



Texas Department *of* Motor Vehicles

HELPING TEXANS GO. HELPING TEXAS GROW.

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## **eLICENSING**

**Release for Notes**

**Release 24.3**

**08/12/2024**

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**Table 1: Revision Table**

Version	Date	Description	Author
1.0	8/12/2024	Final version	J.Kirk

## About the Release

These Release Notes contain information about new features, enhancements, and reported issues resolved in this release of eLICENSING.

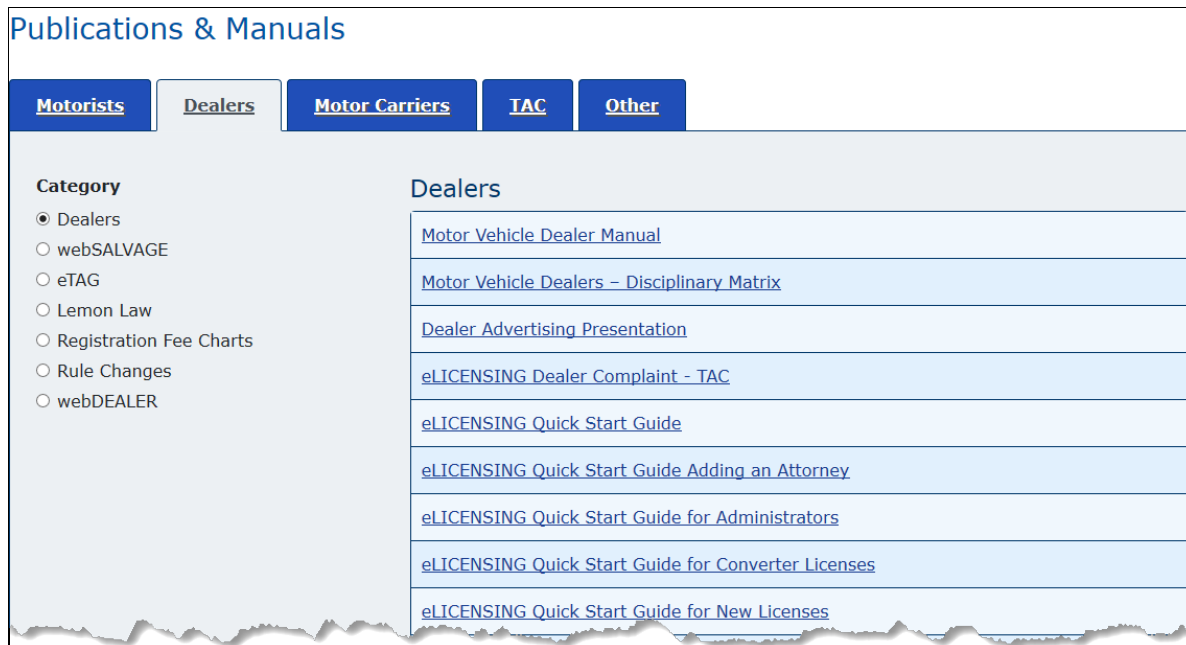
## eLICENSING Overview

eLICENSING is an online self-service hub for all motor vehicle dealers, salvage dealers, and industry licensees operating in Texas. Dealers and licensee can access licensing information, submit license applications and payments, and track the progress of submitted applications. Members of the public as well as tax assessor-collectors may use eLICENSING to file complaints against dealers.



### Getting Help

The documentation for eLICENSING is on the Texas Department of Motor Vehicles web site: <https://www.txdmv.gov>. Open the **About Us** menu, choose **Publications**, open the **Dealers** tab, and select **Dealers**.



**Publications & Manuals**

Motorists | **Dealers** | Motor Carriers | TAC | Other

**Category**

- Dealers
- webSALVAGE
- eTAG
- Lemon Law
- Registration Fee Charts
- Rule Changes
- webDEALER

**Dealers**

- [Motor Vehicle Dealer Manual](#)
- [Motor Vehicle Dealers – Disciplinary Matrix](#)
- [Dealer Advertising Presentation](#)
- [eLICENSING Dealer Complaint - TAC](#)
- [eLICENSING Quick Start Guide](#)
- [eLICENSING Quick Start Guide Adding an Attorney](#)
- [eLICENSING Quick Start Guide for Administrators](#)
- [eLICENSING Quick Start Guide for Converter Licenses](#)
- [eLICENSING Quick Start Guide for New Licenses](#)

The eLICENSING documentation is also available:

**For Dealers:** <https://www.txdmv.gov/dealers/licensing/elicensing-resources>

**For Tax Assessors/Collectors:** Go to [www.txdmv.gov/tax-assessor-collectors](http://www.txdmv.gov/tax-assessor-collectors), open the **Resources** tab, select **Publications & Manuals | Dealers | Dealers**.

## Summary of Business Reported Issues

LACE-8059	Remove eTAG Contact Option for GDN Wholesale Auction License Applications
LACE-10083	eLICENSING Changes Related to eTAG Administrators
LACE-10194	Add Static Text to License Contact Field
LACE-10197	Add Option for "Decline to Provide" in Identity Information Response Field

## Business Reported Issues

### **LACE-8059 Remove eTAG Contact Option for GDN Wholesale Auction License Applications**

The eTAG Contact option was removed for GDN Wholesale Auction license applications. Access to webDEALER by a Wholesale Auction license holder must be completed under a separate GDN license application.

### **LACE-10083 eLICENSING Changes Related to eTAG Administrators**

eLICENSING now allows the selection of multiple eTAG Administrators on new, renewal, and amendment applications for GDN, Franchise, and Converter license types. Each eTAG Administrator is required to be an owner or manager listed on the account. A minimum of at least one eTAG Administrator must be selected on new and renewal applications. Additional information regarding the roles and responsibilities of eTAG Administrators has been added to the license application.

### **LACE-10194 Add Static Text to License Contact Field**

The text on the License Contact field was updated to provide better information to the applicant on who should be identified as the license contact, which is defined as a person who can provide information about business operations and the motor vehicle products or services offered.

### **LACE-10197 Add Option for "Decline to Provide" in Identity Information Response Field.**

Applicants must submit at least one form of acceptable identification for each individual when completing an eLICENSING application. A new dropdown option, Decline to Provide, was added to the identity information response field on the application ownership page so that a more precise response is available to an individual who holds multiple acceptable forms of identification.