

Director Huddle
Agenda 6/2/2022
6PM-7PM

1. Welcome & Ground Rules

- a. Staff will introduce themselves (Sarah, MeLissa, Marian)
- b. Rules (Sarah)
 - i. Stay muted until we open the floor
 - ii. Be respectful of others
 - iii. Give space to everyone

2. Marian

- a. We are still seeing distemper cases. We have made some operational changes to enhance our contagious disease protocols. Please check your email for updates.
 - i. Removed holding/ changed movement

ID is no longer being used for intake holding. Our flow is critical to this process to combat distemper. We are addressing the incoming population with Three to Thrive and vaccinating immediately upon intake. We're no longer going to have temporary holding kennels. The loss of those kennels means we're losing 48 kennels for the time being.

Question: If they aren't going into ID, where are they going?

Answer: There is a different holding area depending on the day to keep the dogs coming in on the same days in the same area for 72 hours.

- ii. Dividers down—in LFD, the kennel dividers will be down in rooms where dogs are still in their first 72 hours. We are staggering their placement in those rooms so they aren't going nose to nose with neighbors. If you're in an LFD room where the dividers are down, do NOT raise them. This doesn't apply to adoption pods—only LFD.
- b. New Report Card
 - i. Breaks out Large Dog Kennels vs. all dogs kennels and provides a clearer picture of our available space.
 - ii. We won't be posting on Facebook anymore, but [you can find it here daily](#).
- c. Volunteers networking
 - i. How you can help
 1. We appreciate volunteers who chose to network our dogs during your downtime, but we want to make sure everyone understands the process for making appropriate matches. Rescues must be affiliated with DAS and go through our rescue onboarding process to pull a dog. It's also really important that the rescue get accurate information. Please don't speculate about the animal's history or current status—ask a staff member before communicating with the rescue group. Spreading misinformation can make it challenging to find appropriate placement for a particular pet, and it also damages our relationships with rescue

groups, impacting future outcomes. Email DASrescue@dallascityhall.com with questions about a particular pet you want to network or to connect a new rescue group to DAS!

3. Sarah

a. Foster Update

- i. Three to Thrive: This is to help those who are surrendering their pets because they have no other options. By the time they've made their surrender appointment, they have exhausted all of their other options. These are people who do not have the luxury of time, money, housing, health – whatever resource is such an obstacle that they can no longer care for their pet – and we will support them with compassion during this difficult decision.
- ii. National Foster a Pet Month: Help us out by posting your foster pet's breakup letter on social media! (see newsletter/foster group for more info).

b. Volunteer Update

- i. Distemper Protocol Changes: Current rules are available in the app! Go to the homepage of your My Impact account to view our current protocol.
- ii. EAC FURtographer: This position is now live. If you can't view it on your opportunities page, you may not be qualified! Email DASvolunteer@dallascityhall.com to get qualified.

c. Compassion Fatigue

- i. How to recognize the signs
 1. [What is it?](#)
 2. [How does it impact shelter volunteers specifically?](#)
- ii. Nace shared his personal experience
 1. Want to talk to Nace about his experience? Email him at nacegerhart@gmail.com
- iii. [Resources](#)

4. Questions/Comments

Q: How has the public's response been to the request to hold their dog for vax prior to surrender?

A: It's been really good! We're able to offer multiple options for getting your dog vaccinated pre-intake, so most people are taking us up on that.

Q: How do we spot clean/kennel clean the staggered kennels in LFD...can we open the guillotine just to clean? Or no Kennel cleaning at all in LFD for volunteers?

A: If the guillotines in LFD are down, you cannot clean those kennels. In the rooms where they are already raised, the pets have made it past the 72-hour isolation phase, and you can raise or lower it as needed for spot cleaning!

Q: I have one follow up to not spot cleaning the staggered kennels- are staff going to do more spot cleaning during the day? I imagine it may get pretty messy if a large dog is in half the kennel and goes to the bathroom between the large cleanings. Understand this is a necessary challenge!

A: Yes, staff will spot clean those rooms as needed throughout the day. This only applies to 3 rooms at a time, so it's a reasonable amount for the staff to manage, mainly because of the elimination of holding spaces, which reduced movement needs and repeated cleaning of the same areas.

Q: When will we be going back to doing transports and more work with rescues? I understand distemper is a concern, but there must be a way to find a work around.

A: We haven't stopped! We just haven't had as many groups willing to pull because of distemper. We would love to work with any group willing to coordinate a transport.

Q: What days are your staffing needs highest?

A: Weekdays! But really, we have open shifts all day, every day, so any time you want to come, we need the help!