

How to Refer Businesses to SBA Coronavirus Resources

Draft as of 4/7/20

Loans

- [Paycheck Protection Program](#) – Businesses must apply through a lender. Current SBA lenders can be identified on the [SBA website](#). Questions should be directed to the customer service call center at 1-800-659-2955.
- [Economic Injury and Disaster Response & Emergency Advance](#) – Businesses must apply on the SBA website. Please contact our Customer Service Center at 1-800-659-2955 or (TTY: 1-800-877-8339) DisasterCustomerService@sba.gov with questions.
- [SBA Express Bridge Loans](#) – Businesses with a relationship with an SBA lender should approach their lender to obtain a bridge loan while waiting for an Economic Injury and Disaster Response Loan.
- Export Loans – Direct or indirect exporters may benefit from SBA's Export Loans and should be referred to the local [SBA Export Finance Manager](#).

Debt Relief

- SBA will pay the principal and interest to banks on behalf of businesses for current SBA loans and new loans issued up until 9/27/20. Businesses should ask their lender for this relief. SBA will be issuing guidance in less than 30 days. [Note- This includes SBA export financing programs \(i.e. EWCP, Export Express, and the International Trade Loan\).](#)
- For existing SBA Disaster Loans (home and business), payments of these loans have been automatically deferred by the SBA.

Business Counseling

- Businesses requiring help in navigating SBA's various resources should be referred to their local SBDC, WBC, VBOC which can be identified at this [Link](#).
- Businesses involved in international trade can also contact SBA's international hotline via international@sba.gov and by phone at (855) 722-4877.
- SCORE provides volunteer business mentors nationally on a wide range of business issues at www.score.org.
- Small businesses may be eligible for STEP grants through U.S. State recipients to engage in virtual trade and e-commerce export expansion related activities. Learn more at www.sba.gov/step.

Business Outreach/Organizing Local Events

- Requests should be referred via email to the [SBA District Offices](#) and/or [SBA Regional Offices](#).