



webDEALER User Guide Addendum Release 24.1



Texas Department of Motor Vehicles
HELPING TEXANS GO. HELPING TEXAS GROW.

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webDEALER
eTAG*

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Document Overview

This document describes the latest software changes made to the Texas Department of Motor Vehicles (TxDMV) webDEALER software application.

Scope

The scope of this is to identify recent software changes to the webDEALER application as documented in the latest webDEALER User Guides. This document does not provide step-by-step instructions on how to use webDEALER.

Audience

The intended audience of this document are users of webDEALER.

Enhancements in Release 24.1

Vehicle License Plate Validations at Time of Assignment

Validations have been introduced at the time of vehicle license plate assignment in webDEALER to prevent the issuance of duplicate license plates and to minimize inventory tracking issues.

When the county tax assessor-collector office or dealer deputies with allocated license plates are assigning license plates to a vehicle in webDEALER, they may encounter an error or warning message notifying them of a possible discrepancy with the license plates they are attempting to assign.

If the provided plate number has previously been issued, the following error message displays and the county tax assessor-collector office or dealer deputy is not able to continue. A new license plate number must be assigned.

The screenshot shows the 'Plate and Sticker Information' form in the webDEALER system. At the top, there is a navigation bar with 'Home Page', 'Entities', 'Payments', 'Administration', and 'Support' tabs, along with a search box for 'VIN or Doc#'. The main form area is titled 'Plate and Sticker Information' and contains the following elements:

- Application Status:** SUBMITTED
- VIN:** [Redacted]
- Plate Information:**
 - Previous Plate Number: [Redacted]
 - Plate Age: 2 years
 - Plate Source: New Plate (County Issued)
 - Plate Number: [Redacted]
- Sticker Information:** Sticker Type: Windshield Plate

A yellow warning icon and the message 'Provided plate number has already been issued. (200)' are displayed at the top of the form, with a green arrow pointing to it. A tooltip on the right side of the form shows the following details:

- Vehicle Class: PASS
- Registration Class: 25 - PASSENGER-LESS/EQL 8000
- Plate Type: PSP

Buttons for 'Cancel' and 'Save' are located at the bottom of the form.

If the provided plate number has been assigned to a different office, the following error message displays and the processing county tax assessor-collector office is not able to continue. A new license plate number must be assigned.

Plate and Sticker Information

! THIS ITEM ALREADY EXISTS IN INVENTORY: (130)

Application Status: SUBMITTED VIN: []

Indicates Required Field

Plate Information

Vehicle Class: PASS
Registration Class: 25 - PASSENGER-LESS/EQL 6000
Plate Type: PSP

Previous Plate Number: []

Plate Age: 2 years

Plate Source: New Plate (County Issued)

Plate Number: []

Sticker Information

Sticker Type: Windshield Plate

Cancel Save

Limit Plate Number Field to 7 Characters

The “Plate Number” field of the “Plate and Sticker Information” page in webDEALER has been limited to 7 alpha-numeric characters.

Plate and Sticker Information

Application Status: SUBMITTED VIN: []

Indicates Required Field

Plate Information

Vehicle Class: PASS
Registration Class: 25 - PASSENGER-LESS/EQL 6000
Plate Type: PSP

Previous Plate Number: []

Plate Age: 6 years

Plate Source: New Plate (County Issued)

Plate Number: []

Sticker Information

Sticker Type: Windshield Plate

Cancel Save

Removal of Inspection Verification for Trailers/Travel Trailers When Creating Buyer Tags

When creating a buyer tag in eTAG for any trailer or travel trailer, regardless of weight, the system will no longer require a current passing vehicle inspection. Users will no longer receive a “No current inspection was found for this vehicle. Do you want to continue?” message on the Buyer Tag – VIN Search page in eTAG.

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Home Page Tags Administration Payments Reports Support

Buyer Tag - VIN Search

Dealer Information

Business Name: [Redacted] GDN: [Redacted]
Address: [Redacted]
City, State: FLOYDADA, TX 79235 7904 License Type: Dealer
Phone: [Redacted] License Category: 04

Tag Count

Tags Allowed: 1000 Remaining: 907

Search

*VIN: [Redacted] Search

Travel Trailer Vehicle Class Correction

A previous issue prevented users from assigning the appropriate license plate to a travel trailer due to the vehicle class being recorded incorrectly in the system as a trailer. This issue has now been resolved as part of this release.