



DCHHS
Safe families, healthy lives
Dallas County Health and Human Services



CONTACTS

Marisa Gonzales, Public Information Officer

PIO_DCHHS@dallascounty.org

214.819.1968 (office)

Dr. Philip Huang, MD, MPH, Director

FOR IMMEDIATE RELEASE

DCHHS announces re-opening of Emergency Housing Assistance Program for Dallas County Residents

DALLAS (July 24, 2020) – Dallas County Health and Human Services (DCHHS) announces the re-opening of the Emergency Housing Assistance Program (EHAP) for residents of Dallas County. This program provides short-term, rental, mortgage and utility assistance to Dallas County residents living *outside the City of Dallas* facing economic hardship in the wake of COVID-19. Assistance for EHAP is eligibility based and will be processed through a lottery system.

DCHHS will begin accepting pre-screening applications online at <https://www.dallascounty.org/ehap> starting Friday, July 24, 2020, at 10:00 a.m. (CT) and close the pre-screening application process on Thursday, August 20, 2020, at 4:00 p.m. (CT). The pre-screening application form is available both, in English and Spanish. If you are an individual who does not have access to the internet or is unable to access the pre-screening application online, please call 214-819-1968. Pre-screening applications accepted by phone will be conducted Monday - Thursday from 9:00 a.m. to 4:00 p.m. (CT). Please note that the submission of a pre-screening application does not guarantee eligibility or an offer of assistance. Only completed applications meeting eligibility requirements, and supported by required documentation, will be considered for assistance based on the availability of funds. Applicants must be 18 years of age or older to apply.

“Given that we are encouraging families to stay home as much as possible right now, keeping people in their homes is especially critical,” said DCHHS Director, Dr. Philip Huang. “As we continue to fight this virus, EHAP will help thousands of Dallas County families in need.”

For more information, please visit:

<https://www.dallascounty.org/departments/dchhs/ehap-cares.php> or <https://www.dallascounty.org/covid-19/emergency-assistance.php>

###