

# NEW LMS COMING JULY 9



Texas Department  
*of Motor Vehicles*

## KEY DATES

- **Late June, Early July**  
TalentLMS training module available in current LMS and a webinar offered for reporting administrators
- **July 2** – Communication reminder of upcoming eLearning account freeze
- **July 5-9** – Freeze on eLearning account requests (no account requests will be processed)
- **July 9** – TalentLMS Go-Live (County point-of-contact will receive new TalentLMS login credentials)
- **July 12-** New eLearning accounts added July 12 and later will only have access to TalentLMS
- **July 30** – Last day to export training activity from current LMS; also last day to report training completed in current LMS for verification in RTS (training completed in the current LMS that is not reported in RTS by July 30 will require manual reporting and verification)

## Hello TalentLMS

LMS stands for Learning Management System, and our current LMS is approaching end-of-life later this year! The LMS is what is used to provide our web-based Registration and Title System (RTS) training, or eLearning. After extensive research and testing, we chose TalentLMS as our new LMS, and efforts are under way to transition all content and accounts to TalentLMS. Did we mention it's mobile-friendly?!

## What's Changing?

The transition to TalentLMS will primarily affect the look and feel of the user experience. There will be no changes to course content, required training, or the methods used to request eLearning accounts or report training completion.

## How Should You Prepare?

Keep the key dates noted to the left in mind as you continue your RTS training efforts. You will not be able to request eLearning account additions or deletions during the week of July 5-9. Please review your existing accounts to be sure they are up-to-date. eLearning accounts in the current LMS as of July 2 will be transferred to TalentLMS. Login credentials for TalentLMS will be emailed to each county's point-of-contact on July 9. The county point-of-contact will be responsible for dispersing the login credentials to all LMS users. Beginning July 12, new eLearning accounts will only have access to TalentLMS.

Although TalentLMS will go live on July 9, the current LMS will be available through July 30. The overlap is to allow learners to complete training that was started before the go live date and to provide time to export training histories. After July 30, the current LMS will no longer be available.

Please note that we are not able to transfer training histories to TalentLMS. To preserve a record of the training history from the current LMS for you or your staff, please plan to export training histories by July 30. Instructions on how to export training histories from the current LMS are available in the Learning Center Tutorial modules. Also, to prevent the need for manual verification of training, please plan to report all training completed in the current LMS for verification in RTS before July 30.

## Questions?

Please contact your local regional service center for general questions about the transition or reporting completed training. For questions about eLearning accounts, please email [TxDMV-Learning@TxDMV.gov](mailto:TxDMV-Learning@TxDMV.gov).

# FREQUENTLY ASKED QUESTIONS



Q. Why are you changing from the current LMS to TalentLMS?

A. The current LMS will be discontinued by the vendor later this year and will no longer be available.

Q. Why did you choose TalentLMS?

A. Our Training Specialist conducted extensive research on platforms available to us and based on needed requirements for a compliance-based LMS. TalentLMS scored very well on various criteria, including compliant content creation, audit functionality, account customization, US-based cloud deployment, mobile device-friendliness, reliability, security, customer service, and cost.

Q. Can we use our current login credentials to access TalentLMS?

A. No. Each LMS user will be assigned new login credentials that will be emailed to your county's point-of-contact on July 9. The point-of-contact will be required to disperse the new login credentials to all LMS users.

Q. Will there be any changes to the training content?

A. No. The same training modules will be available in TalentLMS. The transition to TalentLMS will primarily affect the look and feel of the user experience.

Q. Will there be any training available on how to use TalentLMS?

A. Yes. In late June and early July, a training module will be added to the current LMS that will contain helpful information on how to use TalentLMS. Also, a webinar will be offered for reporting administrators to provide additional details on how to perform their functions, and finally, the eLearning Center Job Aid will be updated and made available on the TAC hub. Communications will be sent with reminders of this available training.

Q. Will there be changes to the process used to request eLearning accounts?

A. No. Please continue to submit all eLearning account requests using the eLearning User Account Form to [TxDMV-Learning@TxDMV.gov](mailto:TxDMV-Learning@TxDMV.gov).

Q. Will training histories be transferred from the current LMS to TalentLMS?

A. No. We are not able to transfer training histories to TalentLMS. We encourage you to export training histories to retain for your records. You can find instructions on how to export training histories in the Learning Center Tutorial modules.

Q. Will the current LMS be disabled the same day that TalentLMS goes live on July 9?

A. No. The current LMS will be available through July 30 to allow users to complete any unfinished training and to report all training completed in the current LMS for verification in RTS. Training completed in the current LMS that is not reported for verification by July 30 will require a manual verification process.