Texas Department *of* Motor Vehicles

HELPING TEXANS GO. HELPING TEXAS GROW.

Registration and Title System

Point of Sale
County Release Notes

Release 24.2

05/13/2024

Contents

Table 1: Revision Table

Version	Date	Description	Author
1.0	05/09/2024	Final Version	J. Kirk

About the Release

These Release Notes contain information about new features, enhancements, and reported issues resolved in this release of the Registration and Title System Point of Sale (RTS POS).

Release Notes are located under the **Release Notes & Support** tab on the TAC Hub (www.txdmv.gov/tax-assessor-collectors).
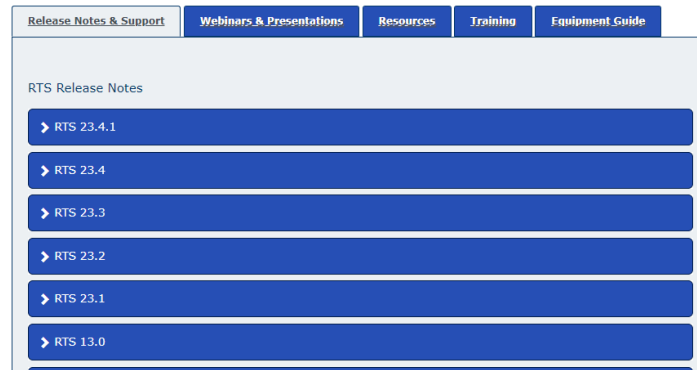
RTS POS Overview

The refactored RTS POS is a web-based application designed to process vehicle registrations, titles, and temporary permits for Texas motorists. RTS POS provides functions for cash accounting, funds allocations, and a full audit trail along with inventory control for license plates, windshield/plate stickers, and temporary permits.

Getting Help
When logged in to the RTS POS, you can display reference information about using the RTS POS and get specific application-level help.

- To get application-level help, click **Help** on the page you are viewing.
- To see the entire user assistance web site, select **Help** > **User Guide** on the main page menu bar.

Additional Resources
For additional resources for the RTS POS, see the TAC hub (www.txdmv.gov/tax-assessor-collectors). Open the **Resources** tab, select **Publications & Manuals** | **TAC** | **RTS Support**.

Summary of Enhancements

RRTS-34702   Restyle fee for embossed plates.

RRTS-34705   Real-time National Motor Vehicle Title Information System (NMVTIS) Check: Prevent issuance of temporary permits when salvage and nonrepairable brand error codes are returned and display county specific message.

RRTS-34737   Real-time NMVTIS Check: Prevent online issuance of 72-Hour and 144-Hour Permits when salvage and nonrepairable brand error codes are returned and display webPERMIT specific message.

RRTS-34867   NMVTIS check - Create a new BRAND INQUIRY message bypass 999 for POS Users.

RRTS-34885   NMVTIS check - Create a new BRAND INQUIRY message bypass 999 for webPERMIT Users.

Enhancements in RTS POS 24.2

RRTS-34702   Restyle fee for embossed plates.

Functionality has been added for customers to select to restyle an existing vendor specialty plate to an embossed plate for a fee of $75.

Scenario	From	To	Restyle Cost
1	Embossed	Non-Embossed	$50.00
2	Embossed	Embossed	$75.00
3	Non-Embossed	Non-Embossed	$50.00
4	Non-Embossed	Embossed	$75.00

RRTS-34705   Real-time National Motor Vehicle Title Information System (NMVTIS) Check: Prevent issuance of temporary permits when salvage and nonrepairable related brand error codes are returned and display County specific message.

To prevent fraud and vehicles that should not be operating on the roadways from obtaining temporay registration, county users will now see the following hardstop message indicating no further processing is available if a salvage or nonrepairable related brand is found when issuing a 30-Day, One-Trip, 72-Hour, or 144-Hour Permit.

Note: If a rebuilt salvage brand is returned and it is the latest brand reported, the rebuilt salvage brand will take precedence over a salvage brand or an out of state nonrepairable brand, allowing the user to continue processing of the temporary permit transaction.

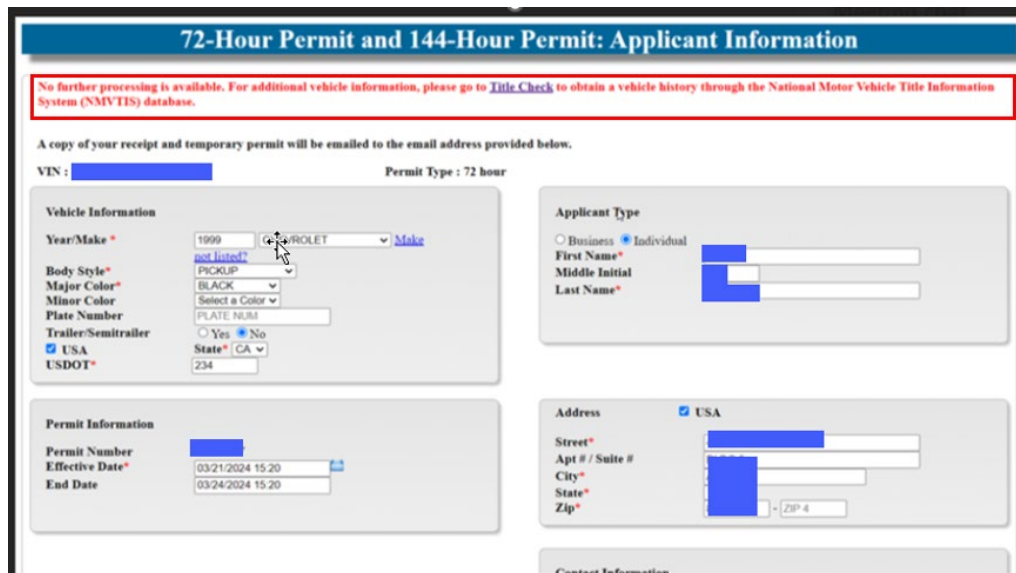Brand error codes: 2, 7, 8, 11, 16, 31, 32, 35, 50, 53, 56, 90 and 91
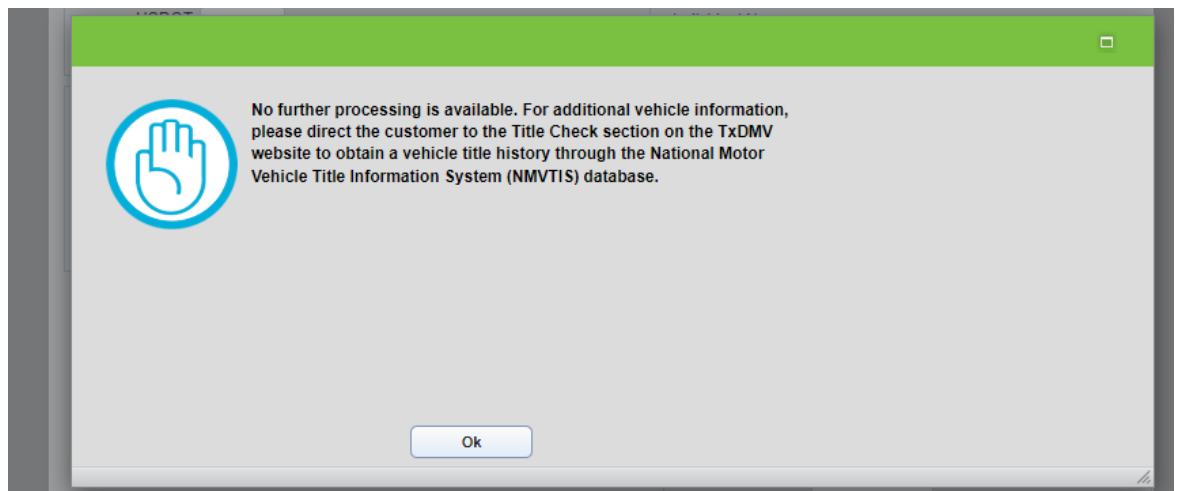
RRTS-34737 **Real-time NMVTIS Check: Prevent online issuance of 72-Hour and 144-Hour Permits when salvage and nonrepairable related brand error codes are returned and display webPERMIT specific message.**

To prevent fraud and vehicles that should not be operating on the roadways from obtaining temporay registration, webPERMIT users will now see the following hardstop message indicating no further processing is available if a salvage, nonrepairable, or export only brand error(s) are found when applying for a 72-Hour or 144-Hour Permit online.

Note: If a rebuilt salvage brand is returned and it is the latest brand reported, the rebuilt salvage brand will take precedence over a salvage brand or an out of state nonrepairable brand, allowing the user to continue processing of the temporary permit transaction.

Brand error codes: 2, 7, 8, 11, 16, 31, 32, 35, 50, 52, 56, 90 and 91

Note: Users can click the Title Check hyperlink and will be directed the TxDMV website for information on how to obtain a title history through the Title Check process.

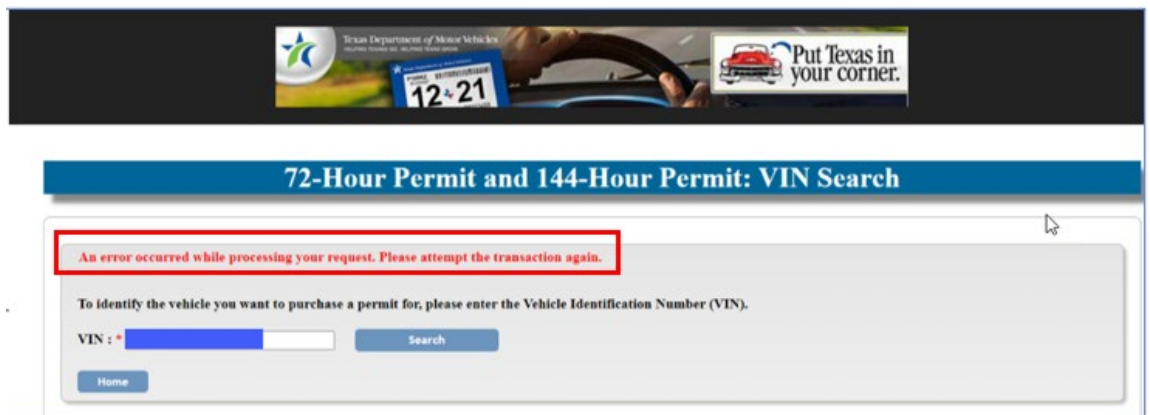**RRTS-34867** **NMVTIS check - New 999 Brand Inquiry error message for RTS POS Users**
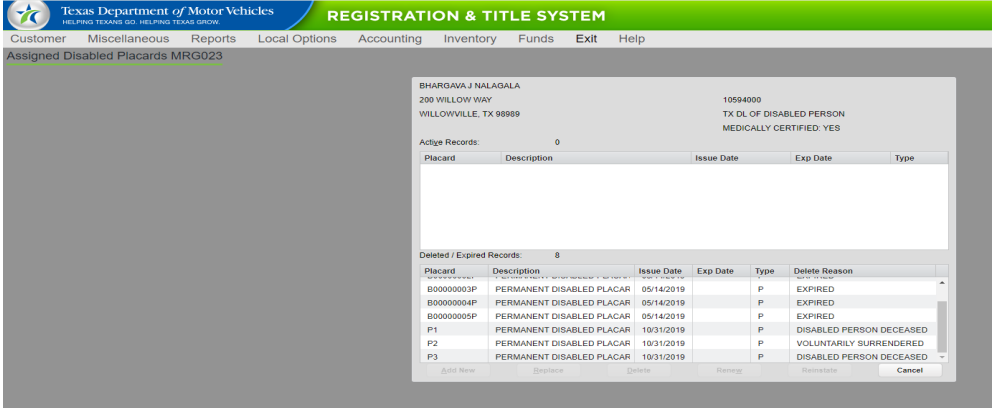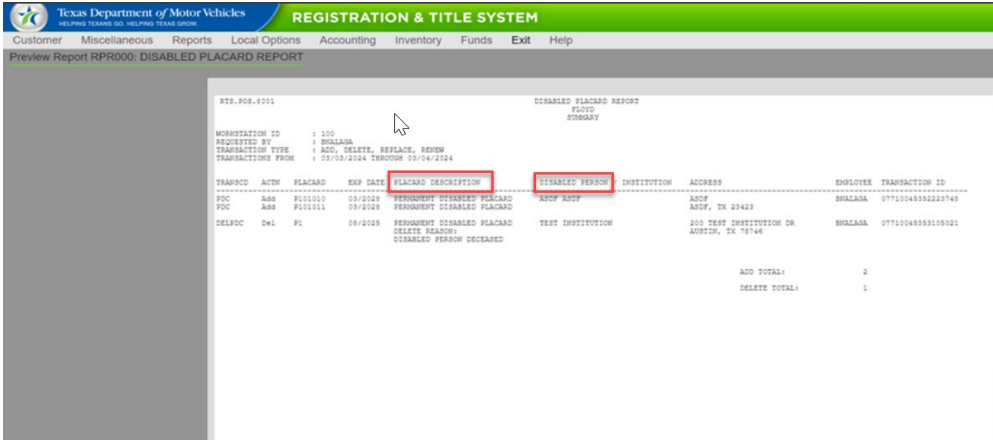
RSC and County users will now see the following hardstop message for 999 brand inquiry errors when a salvage, nonrepairable, or export only brand cannot be verified against NMVTIS due to system communication issues. The error message will prompt users to retry the transaction and advise that if the issue continues to contact Helpdesk Support.
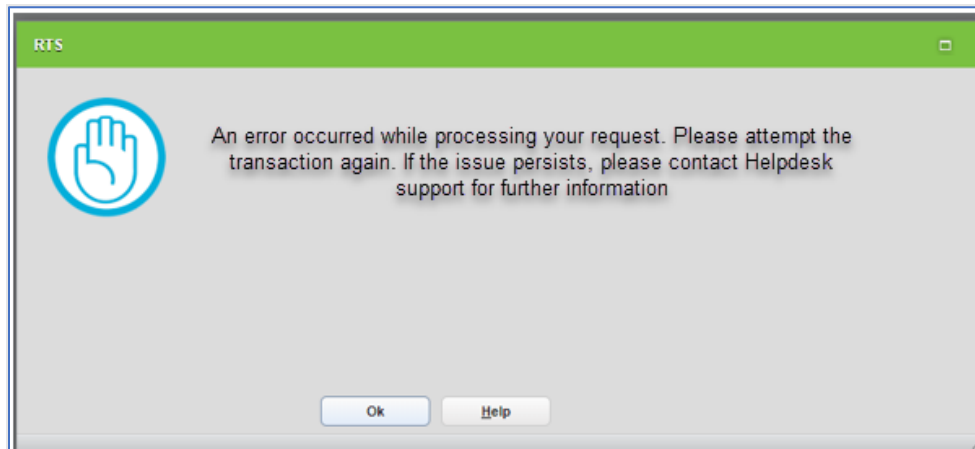

RRTS-34885 **NMVTIS check – New 999 Brand Inquiry error for webPERMIT Users**

webPERMIT users will now see the following hardstop message for 999 brand inquiry errors when a salvage, nonrepairable, or export only brand cannot be verified against NMVTIS due to system communication issues. The error message will prompt the user to retry the transaction again.

Defects Addressed in RTS POS 24.2

ID	Description
RRTS-33825	**Incomplete display of text when marking a disabled person as deceased in Disabled Placard event.** **Previously:** 1. When the disabled person is marked as deceased, the text is not displayed fully as the system shortened it. 2. Placard description overlaps into the Disabled Person / Institution column. **Change:** Users can now see all of the information in the display fields.

ID	Description
RRTS-35556	**Renewal notice incorrectly reflected Electric Vehicle (EV) Fee for motorcycles.** **Previously:** Renewal notices incorrectly reflected an EV Fee for Motorcycles. **Change:** EV Fee will not be shown for motorcycles on future renewal notices.