



Texas Department *of* Motor Vehicles

HELPING TEXANS GO. HELPING TEXAS GROW.

---

## **eLICENSING**

### **Release Notes**

#### **Release 23.4**

**9/20/2023**

## Contents

About the Release .....	3
eLICENSING Overview .....	3
Enhancements .....	4
Defects Addressed .....	6

## About the Release

The Release Notes contain business impacts related to the changes in the 23.4 Release of eLICENSING.

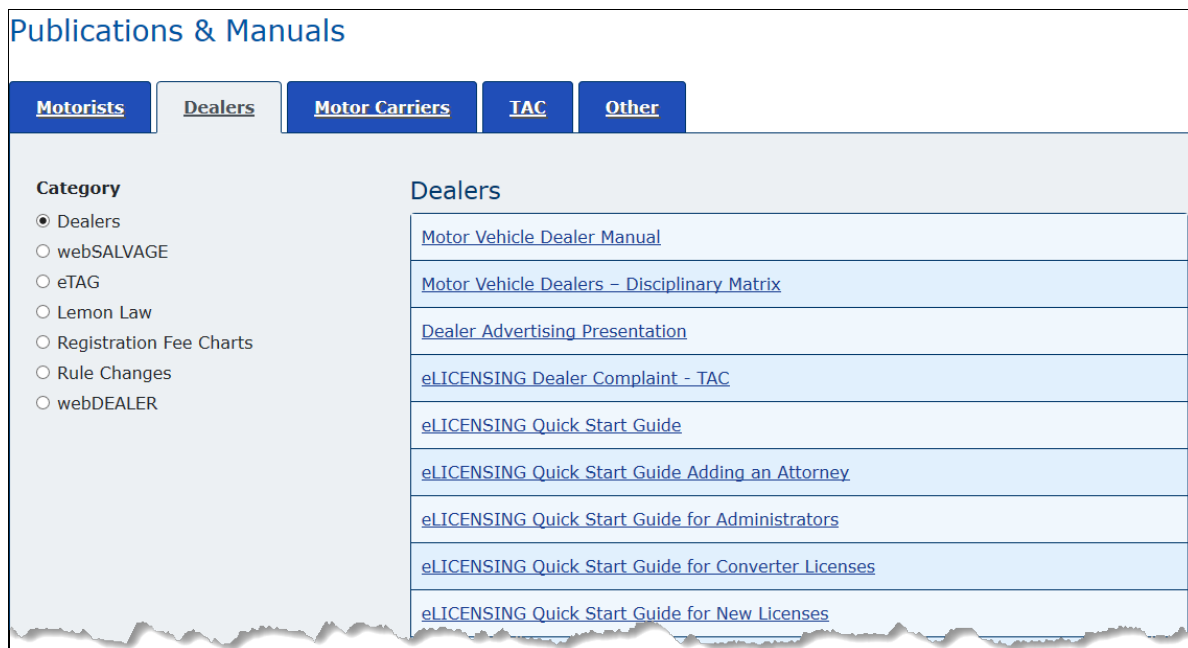
## eLICENSING Overview

eLICENSING is a Salesforce application that has been customized to provide an online self-service hub for all motor vehicle dealers, salvage dealers, and industry licensees operating in Texas. Dealers and licensees can access licensing information, submit license applications and payments, and track the progress of submitted applications. Members of the public as well as tax assessor-collectors may use eLICENSING to file complaints against dealers.



### Getting Help

The documentation for eLICENSING is on the Texas Department of Motor Vehicles web site: <https://www.txdmv.gov>. Open the **About Us** menu, choose **Publications**, open the **Dealers** tab, and select **Dealers**.



The screenshot shows the 'Publications & Manuals' page with the 'Dealers' tab selected. The page is divided into a left sidebar with a 'Category' list and a main content area titled 'Dealers' containing a list of links.

Category	Dealers
<input checked="" type="radio"/> Dealers	<a href="#">Motor Vehicle Dealer Manual</a>
<input type="radio"/> webSALVAGE	<a href="#">Motor Vehicle Dealers – Disciplinary Matrix</a>
<input type="radio"/> eTAG	<a href="#">Dealer Advertising Presentation</a>
<input type="radio"/> Lemon Law	<a href="#">eLICENSING Dealer Complaint - TAC</a>
<input type="radio"/> Registration Fee Charts	<a href="#">eLICENSING Quick Start Guide</a>
<input type="radio"/> Rule Changes	<a href="#">eLICENSING Quick Start Guide Adding an Attorney</a>
<input type="radio"/> webDEALER	<a href="#">eLICENSING Quick Start Guide for Administrators</a>
	<a href="#">eLICENSING Quick Start Guide for Converter Licenses</a>
	<a href="#">eLICENSING Quick Start Guide for New Licenses</a>

Additional eLICENSING documentation is also available:

**For Dealers:** <https://www.txdmv.gov/dealers/licensing/elicensing-resources>

**For Tax Assessors/Collectors:** Go to [www.txdmv.gov/tax-assessor-collectors](http://www.txdmv.gov/tax-assessor-collectors), open the **Resources** tab, select **Publications & Manuals | Dealers | Dealers**.

## Enhancements

### LACE-9826 License Status Name Change - APA Expired

This enhancement changes the License Status name from 'APA Expired' to 'Active - Pending Renewal' on the external dealer licensee list due to consumer confusion with the current naming convention. The functionality of this status is unchanged. Licensee lists can be found here: <https://texasdmv.my.salesforce-sites.com/dealers>

### LACE-9822 Change Renewal Submission Window from 90 Days to 180 Days

This enhancement provides dealers the ability to submit their renewal applications up to 180 days prior to their license expiration date.

### LACE-9758 Create Internal Application View for GDN Renewal Applications

This enhancement creates a new internal view for GDN renewal applications that includes related license statuses & expiration dates.

### LACE-9823 Update GDN Wholesale Dealer Business Sign Requirements

This enhancement updates the wording for the GDN Wholesale Dealer Business Sign Question & Attachment Description to reflect the requirement that GDN Wholesale Dealer Business Signs must include the statement, "Purchasers must be Licensed Dealers."

#### Application Question

\* Does the applicant have a conspicuous, permanently mounted sign that is clearly visible to the public showing the business or assumed name with letters of the appropriate size (at least 6 inches high for exterior signs or 2 inches high for interior signs) and includes the statement that "Purchasers must be Licensed Dealers"? An exterior business sign is considered conspicuous if it is easily visible to the public within 100 feet of the main entrance of the business office. An interior business sign is considered conspicuous if it is easily visible to the public within 10 feet of the main entrance of the wholesale motor vehicle dealer's office.

--None--  
This field is required. ✖

#### Attachment Description

**Business Sign Wholesale**

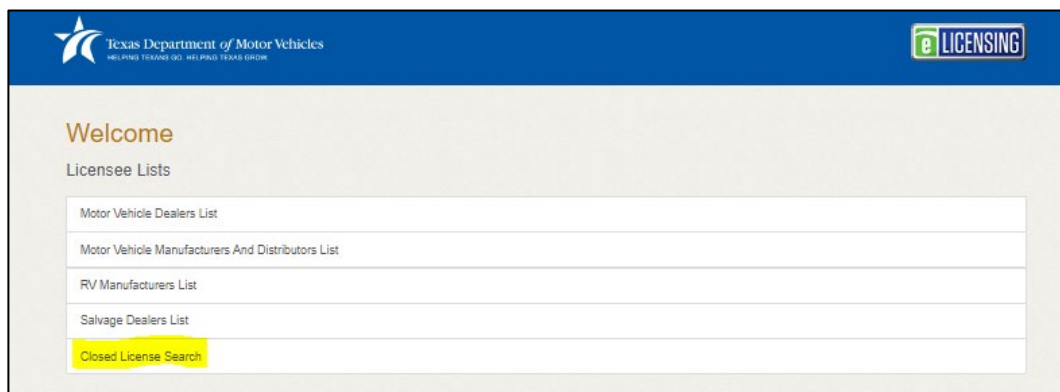
\* Please upload a clear photo of the permanently mounted business sign with letters of the appropriate size (at least 6 inches in height for exterior signs or 2 inches in height for interior signs) showing the business name or assumed name at the address listed on the application for the wholesale dealer's license as well as the statement that "Purchasers must be Licensed Dealers". The photo must clearly identify where the business sign is displayed in relation to the office.

**LACE-9662 Add eLicensing Functionality to CID Compliance Reviews - Part 1**

This enhancement adds DGEN Workspace capabilities to County Compliance Review cases. Adds 6 new DG Document templates for CCR cases, a County Details section, a new Findings field, Attachments, and DG Package related lists to the County Compliance Review case page layout.

**LACE-9408 Create Closed License Search**

This enhancement creates a closed license search on the external dealer licensee list to query licenses closed within the last year. Licensee lists can be found here: <https://texasdmv.my.salesforce-sites.com/dealers>



## Defects Addressed

### **LACE-9834      Corrections to Protestable Dealer Table**

Permissions were corrected to enable protestable dealer table updates.

### **LACE-9724      Update Contact Record Functionality in eLICENSING.**

- License contact information, such as email address and phone number, is now consistently updated on the internal license record when contact information is provided through an approved application or an update to the 'Change General License Info' section of the dealer's eLICENSING account.
- License contact information is now correctly displayed in the 'My License and Plates' & 'Change General License Info' sections of the dealer's eLICENSING account.
- Update field history tracking for 18 unique identifiers on Contact Objects.
- Add contact history list to Contact layout.
- Hide standard contact field on GDN license page layout.
- Add license contact phone number on Convertor license page layout.

### **LACE-7428      Update Email Template for Messages Sent Through eLICENSING.**

Updated email template for messages sent by Motor Vehicle Division staff from [TxDMV\\_eLICENSING\\_Notice@txdmv.gov](mailto:TxDMV_eLICENSING_Notice@txdmv.gov) with corrected wording and formatting.