



# **webDEALER User Guide Addendum Release 23.1 Hot Fix**

January 2023

webDEALER

eTAG



**Texas Department *of* Motor Vehicles**

HELPING TEXANS GO. HELPING TEXAS GROW.

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## Document Overview

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This document describes the latest software changes made to the Texas Department of Motor Vehicles (TxDMV) webDEALER software application.

### Scope

The scope of this is to identify recent software changes to the webDEALER application as documented in the latest webDEALER User Guides. This document does not provide step-by-step instructions on how to use webDEALER.

### Audience

The intended audience of this document are users of webDEALER.

## Enhancements in Release 23.1 Hot Fix

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### Set the VIN Entry Field for eTAGs to a Maximum of 17 Characters

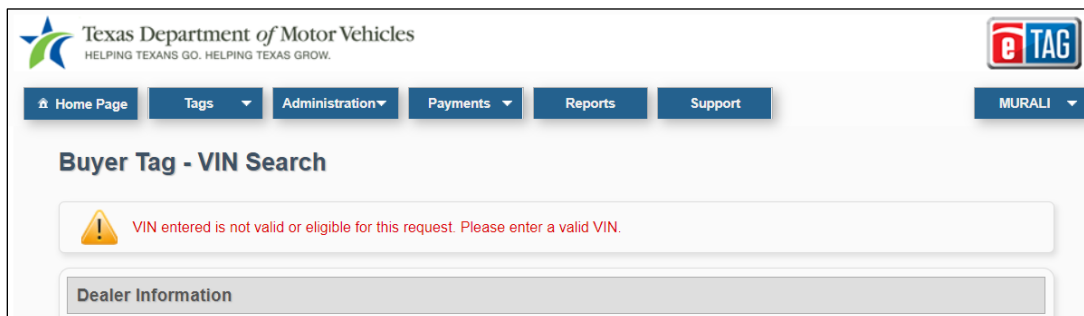
Additional validation is in place to ensure the system does not create eTAGs with a VIN that is greater than 17 characters.

The VIN entry field is now set to a maximum of 17 alpha-numeric characters, with no special characters or spaces. The 17-character maximum applies to buyer, Vehicle, Converter, and motorcycle tag types.

The system will process eTAGs with a VIN less than 17 characters if:

- the vehicle is a trailer (GDN ending in X).
- the Mfg. Year is less than 1981.
- there is existing RTS record.

If the VIN does not meet the valid criteria for the vehicle type or contains invalid characters, an error message displays:



The screenshot shows the Texas Department of Motor Vehicles webDEALER interface. At the top left is the logo and text: "Texas Department of Motor Vehicles HELPING TEXANS GO. HELPING TEXAS GROW." At the top right is the "eTAG" logo. Below the header is a navigation bar with buttons for "Home Page", "Tags", "Administration", "Payments", "Reports", "Support", and a user profile dropdown for "MURALI". The main content area is titled "Buyer Tag - VIN Search". A red error message is displayed in a box: "VIN entered is not valid or eligible for this request. Please enter a valid VIN." Below the error message is a "Dealer Information" field.