



Texas Department of Motor Vehicles

HELPING TEXANS GO. HELPING TEXAS GROW.

Registration and Title System

**Refactored Point of Sale System
Release Notes for County Offices**

Release 9.1.0

5/21/2018

About Release Notes

These Release Notes contain information about new features, enhancements, and reported issues resolved in this release of the Registration and Title System Point of Sale (RTS POS).

For more information about the RTS POS, refer to the **Online Help** and to the original Release Notes on the **RTS Refactoring Resources page** of the TAC Hub (www.txdmv.gov/tax-assessor-collectors).

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RTS POS Overview

The refactored RTS POS is a web-based application designed to process vehicle registrations, titles, and temporary permits for Texas motorists through a series of web pages. The RTS POS system provides functions for cash accounting, funds allocations, and a full audit trail along with inventory control for license plates, windshield/plate stickers, and temporary permits.

The RTS POS application displays when you log into the RTS workstation.

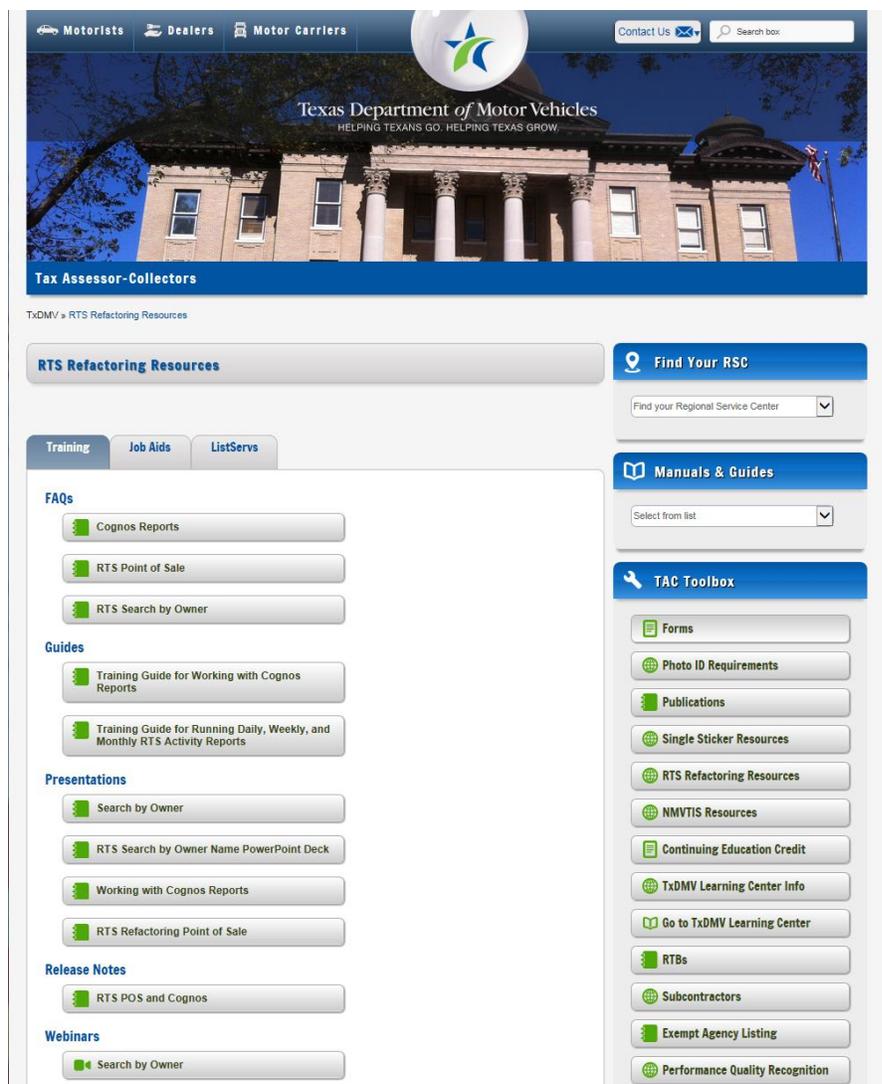
To display reference information about using the RTS POS, you can click  in the upper right corner of the web browser to minimize the application and click the  RTS Refactoring Help icon on your desktop.

The RTS Refactoring Resources page (on the TAC Hub) will display FAQ documents composed of questions submitted by the county tax offices, as well as materials presented during RTS POS webinars (including the training guides, slide decks for presentations, and other recorded webinar sessions). The original Release Notes are also available on this page.

Click the **Job Aids** tab to locate important quick references to help you log in and work with the RTS POS.

When logged into the RTS POS, you can get specific application level help by clicking the Help button on the page you are viewing or the entire user assistance web site by selecting **Help > User Guide** on the main page action bar.

Note: It is important to visit this Resources page frequently for updates and new materials.



The screenshot shows the Texas Department of Motor Vehicles website interface. At the top, there are navigation links for Motorists, Dealers, and Motor Carriers, along with a search box and a 'Contact Us' button. The main header features the department's logo and the slogan 'HELPING TEXANS GO. HELPING TEXAS GROW.' Below this, a blue banner reads 'Tax Assessor-Collectors'. The main content area is titled 'RTS Refactoring Resources' and includes a breadcrumb trail 'TxDMV > RTS Refactoring Resources'. There are three tabs: 'Training', 'Job Aids', and 'ListSers'. The 'FAQs' section lists 'Cognos Reports', 'RTS Point of Sale', and 'RTS Search by Owner'. The 'Guides' section lists 'Training Guide for Working with Cognos Reports' and 'Training Guide for Running Daily, Weekly, and Monthly RTS Activity Reports'. The 'Presentations' section lists 'Search by Owner', 'RTS Search by Owner Name PowerPoint Deck', 'Working with Cognos Reports', and 'RTS Refactoring Point of Sale'. The 'Release Notes' section lists 'RTS POS and Cognos'. The 'Webinars' section lists 'Search by Owner'. On the right sidebar, there is a 'Find Your RSC' section with a dropdown menu, a 'Manuals & Guides' section with a dropdown menu, and a 'TAC Toolbox' section with various resource buttons like 'Forms', 'Photo ID Requirements', 'Publications', 'Single Sticker Resources', 'RTS Refactoring Resources', 'NMVTIS Resources', 'Continuing Education Credit', 'TxDMV Learning Center Info', 'Go to TxDMV Learning Center', 'RTBs', 'Subcontractors', 'Exempt Agency Listing', and 'Performance Quality Recognition'.

1 Enhancements and Updates in RTS POS

The following sections explain the changes in RTS 9.1.0.

1.1 webPERMITS Security Features Added

Security features have been incorporated into temporary permits issued via RTS-POS and online via webPERMITS to help prevent fraud. These changes include the following:

- A geometric lathe (2-dimensional representation of a hologram) in the upper right corner. When copied the geometric lathe becomes splotchy, and areas where lines intersect become darker, areas away from intersections become lighter and look like dashed/dotted lines rather than fine lines.
- Bar code in the lower right corner:
 - The bar code for the 144-Hour, 72-Hour, 30-day, and One-Trip permits includes the following information in this order:
 - Vehicle model year
 - Vehicle make
 - VIN
 - Permit #
 - Effective date and time
 - Expiration date and time
 - Place of issuance
 - Permit type
 - The bar code for the One-Trip permit also includes Origin, Intermediate, and Destination points as the last item.
- State seal in the lower left
- Bezier curves across the permit number to prevent fraudulent copying. The curves are black in color except when passing through letters and numbers.

The following sample permits contain the new features:

- 30 Day Permit



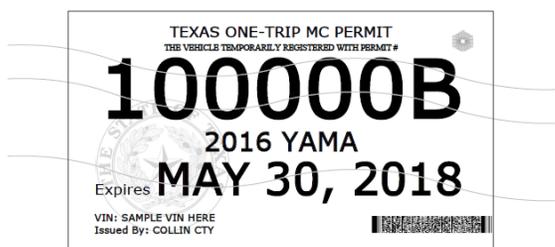
- 30 Day motorcycle Permit



- One-Trip Permit



- One-Trip Motorcycle Permit



- 72-Hour Permit



- 144-Hour Permit



- Factory Delivery Permit



- Texas Temporary Insignia



- Texas Temporary Insignia with Personalized Message



- Texas Temporary Motorcycle Insignia with Personalized Message



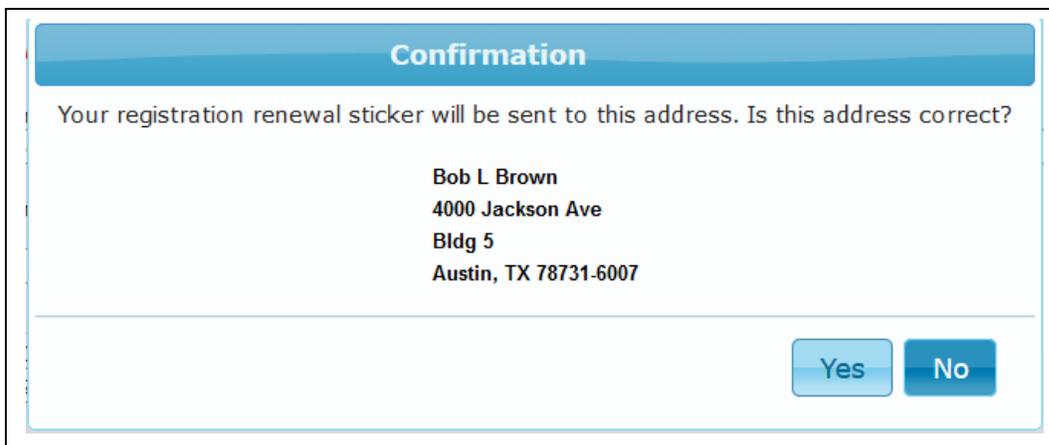
1.2 Distribution of the Dealer Deputy Fee

The \$1.00 Dealer Deputy Fee that has been retained by the webDEALER dealer when processing registrations will now be remitted to the county. The redistribution of the fee will be reflected in all POS reports.

1.3 Address Confirmation When Renewing Registration in IVTRS

When renewing a registration online in Internet Vehicle Title and Registration Services (IVTRS), new pop-up screens display after the customer enters the renewal recipient information to ensure customers are entering the correct address for them to receive their renewal sticker:

- On the **Registration Renewal: Address Information** page, after customers enter their renewal address they will see this message that asks for confirmation:



Confirmation

Your registration renewal sticker will be sent to this address. Is this address correct?

Bob L Brown
4000 Jackson Ave
Bldg 5
Austin, TX 78731-6007

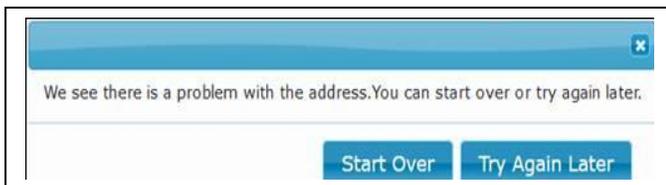
Yes No

Figure 1: IVTRS Confirmation Message

- If the customer selects **Yes** to the Confirmation Message, then they will be directed to the **Proceed to Payment** page and continue from there.
- If the customer selects **No** to the Confirmation Message three times, on the fourth time the choices that follow depend on how many vehicles are in the shopping cart:

No vehicles in the shopping cart:

- The customer will receive the message “We see there is a problem with the address. You can start over or try again later.”



- If the customer selects **Start Over**, they will be redirected to the **Registration Renewal: Identification** page without adding the vehicle into the shopping cart.
- If the customer selects **Try Again Later**, they will be redirected to the exit page.

One or more vehicles in the shopping cart:

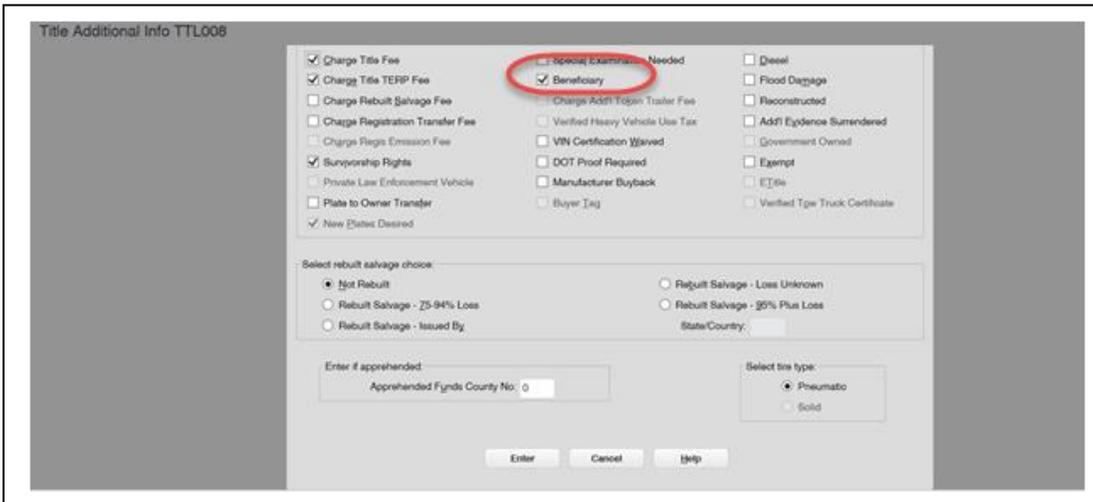
- The customer will receive the message “We see there is a problem with the address. You can start over, renew another vehicle, or proceed to payment for the vehicle(s) in your shopping cart. If you proceed to payment, the vehicle will not be added to your shopping cart.”



- Selecting **Start Over / Renew Another Vehicle**, redirects the customer to the **Registration Renewal: Identification** page. Previous vehicles will be in the shopping cart but the vehicle with the problem address will not be in the shopping cart. The customer will still be able to add another vehicle to renew the registration.
- Selecting **Proceed to Payment** will send the customer to the **Common Checkout** pages where the customer submits payment for the renewals.

1.4 Adding a Beneficiary Designation to a Title

The **Title Additional Info TTL008** screen now has a **Beneficiary** checkbox added to it. If an owner desires to establish a beneficiary to whom vehicle title will be transferred upon their death, then check the **Beneficiary** checkbox.



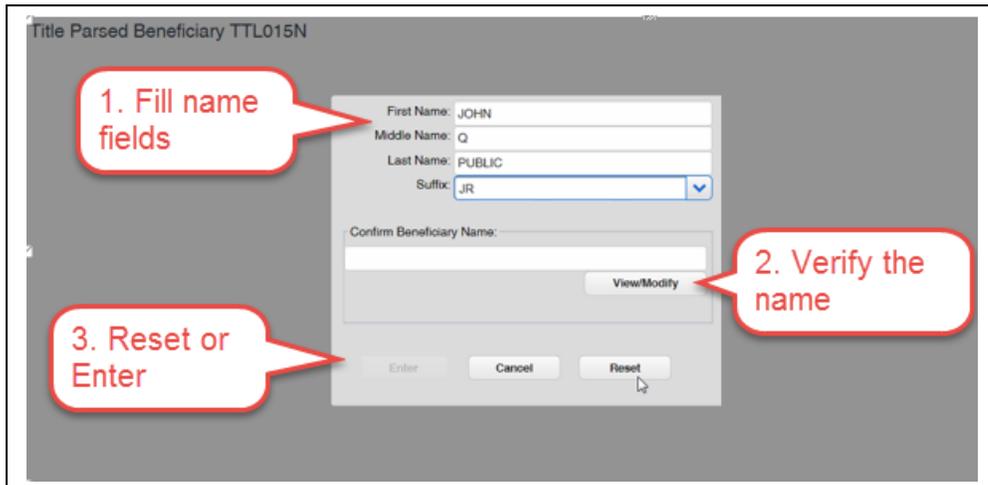
The screenshot shows the 'Title Additional Info TTL008' screen. The 'Beneficiary' checkbox is checked and highlighted with a red circle. Other options include 'Charge Title Fee', 'Charge Title TERP Fee', 'Charge Rebuilt Salvage Fee', 'Charge Registration Transfer Fee', 'Charge Regs Emission Fee', 'Survivorship Rights', 'Private Law Enforcement Vehicle', 'Plate to Owner Transfer', 'New (State Desired)', 'Special Examination Needed', 'Beneficiary', 'Charge Add'l Topin Trailer Fee', 'Verified Heavy Vehicle Use Tax', 'VIN Certification Waived', 'DOT Proof Required', 'Manufacturer Buyback', 'Buyer Tag', 'Diesel', 'Flood Damage', 'Reconstructed', 'Add'l Evidence Surrendered', 'Government Owned', 'Exempt', 'E-Title', and 'Verified Title Truck Certificate'. There are also radio buttons for 'Select rebuilt salvage choice' (Not Rebuilt, Rebuilt Salvage - 25-94% Loss, Rebuilt Salvage - Issued By, Rebuilt Salvage - Loss Unknown, Rebuilt Salvage - 95% Plus Loss) and a 'State/Country' field. At the bottom, there is a field for 'Apprehended Funds County No.' and a 'Select tire type' section with 'Pneumatic' and 'Solid' options. Buttons for 'Enter', 'Cancel', and 'Help' are at the bottom.

Figure 2: Title Additional Info Screen Showing the Beneficiary Checkbox

Note: If there are multiple owners on a record, Rights of Survivorship must be assigned before beneficiary functionality can be enabled.

Follow these steps to add the beneficiary designation:

1. On the **Title Additional Info TTL008** screen (**Figure 2**) check the **Beneficiary** checkbox.
2. The **Title Parsed Beneficiary TTL015N** screen will display. Follow these steps:
 - a. Fill out the Name field.
 - b. Click **View / Modify** to view the full name in the Confirm Beneficiary Name field.
 - c. If corrections must be made, click **Reset** and modify the name.
 - d. When complete, click **Enter**.



The screenshot shows the 'Title Parsed Beneficiary TTL015N' screen. It features a form with the following fields: 'First Name' (JOHN), 'Middle Name' (Q), 'Last Name' (PUBLIC), and 'Suffix' (JR). Below these is a 'Confirm Beneficiary Name' field. A 'View/Modify' button is positioned to the right of the confirm field. At the bottom, there are 'Enter', 'Cancel', and 'Reset' buttons. Three red callout boxes provide instructions: '1. Fill name fields' points to the name input fields; '2. Verify the name' points to the 'View/Modify' button; and '3. Reset or Enter' points to the 'Enter' and 'Reset' buttons.

Figure 3: Entering the Beneficiary Name

3. The Beneficiary Name Confirmation pop-up will display. Click **Yes** if the name is correct or **No** to return to the **Title Parsed Beneficiary TTL015N** screen and correct the name. Clicking **Yes** will return you to the **Ownership Evidence TTL011** screen to continue the title process.

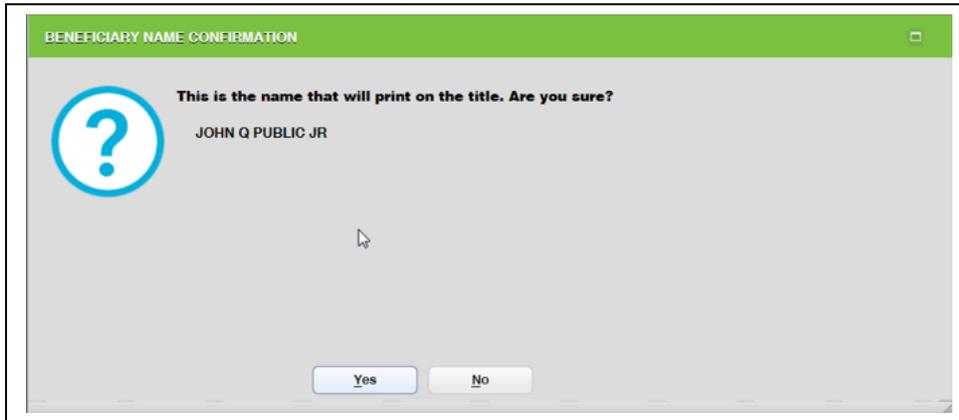


Figure 4: Beneficiary Name Confirmation Pop-up

Note: The beneficiary does not carry forward on title transfer, but does carry forward on a title correction (unless explicitly removing the designation). A business entity cannot designate a beneficiary. A beneficiary cannot be designated for non-titled vehicles or registration purposes only records. The beneficiary designation will print on the receipt and Certificate of Title.