

# NEW FRAUD TRAINING COMING MARCH 2025



Texas Department  
of Motor Vehicles

## KEY DATES

- Feb 2025 - Communication of upcoming TalentLMS Fraud Course.
- Mar 2025 - Roll out of Module 1 - C-101 Introduction to Motor Vehicle Fraud available on TalentLMS.
- 2<sup>nd</sup> Quarter 2025 - Launch of *Module 2 – Motor Vehicle Fraud II*, provided as a monthly webinar.
- 3<sup>rd</sup> Quarter 2025 – Launch of *Module 3 - Identifying Internal Fraud*, to be provided on-site or virtually for Tax Assessor-Collectors and their managerial staff.
- 4<sup>th</sup> Quarter - Launch of *Module 4 - Addressing the Criminal Aspect of Fraud* to be provided on-site or virtually for Tax Assessor-Collectors and their administrative staff.

## New Fraud Training Course

The Compliance Services Section (CSS) of the Enforcement Division (ENF) is excited to announce the transition to a new approach in providing our partners with educational information and tools in the prevention and detection of fraud, waste, and abuse.

## What's Changing?

The transition to a 4-part training protocol will equip our partners at County Tax Offices with a deeper understanding of why fraud occurs, improve their ability to detect and handle fraudulent documents, and streamline the management of both external and internal fraud. Additionally, the revised training will offer a flexible schedule, allowing participants to complete it at their own pace.

## Title Fraud Series

- **Module 1 -Introduction to Motor Vehicle Fraud (TalentLMS C-101).** This course will serve as an introduction to fraud in the context of motor vehicle processes. It will cover the definition of fraud, the psychology behind why individuals commit fraud, and provide examples of motor vehicle fraud schemes. Additionally, the course will include information on the National Motor Vehicle Title Information System (NMVTIS), vehicle brands, and Texas title security features.
- **Module 2 -Motor Vehicle Fraud II (monthly webinar/on-site)** This monthly webinar class is designed as a continuation of Module 1. The course will cover automobile fraud and TxDMV fraud policies. It will include a review of odometer and title alterations, and how to identify them using title security features. Additionally, the course will provide tips and trends, review Red Flag Referral procedures, and discuss TxDMV partners.
- **Module 3 - Identifying Internal Fraud (on-site/virtual).** This course will be offered to County Tax Assessor-Collectors and their management staff with proper credentials for accessing COGNOS Fraud Reports. It will cover a review of COGNOS Fraud Reports, their functionality, and how to utilize them to identify internal trends and detect fraudulent activity within their offices.
- **Module 4- Addressing the Criminal Aspect of Fraud (on-site/virtual).** This course will present real examples of internal and external motor vehicle fraud that have occurred throughout Texas. Additionally, we will provide law enforcement resources, contact information, and other tools to assist in creating or refining an internal fraud prevention policy and procedure.

❖ *Modules 2-4 will offer credit hours for TACA Professional Designation once approved by the TACA Education Committee*

## Questions?

Please contact your local Compliance Specialist for general questions or email [ENF\\_Compliance@txdmv.gov](mailto:ENF_Compliance@txdmv.gov).