



September 15, 2017

Registration and Title Bulletin # 017-17 Policy and Procedure

TO: All County Tax Assessor-Collectors

SUBJECT: Waiver of Duplicate Registration/Inquiry Receipt Fee as a Result of Hurricane Harvey

PURPOSE

To provide guidance on waiving the fee for issuance of a Duplicate Registration/Inquiry Receipt for vehicles registered or located in a county covered by the Governor's Disaster Proclamation.

DETAILS

On September 14, 2017, Governor Greg Abbott granted the Texas Department of Motor Vehicles' (TxDMV) request for a waiver of the \$2 fee for issuance of a Duplicate Registration/Inquiry Receipt. Effective immediately, owners of a vehicle damaged in a county declared a disaster area as a result of Hurricane Harvey, may obtain a Duplicate Registration/Inquiry Receipt from any TxDMV Regional Service Center or county tax assessor-collector's office at no charge.

In certain situations, the Federal Emergency Management Agency (FEMA) and insurance companies are requiring claimants to provide documentation verifying registration in the claimant's name for damaged vehicles. The temporary waiver is limited to requests made on or before December 31, 2017, for Duplicate Registration/Inquiry Receipts by customers requiring the information for an insurance or other reimbursement claim on a vehicle damaged by Hurricane Harvey.

COUNTY ACTION

If you receive a request for a Duplicate Registration/Inquiry Receipt from a customer whose vehicle was damaged in a county covered by the Governor's Disaster Proclamation, they will need to complete the attached *Request for Duplicate Registration/Inquiry Receipt for Hurricane Harvey Impacted Vehicles* (Form VTR-275-HRV). When processing the request, the fee should be manually removed in the Registration and Title System.

Please send a copy of each completed *Request for Duplicate Registration/Inquiry Receipt for Hurricane Harvey Impacted Vehicles* (Form VTR-275-HRV) to your Regional Service Center. This will assist us in estimating and identifying the number of vehicles rendered salvage/non-repairable as a result of the disaster.

For your convenience, we have also attached the current list of affected counties.

CONTACT

If you have any questions, please contact your local TxDMV Regional Service Center.

Sincerely,

Jeremiah Kuntz, Director
Vehicle Titles and Registration Division

JK:TT:TPL

Attachment