



February 20, 2020

## **Registration and Title Bulletin # 003-20 Policy and Procedure**

**TO:** All County Tax Assessor-Collectors

**SUBJECT:** Eligibility for Placement of a Communication Impediment Indicator

### **PURPOSE**

To provide updated information on eligibility for placement of a communication impediment indicator to a motor vehicle record.

### **DETAILS**

The Registration and Title System Release 9.4.0, implemented September 1, 2019, added functionality to place a communication impediment indicator on a motor vehicle record. The indicator's purpose is to inform law enforcement the vehicle operator or a passenger in the vehicle may have a health condition or disability that may impede effective communication.

Registration and Title Bulletin (RTB) # 003-19 provided direction to allow placement of the communication impediment indicator only when the recorded vehicle owner had the communication impediment. Since implementation, we have been informed of instances where the indicator needs to be placed for someone other than the recorded vehicle owner. An example of this is when a passenger in the vehicle or an authorized operator of the vehicle, such as a spouse or child of the recorded vehicle owner, has a health condition or disability that impedes communication.

The department has re-evaluated our implementation and determined that the communication impediment indicator may be placed on a vehicle record, even if the individual with the impediment is not the recorded vehicle owner. This direction supersedes the direction provided in RTB # 003-19.

The *Certification of a Communication Impediment* (Form VTR-216) has been revised to reflect this change. The revised Form VTR-216 is attached, as well as available on our website at [www.TxDMV.gov](http://www.TxDMV.gov), and may be used immediately. Existing versions of Form VTR-216 remain valid for use; however, we encourage you to begin utilizing the latest version.

### **COUNTY ACTION**

When presented with a properly completed Form VTR-216, place the communication impediment indicator on the vehicle record, even if the recorded vehicle owner is not identified as the applicant.

**CONTACT**

If you have any questions, please contact your local Texas Department of Motor Vehicles Regional Service Center.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jeremiah Kuntz", with a long horizontal flourish extending to the right.

Jeremiah Kuntz, Director  
Vehicle Titles and Registration Division

JK:TT:DK

Attachment