



Jeanette Martinez
Council District 11

Resident Resource Guide

Emergency & Crisis Services

Partnership Home (817) 966-8800

Connects people in need of housing with guidance, information, and resources across the county.

Suicide & Crisis Hotline DIAL 9-8-8

Free, confidential, 24/7 support for individuals in distress, including crisis and prevention resources

The Archway (877) 701-7233

Provides emergency shelter, counseling, and support services for individuals and families escaping domestic violence.

Unbound Now (817) 668-6544

Works to prevent human trafficking and supports survivors through education, advocacy, and direct services.

Family Support Services

Best Place for Kids! Parent Pass App

Provides tools and resources for parents to support child development and enhance family well-being. Download on Apple or Android.

Catholic Charities (817) 534-0814

Assistance with immigration, refugee, pregnancy, parenting, transportation, financial, and dental care.

Cornerstone Assistance Network (817) 632-6000

Provides food, clothing, and health support for those facing poverty. Additionally, they offer supportive housing for homeless men and reintegration services for ex-offenders.

Fort Worth Pregnancy Center (817) 697-7525

Provides services and resources at no cost to women and families experiencing unplanned pregnancies.

MHMR: Early Childhood Intervention (817) 335-3022

Offers services to support the developmental needs of children with delays or disabilities.

The Parenting Center (817) 332-6348

Parenting education, counseling, and support to help families build strong and healthy relationships.

Financial Coaching

Pathfinders (817) 731-1173

Free financial coaching and mentorship to help individuals find a path to self sufficiency.

Reentry Services

Reentry First Stop Center (682) 703-1600

Supports successful reentry after incarceration through housing, employment, and community reintegration resources.



817-392-8811



District11@fortworthtexas.gov

Food & Nutrition Services

Community Food Bank (817) 924-3333

Distributes food, clothing, cleaning supplies, and baby products to those in need.

Meals on Wheels (817) 336-0912

Delivers nutritious meals and provides wellness checks to seniors and individuals with disabilities who have difficulty preparing food themselves.

Tarrant Area Food Bank (817) 857-7100

Distributes food to those in need through partnerships with local community organizations and food pantries.

WIC Program (817) 321-5400

Provides nutritional food, education, and support to pregnant women, new mothers, and young children from low-income families.

Housing & Utility Assistance

Christian Community Assistance (817) 921-9622

Provides help with rent, utility assistance, food and clothing.

Community Action Partners (817) 392-5720

Financial assistance and case management help families secure housing and address immediate needs.

Legal Assistance

Legal Aid of Northwest Texas (817) 336-3943

Free legal assistance for low-income individuals.

Texas A&M Law School (817) 212-4123

Offers legal services to eligible members of the community free of charge. Services are performed by law students under the supervision of attorneys.

Medical Services

Cook Children's Health Plan (800) 964-2247

Assistance with health insurance enrollment and comprehensive medical care for children.

JPS Health Network (817) 702-3431

Offers healthcare and emergency care, to individuals who do not have health insurance or financial resources.

Mercy Clinic (817) 840-3501

Free health care, dental care, and in-house pharmacy service for uninsured adults living in the 76104, 76110, and 76115 zip codes.

Metroplex Women's Clinic (817) 587-6846

Offers free pregnancy tests, ultrasounds, STI testing and treatment, and parenting classes to help prepare individuals and families for parenthood.

NTX Community Health Centers (817) 625-4709

Provides affordable medical and vision services to individuals and families, regardless of income, employment status, or insurance coverage.

Other Resources

2-1-1 Texas

DIAL 2-1-1

Free and anonymous hotline connecting individuals to food, housing, childcare, and crisis resources. Call or text 211 for assistance.

City of Fort Worth Call Center

Call 311

Fort Worth has added 311 to the list of ways to contact the City Call Center. Residents are now able to call either 311 or the 10-digit number 817-392-1234 to reach City services. 311 can only be dialed from a wireless device and must be called from within Fort Worth city limits.

Locate Atmos Utility Lines

Call 811

State law requires calling 811 at least three business days before you dig. Because underground utility lines are everywhere, striking one can disrupt local services, lead to heavy fines and repair costs, or even cause serious injury and death.

988 Suicide and Crisis Lifeline

Call 988

The 988 Suicide and Crisis Lifeline is a national network of local crisis centers that provides free and confidential support for anyone experiencing mental health-related distress – whether that is thoughts of suicide, a mental health or substance use crisis, or any other kind of emotional distress.

People can call or text 988 or chat on the 988 Suicide and Crisis Lifeline for themselves or if they are worried about a loved one who may need crisis support. You can reach a trained crisis counselor who can help, 24 hours a day, 7 days a week.

MyFW App

My Fort Worth (MyFW) is the official app for residents and visitors to quickly and easily report issues to the City.

Users can provide a description, photos, and use a map-based location feature to submit issues like graffiti, missed garbage collection, potholes, or high grass.

Requests will go directly to the appropriate city work team, and users can follow the status of their report and receive notifications via the app.

Download the MyFW mobile app today: [MyFW](#)

Oncor

888-313-4747

Report power outages to Oncor and view outage status in real time. Residents may also text OUT to 66267

TEHCY Support Hotline

1-855-85TEHCY

The TEHCY Program leads the way in ensuring that all students experiencing homelessness in Texas have equal access to a free and quality education under the McKinney-Vento Homeless Assistance Act.

TEHCY provides critical leadership, resources, and support to help schools meet the unique needs of McKinney-Vento eligible students.

TEHCY Support Hotline

Families and educators can call 1-855-85TEHCY (1-855-858-3429)

Hours: Monday–Friday, 7 AM –3:30 PM

Intake Form: [TEHCY Support Intake](#)

SIGN UP FOR THE DISTRICT 11 NEWSLETTER



Scan the QR Code



817-392-8811



District11@fortworthtexas.gov