Registration and Title System

Refactored Point of Sale System Release Notes

Release 8.8.0

12/19/2016

About Release Notes

These Release Notes contain information about new features, enhancements, and reported issues resolved in this product release of the Registration and Title System (RTS) point of sale (POS) system. In addition, a summary of the RTS POS issues that have not yet been resolved is included.

For more information about the RTS POS, refer to the original Release Notes on the **RTS Refactoring Resources page** of the TAC Hub (www.txdmv.gov/tax-assessorcollectors).

The contents of these Release Notes include:

RTS POS Overview

The refactored RTS POS is a web-based application designed to process vehicle registrations, titles, and temporary permits for Texas motorists through a series of web pages. The RTS POS system provides functions for cash accounting, funds allocations, and a full audit trail along with inventory control for license plates, windshield/plate stickers, and temporary permits.

The RTS POS application displays when you log into the RTS workstation.

To display reference information about using the RTS POS, you can click ▬ in the upper right corner of the web browser to minimize the application and click the 🌐 RTS Refactoring Help icon on your desktop.

The RTS Refactoring Resources page (on the TAC Hub) will display FAQ documents composed of questions submitted by the county tax offices, as well as materials presented during RTS POS webinars (including the training guides, slide decks for presentations, and other recorded webinar sessions). The original Release Notes are also available on this page.
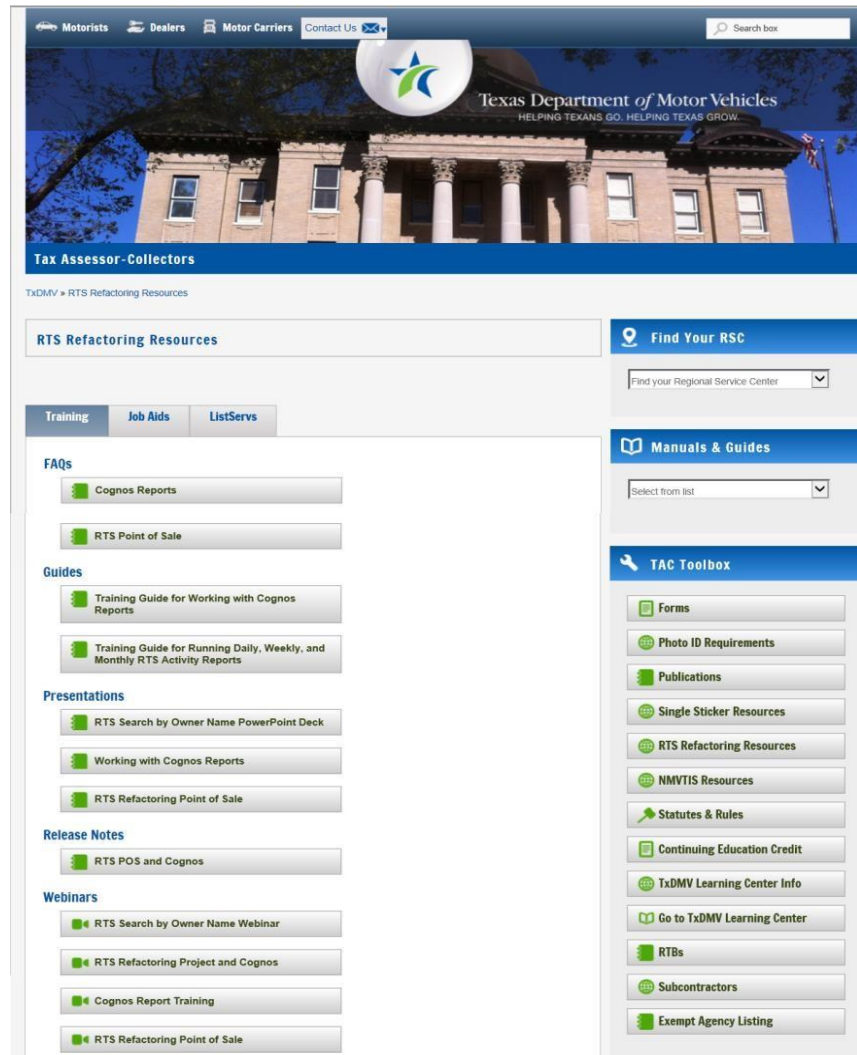
Click the **Job Aids** tab to locate important quick references to help you log in and work with the RTS POS.

When logged into the RTS POS, you can get specific application level help by clicking the Help button on the page you are viewing or the entire user assistance web site by selecting **Help > User Guide** on the main page action bar.

Note: It is important to visit this Resources page frequently for updates and new materials.

RTS POS Agreement Popup

After logging into the RTS POS, a new popup displays to inform users that the system is for authorized use only and is monitored to ensure proper operation. Users must click the **I Accept** button to continue.
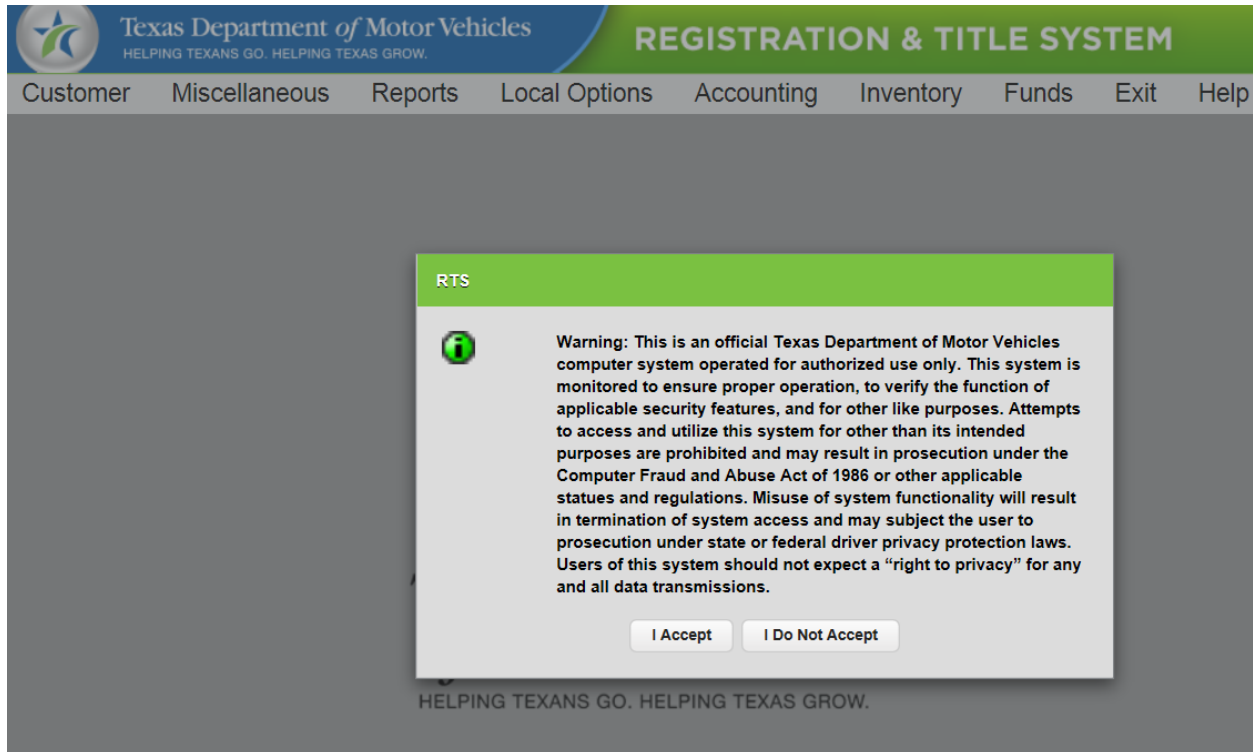
License Plates Updates

Several license plate updates and upgrades are part of this release.

Combination License Plates No Longer Embossed with Month/Year

The month and year of registration expiration will no longer be embossed on the Combination license plates when they are manufactured. A windshield sticker will be issued instead to indicate the month and year of expiration.

In addition, the month of expiration for the initial registration of vehicles registered as Combination of vehicles registered as Combination, or late registration renewals with a 'Valid Reason' will now be staggered based on the date the application is requested instead of expiring in March.

Online Registration Renewals Removed for Certain Registration Classes

If a registration renewal involves issuing a new license plate (like for Antique, Fertilizer, or Combination), the customer cannot renew the registration online. Customers must visit an office location or renewal by mail for these renewals.

Specialty Plate Updates

Several specialty license plates have been updated with new graphic images and are now available for additional registration classes.

ALAMO Motorcycle Specialty Plate Upgrade

The Alamo motorcycle specialty plate (also for mopeds) has an updated image.

Houston Astros Specialty Plate Image Update

The image on the Houston Astros specialty license plate has been updated and these plates will be available to be ordered for a passenger vehicles and trucks.

Keep Texas Beautiful Specialty Plate Image Update

The image on the Keep Texas Beautiful specialty license plate has been updated and these plates will be available to be ordered for passenger vehicles, trucks, motorcycles, mopeds, trailers, and private buses.

State Capitol Specialty Plate Image Update

The image on the State Capitol specialty license plate has been updated and these plates will be available to be ordered for passenger vehicles, trucks, motorcycles, mopeds, trailers, and private buses.

Texas Music Specialty Plate Image Update

The image on the Texas Music specialty license plate has been updated and these plates will be available to be ordered for passenger vehicles, trucks, motorcycles, mopeds, trailers, and private buses.

New Disabled Veteran 36th Infantry Division Specialty License Plate

A new specialty license plate is available for disabled veterans who served with the 36th Infantry Division of the US Armed Forces. It can be ordered for passenger vehicles, trucks, motorcycles, and mopeds.

New Disabled Veteran Commendation Medal- Air Force Specialty License Plate

A new specialty plate is available for disabled veterans who have received a Commendation Medal for their service in

the Airforce. It can be ordered for passenger vehicles, trucks, motorcycles, and mopeds.

New Disabled Veteran Commendation Medal-Army Specialty License Plate

A new specialty plate is available for disabled veterans who have received a Commendation Medal for their service in the Army. It can be ordered for passenger vehicles, trucks, motorcycles, and mopeds.

New Disabled Veteran Commendation Medal-Coast Guard Specialty License Plate

A new specialty plate is available for disabled veterans who have received a Commendation Medal for their service in the Coast Guard. It can be ordered for passenger vehicles, trucks, motorcycles, and mopeds.

New Disabled Veteran Commendation Medal-Joint Services Specialty License Plate

A new specialty plate is available for disabled veterans who have received a Commendation Medal for their service in the Joint Services. It can be ordered for passenger vehicles, trucks, motorcycles, and mopeds.

New Disabled Veteran Commendation Medal-Navy/Marine Corps Specialty License Plate

A new specialty plate is available for disabled veterans who have received a Commendation Medal for their service in the Navy and Marine Corps. It can be ordered for passenger vehicles, trucks, motorcycles, and mopeds.

Travel Trailer Update

An **Inches** field will now be displayed alongside the existing **Ft** (feet) field for entry of the trailer lengths on the appropriate pages.

If the entry exceeds 8 feet in width **AND** 40 feet in length, an error is displayed and the transaction cannot continue. You should refer the customer to the Texas Department TDHCA Manufactured Housing Division at https://www.tdhca.state.tx.us/mh/contacts.htm or the customer can call 1-800-500-7074.

Park Model Trailer Updates

If the Park Model Trailer checkbox contains a checkmark on the appropriate pages, a **SqFt** field will be displayed for entry of up to 400 square feet.

If the entry exceeds the 400 square foot maximum for park model trailers, an error is displayed and the transaction cannot continue. You should refer the customer to the Texas Department TDHCA Manufactured Housing Division at https://www.tdhca.state.tx.us/mh/contacts.htm or the customer can call 1-800-500-7074

In addition, the "Permit Required to Move" remark no longer prints on the Certificate of Title or displays in the RTS POS on new title transfers. Note that the remark will remain on existing titles.

NMVTIS Updates

The NMVTIS batch process now checks for inactive and archived records during inquiries. An archived record that is called up and transferred will have an inquiry conducted and the RTS record will be updated.

To avoid unnecessary errors from occurring on the county NMVTIS reports, certain brands have been remapped or removed. For example, NMVTIS Brand 49 (Salvage – Stolen) will no longer result in an error on county error reports since Texas does not consider stolen vehicles salvage vehicles. Additionally, NMVTIS Brand 07 (Dismantled) from Arizona will now display as NMVTIS Brand 11 (Salvage) on county error reports since Arizona allows these vehicles to be repaired.

Manual Entry of Insurance for Online Registration Renewals

Customers renewing registration online with a January 2017 expiration or later will be able to manually enter their insurance information if it cannot be electronically verified. This is the existing functionality for customers renewing registration online expiring prior to January 1, 2017.

RTS POS Issues

The issues documented in this section may have been reported by county, region, or headquarters and may not apply to all RTS POS users.

Issues Resolved in Release 8.8.0

Issue Ticket	Description
RRTS-3466	To avoid unnecessary errors from occurring on the county NMVTIS reports, several brand mappings have been removed to stop errors from occurring on the county NMVTIS reports for missing brands.
RRTS-3643	The "Permit Required to Move" remark for park model trailers is no longer required on new Certificate of Title or display in the RTS POS.
RRTS-4210	To process temporary permits correctly for customers without duplicate transaction errors, two random characters will be appended to the trace number.
RRTS-4391	The option dealer updates (the DTA option) in the Title/Registration event is no longer available.
RRTS-4619	Once a Certified Copy of a Texas Certificate of Title (CCO) with no change in ownership has been issued, all direct print CCO transactions will now print as regular titles (Original Texas Certificate of Title).
RRTS-5486	webDealer transaction processing performance has been improved.

Summary of RTS POS Issues Not Yet Resolved

The following RTS POS issues have been reported and their resolutions are in progress

Issue Ticket	Description
RRTS-2563	Some text is missing from the bottom of the renewal receipt for a token trailer and a large truck on the Print Preview page for the receipt.
RRTS-3645	If the Registration Invalid indicator is set for a vehicle (such as a salvage vehicle), a Correct Title transaction cannot be processed for the vehicle.
RRTS-4145	When attempting to perform a title transfer on an antique vehicle, the RTS POS is applying a delinquent transfer penalty fee of $250.00.
RRTS-4217	An error displays on the TTL006 page about an incorrect vehicle Make because the field was left blank during a Status Change transaction.
RRTS-4423	The motorcycle temporary insignia for a specialty plate prints in the incorrect font size (not the small size as expected).
RRTS-4754	The major/minor color of a vehicle gets updated for an online transaction only when there is a fee change.
RRTS-5075	Certain 7 character Disabled Veteran (DV) plate patterns have been duplicated.
RRTS-5407	A Funds Inquiry by Check No does not show correct funds remitted amount. However, Funds Inquiry by Trace Number does show the correct amount.
RRTS-6324	On the REG029 page, the Recalculation button does not display after entering a different inspection type or fee amount on the INS001 page.
RRTS-6325	On the REG029 page, the Recalculation button does not display when lowering the weight of a trailer with RNP.
RRTS-6641	While processing a renewal transaction that does not require new inventory and you continue to the payment page, if you select an additional fee and then escape back to the REG029 page, the fee selected incorrectly displays on the page.
RRTS-7312	Clicking the Enter key on Rights of Survivorship TTL010 page in the Correction Title Rejection event produces no result.
RRTS-7456	The recipient email address on the Special Plate Inquiry INQ005 page is cut off at 50 characters.
RRTS-7550	The fields on the Inquiry Receipt are not aligned properly.
RRTS-7553	On the Search By Owner Details page, the name of the County and the Carry Capacity are not displayed.
RRTS-7665	The receipt for a Title Only transaction is different than a Registration receipt because the VIN is shown for the Title Only transaction.

RRTS-7729	The changes made on a Non-Resident Agriculture permit did not display on the MRG013 page as expected. (The changes were on the receipt.)
RRTS-7869	After performing a funds Inquiry, the Funds Report Date on the ACC024 page is not correct.
RRTS-7928	A line spacing issue on the Titles printed at Xerox is causing text on some pages to display incorrectly.
RRTS-7984	For 2016 renewals processed on or after July 1, 2017, the P&H fee will need to be assessed as applicable. As currently programmed, the P&H would not be assessed until after November 2017.
RRTS-8130, 8143	Some addresses are not processed correctly from online transactions, which can cause the payment to not be collected.