



Texas Department  
of Motor Vehicles

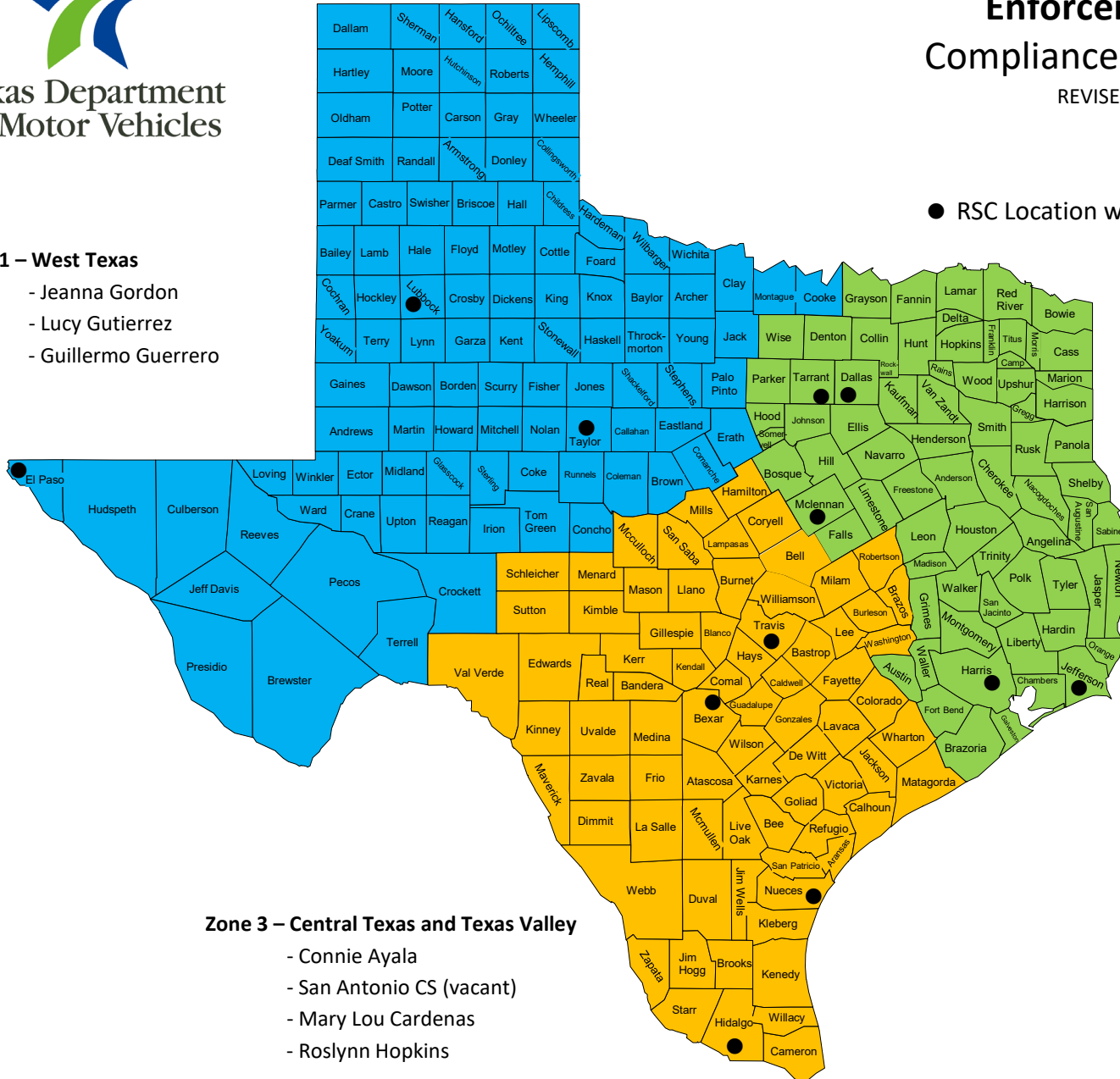
# Enforcement Division Compliance Services Section

REVISED JANUARY 2024

## Zone 1 – West Texas

- Jeanna Gordon
- Lucy Gutierrez
- Guillermo Guerrero

● RSC Location w/ Compliance Specialist



## Zone 2 – DFW & East Texas

- Joi Dinolfo
- Philip Valdez
- Jack Johnson
- Hoze Ahmedali
- Nina Yonemoto

## Zone 3 – Central Texas and Texas Valley

- Connie Ayala
- San Antonio CS (vacant)
- Mary Lou Cardenas
- Roslynn Hopkins

ENFORCEMENT DIVISION – COMPLIANCE SERVICES SECTION

**Andrea Berlocher**  
**Manager**

Cell: 210-452-8370

[Andrea.Berlocher@TxDMV.gov](mailto:Andrea.Berlocher@TxDMV.gov)

**Nina Yonemoto - Lead Specialist**

Houston Regional Service Center

Cell: 713-435-9806

[Nina.Yonemoto@TxDMV.gov](mailto:Nina.Yonemoto@TxDMV.gov)

**Philip Valdez – Lead Specialist**

Fort Worth Regional Service Center

Cell: 682-808-3752

[Philip.Valdez@TxDMV.gov](mailto:Philip.Valdez@TxDMV.gov)

ZONE 1 – West Texas & DFW

**Jeanna Gordon – Compliance Specialist**

Abilene Regional Service Center

Cell: 325-513-9264

[Jeanna.Gordon@TxDMV.gov](mailto:Jeanna.Gordon@TxDMV.gov)

**Guillermo Guerrero – Compliance Specialist**

El Paso Regional Service Center

Cell: 915-234-6834

[Guillermo.Guerrero@TxDMV.gov](mailto:Guillermo.Guerrero@TxDMV.gov)

**Lucy Gutierrez – Compliance Specialist**

Lubbock Regional Service Center Cell:

Cell: 806-786-7898

[Lucy.Gutierrez@TxDMV.gov](mailto:Lucy.Gutierrez@TxDMV.gov)

ZONE 2 – EAST TEXAS

**Hozefa Ahmedali – Compliance Specialist**

Dallas Regional Service Center

Cell: 512-658-7929

[Hozefa.Ahmedali@TxDMV.gov](mailto:Hozefa.Ahmedali@TxDMV.gov)

**Jack Johnson – Compliance Specialist**

Waco Regional Service Center

Cell: 254-315-9625

[Jack.Johnson@TxDMV.gov](mailto:Jack.Johnson@TxDMV.gov)

**Joi Dinolfo – Compliance Specialist**

Beaumont Regional Service Center

Cell: 409-291-6752

[Joi.Dinolfo@TxDMV.gov](mailto:Joi.Dinolfo@TxDMV.gov)

ZONE 3 – CENTRAL TEXAS & TEXAS VALLEY

**Roslynn Hopkins – Compliance Specialist**

TxDMV Headquarters

Cell: 254-301-3930

[Roslynn.Hopkins@TxDMV.gov](mailto:Roslynn.Hopkins@TxDMV.gov)

**Mary Lou Cardenas – Compliance Specialist**

Pharr Regional Service Center

Cell: 956-329-9297

[MaryLou.Cardenas@TxDMV.gov](mailto:MaryLou.Cardenas@TxDMV.gov)

**Connie Ayala – Compliance Specialist**

Corpus Christi Regional Service Center Cell:

Cell: 361-876-7254

[Connie.Ayala1@TxDMV.gov](mailto:Connie.Ayala1@TxDMV.gov)