



Texas Department *of* Motor Vehicles

HELPING TEXANS GO. HELPING TEXAS GROW.

Registration and Title System

**Point of Sale
County Release Notes**

Release 24.2

05/13/2024

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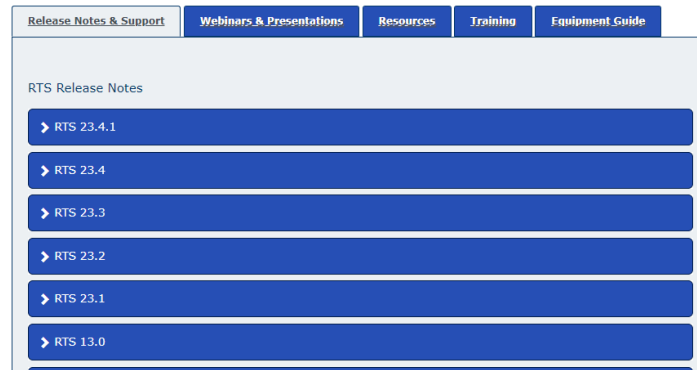
Table 1: Revision Table

Version	Date	Description	Author
1.0	05/09/2024	Final Version	J. Kirk

About the Release

These Release Notes contain information about new features, enhancements, and reported issues resolved in this release of the Registration and Title System Point of Sale (RTS POS).

Release Notes are located under the **Release Notes & Support** tab on the TAC Hub (www.txdmv.gov/tax-assessor-collectors).



RTS POS Overview

The refactored RTS POS is a web-based application designed to process vehicle registrations, titles, and temporary permits for Texas motorists. RTS POS provides functions for cash accounting, funds allocations, and a full audit trail along with inventory control for license plates, windshield/plate stickers, and temporary permits.

Getting Help

When logged in to the RTS POS, you can display reference information about using the RTS POS and get specific application-level help.

- To get application-level help, click **Help** on the page you are viewing.
- To see the entire user assistance web site, select **Help > User Guide** on the main page menu bar.

Additional Resources

For additional resources for the RTS POS, see the TAC hub (www.txdmv.gov/tax-assessor-collectors). Open the **Resources** tab, select **Publications & Manuals | TAC | RTS Support**.



Summary of Enhancements

- RRTS-34702 Restyle fee for embossed plates.
- RRTS-34705 Real-time National Motor Vehicle Title Information System (NMVTIS) Check: Prevent issuance of temporary permits when salvage and nonrepairable brand error codes are returned and display county specific message.
- RRTS-34737 Real-time NMVTIS Check: Prevent online issuance of 72-Hour and 144-Hour Permits when salvage and nonrepairable brand error codes are returned and display webPERMIT specific message.
- RRTS-34867 NMVTIS check - Create a new BRAND INQUIRY message bypass 999 for POS Users.
- RRTS-34885 NMVTIS check - Create a new BRAND INQUIRY message bypass 999 for webPERMIT Users.

Enhancements in RTS POS 24.2

RRTS-34702 Restyle fee for embossed plates.

Functionality has been added for customers to select to restyle an existing vendor specialty plate to an embossed plate for a fee of \$75.

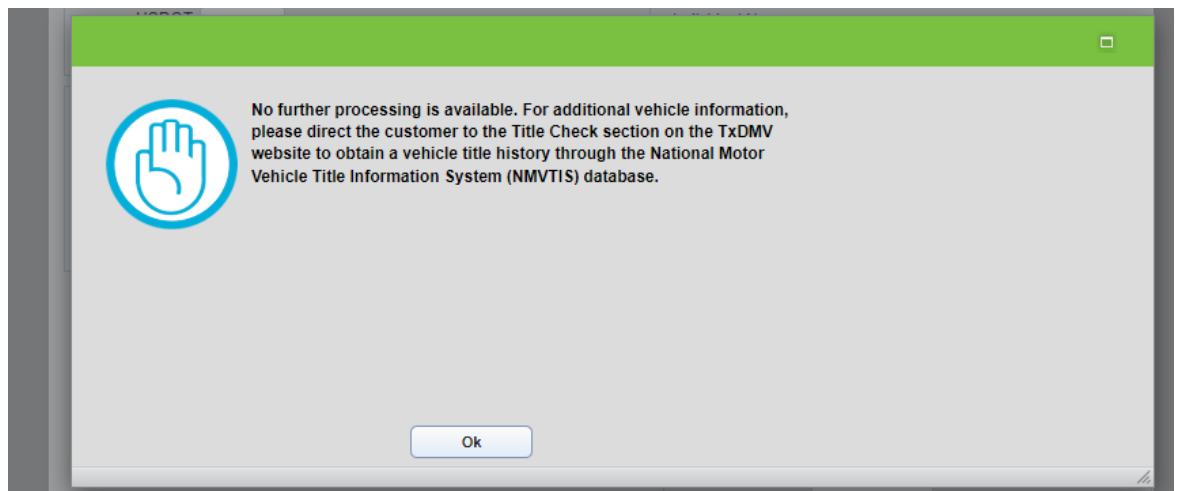
Scenario	From	To	Restyle Cost
1	Embossed	Non-Embossed	\$50.00
2	Embossed	Embossed	\$75.00
3	Non-Embossed	Non-Embossed	\$50.00
4	Non-Embossed	Embossed	\$75.00

RRTS-34705 Real-time National Motor Vehicle Title Information System (NMVTIS) Check: Prevent issuance of temporary permits when salvage and nonrepairable related brand error codes are returned and display County specific message.

To prevent fraud and vehicles that should not be operating on the roadways from obtaining temporary registration, county users will now see the following hardstop message indicating no further processing is available if a salvage or nonrepairable related brand is found when issuing a 30-Day, One-Trip, 72-Hour, or 144-Hour Permit.

Note: If a rebuilt salvage brand is returned and it is the latest brand reported, the rebuilt salvage brand will take precedence over a salvage brand or an out of state nonrepairable brand, allowing the user to continue processing of the temporary permit transaction.

Brand error codes: 2, 7, 8, 11, 16, 31, 32, 35, 50, 53, 56, 90 and 91



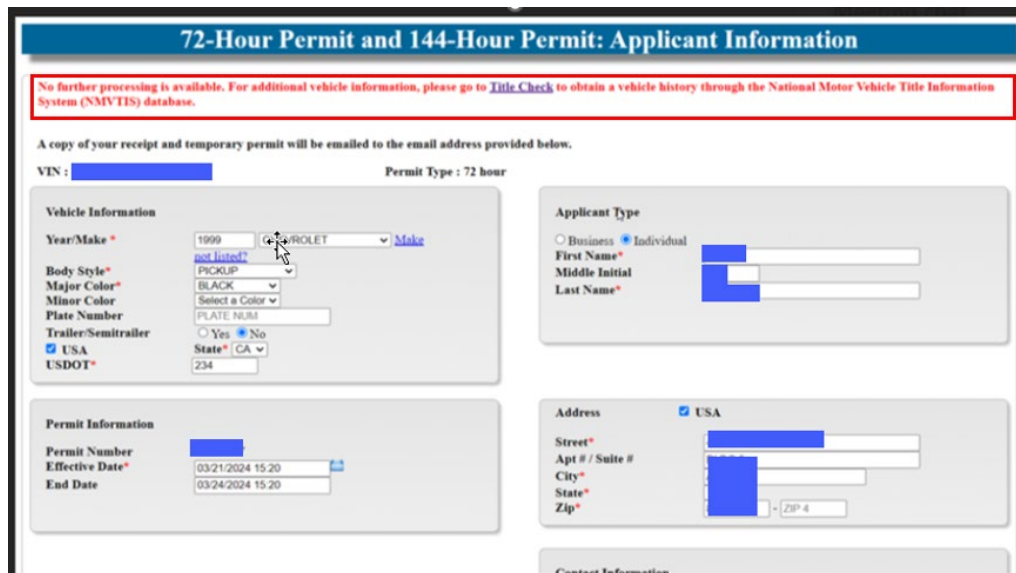
RRTS-34737 Real-time NMVTIS Check: Prevent online issuance of 72-Hour and 144-Hour Permits when salvage and nonrepairable related brand error codes are returned and display webPERMIT specific message.

To prevent fraud and vehicles that should not be operating on the roadways from obtaining temporary registration, webPERMIT users will now see the following hardstop message indicating no further processing is available if a salvage, nonrepairable, or export only brand error(s) are found when applying for a 72-Hour or 144-Hour Permit online.

Note: If a rebuilt salvage brand is returned and it is the latest brand reported, the rebuilt salvage brand will take precedence over a salvage brand or an out of state nonrepairable brand, allowing the user to continue processing of the temporary permit transaction.

Brand error codes: 2, 7, 8, 11, 16, 31, 32, 35, 50, 52, 56, 90 and 91

Note: Users can click the Title Check hyperlink and will be directed the TxDMV website for information on how to obtain a title history through the Title Check process.



72-Hour Permit and 144-Hour Permit: Applicant Information

No further processing is available. For additional vehicle information, please go to [Title Check](#) to obtain a vehicle history through the National Motor Vehicle Title Information System (NMVTIS) database.

A copy of your receipt and temporary permit will be emailed to the email address provided below.

VIN: [REDACTED] Permit Type: 72 hour

Vehicle Information

Year/Make*: 1999 [REDACTED] ROLET [REDACTED] Make
 Body Style*: not listed*
 Major Color*: PICKUP
 Minor Color*: BLACK
 Plate Number: Select a Color
 PLATE NUM: [REDACTED]
 Trailer/Semitrailer: Yes No
 State*: CA
 USDOT*: 234

Applicant Type

Business Individual
 First Name*: [REDACTED]
 Middle Initial: [REDACTED]
 Last Name*: [REDACTED]

Permit Information

Permit Number: [REDACTED]
 Effective Date*: 03/21/2024 15:20
 End Date: 03/24/2024 15:20

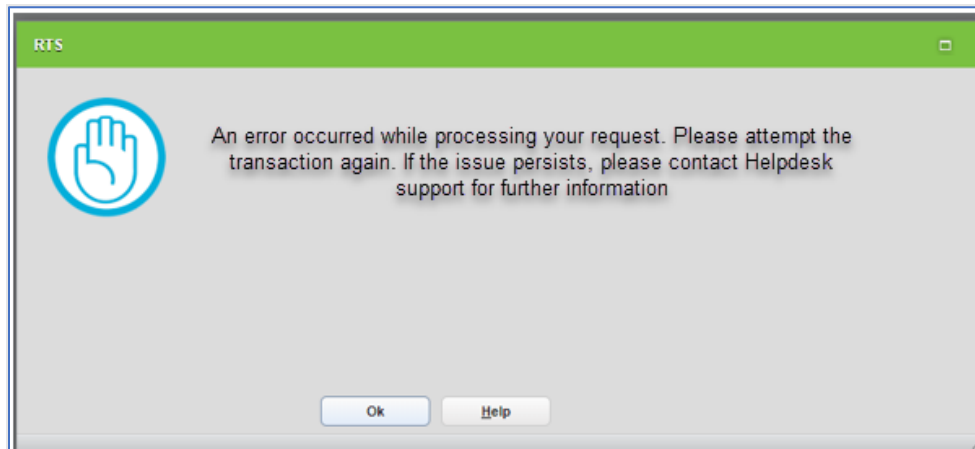
Address USA

Street*: [REDACTED]
 Apt # / Suite #: [REDACTED]
 City*: [REDACTED]
 State*: [REDACTED]
 Zip*: [REDACTED]

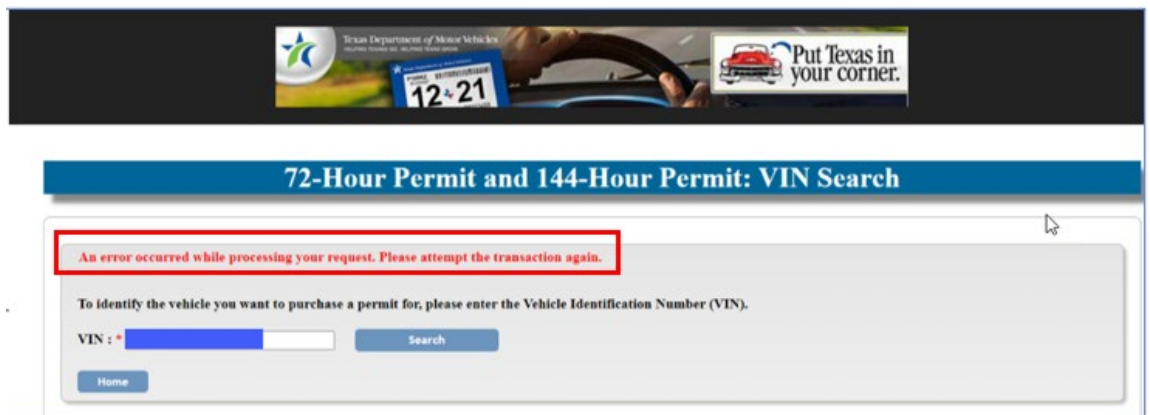
Contact Information

RRTS-34867 NMVTIS check - New 999 Brand Inquiry error message for RTS POS Users

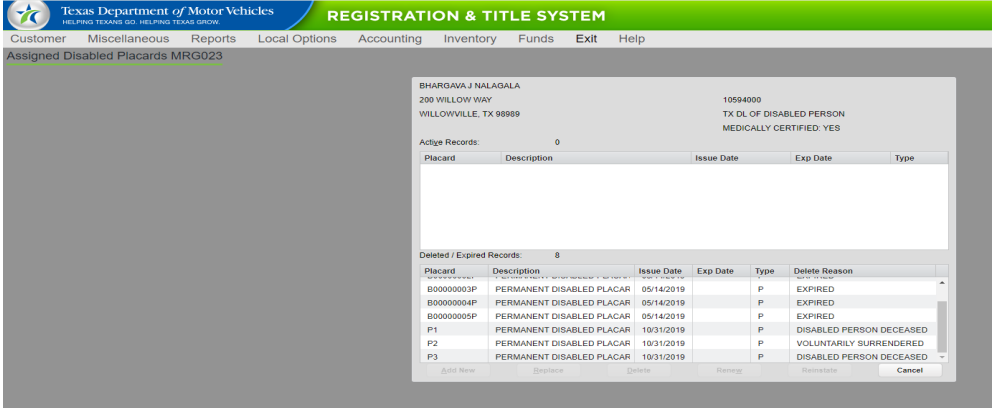
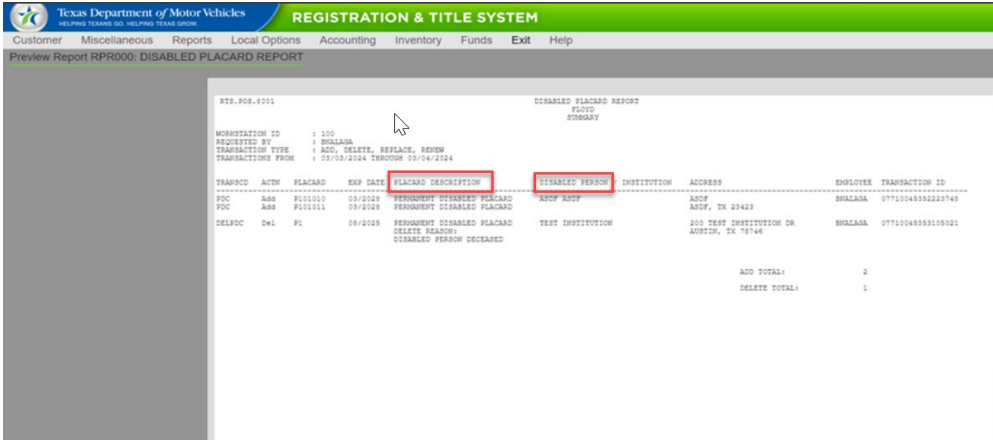
RSC and County users will now see the following hardstop message for 999 brand inquiry errors when a salvage, nonrepairable, or export only brand cannot be verified against NMVTIS due to system communication issues. The error message will prompt users to retry the transaction and advise that if the issue continues to contact Helpdesk Support.




**RRTS-34885 NMVTIS check – New 999 Brand Inquiry error for webPERMIT Users**

webPERMIT users will now see the following hardstop message for 999 brand inquiry errors when a salvage, nonrepairable, or export only brand cannot be verified against NMVTIS due to system communication issues. The error message will prompt the user to retry the transaction again.



Defects Addressed in RTS POS 24.2

ID	Description
RRTS-33825	<p>Incomplete display of text when marking a disabled person as deceased in Disabled Placard event.</p> <p>Previously: 1. When the disabled person is marked as deceased, the text is not displayed fully as the system shortened it.</p> <p>2. Placard description overlaps into the Disabled Person / Institution column.</p> <p>Change: Users can now see all of the information in the display fields.</p>  

ID	Description
RRTS-35556	<p>Renewal notice incorrectly reflected Electric Vehicle (EV) Fee for motorcycles.</p> <p>Previously: Renewal notices incorrectly reflected an EV Fee for Motorcycles.</p> <p>Change: EV Fee will not be shown for motorcycles on future renewal notices.</p>    <p>VEHICLE REGISTRATION RENEWAL NOTICE IF YOU NO LONGER OWN THIS VEHICLE PLEASE COMPLETE THE VEHICLE TRANSFER NOTIFICATION ONLINE AT TxDMV.gov. Renew online @ www.texas.gov</p> <p>VEHICLE INFORMATION</p> <p>TOTAL FEE DUE \$ 254.75</p> <p>FOR QUESTIONS CALL YOUR LOCAL TAX ASSESSOR-COLLECTOR 512-854-9473</p> <p>YOUR CHECK MAY BE CONVERTED TO AN ELECTRONIC FUND TRANSFER.</p> <p>MAIL SECTION BELOW FOR CONVENIENT PROCESSING</p> <p>VEHICLE INFORMATION: VEH. CLASS: MTRCYCLE, VEH. IDENT. NO.: 538SMFZ63KCG10929, YR./MAKE/BODY STYLE: 2019/ZERO/MC, FUEL TYPE: G, EMPTY WEIGHT: G, CARRYING CAPACITY: G, GROSS WEIGHT: G, UNIT NO.: G</p> <p>VEHICLE OWNER NAME(S) & ADDRESS: JOSEPH ALEXANDER GALLETTI, 7004 CHINOOK DR, AUSTIN, TX 78736, LICENSE NO.: 293U4H</p> <p>TOTAL FEE: \$ 254.75</p> <p>RENEWAL RECIPIENT NAME AND ADDRESS:</p> <p>PLT MOTORCYCLE PLT JAN 2025 REGIS. EXP. MON YR VEH/REG CL MTRCYCLE/MOTORCYCLE PLATE TYPE/STICKER TYPE MCP/US YEAR/MAKE/BODY STYLE 2019/ZERO/MC REGISTRATION FEE \$ 31.00 LOCAL FEE 11.50 INSPECTION FEE 7.50 ELECTRIC VEHICLE FEE 200.00 PROCESSING AND HANDLING 4.75 TOTAL FEE \$ 254.75 Donate to Support TX Veterans \$ Donate \$5 (or more) to State Parks \$ Donate \$1 (or more) to Donate Life \$</p>