** or scan the QR code to register to attend.