

# Memorandum



CITY OF DALLAS

DATE July 7, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **R.E.A.L Change Program Implementation Update and June's Mayor's Monthly Public Safety Report**

The following is an update of the R.E.A.L Change initiatives that were funded and programmed for FY 2021 as well as June's monthly public safety report as requested by Mayor Johnson, which is attached for your review.

## **Expansion of Rapid Integrated Group Health Care Team (RIGHT Care)**

The goal is to use mental health professionals in various capacities in order to divert behavioral health calls away from DPD patrol officers and provide specially trained professionals to respond to individuals suffering a behavioral health crisis. The utilization of alternate resources through North Texas Behavioral Health Authority's (NTBHA) Chronic Care Teams and the newly funded four additional RIGHT Care teams will provide a higher level of appropriate care and divert individuals with mental health issues away from the criminal justice system. The teams will work throughout the city and will be available 16 hours per day, 7 days per week.

In addition, the NTBHA will provide qualified mental health professionals in the 911 call center. These mental health professionals will be trained as telecommunicators by the Dallas Police Department. They will have the ability to address behavioral health calls from the onset and make a determination on the appropriate level of response. This tiered approach will allow for a response by mental health professionals assigned to the NTBHA chronic care team, Right Care team or in situations in which a weapon or violence exists the Dallas Police department.

This planned expansion of the program with a goal of answering 50% of the behavioral health calls is now complete.

## **RIGHT Care Expansion Implementation Complete**

### ***New Partnership:***

The Dallas County District Attorney is donating \$250,000 to the Dallas Police Department to pay for salary expenses for officers assigned to RIGHT Care. An interlocal agreement is currently under review by the Dallas City Attorney. The Texas Code of Criminal Procedure allows the DA's office to use civil forfeiture funds to make a donation to an entity that assists in the provision of mental health, drug, or rehabilitation services. This item is currently scheduled to go before Council on August 25, 2021.

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**Mobile Crisis Response**

The Mobile crisis response teams are a R.E.A.L. change initiative designed to create safer communities by responding to individuals in need of social services and ensuring that the proper resources are provided. Members of the mobile crisis response unit will report to the Office of Integrated Public Safety Solutions. Crisis caseworkers will be assigned to work at each of the Dallas Police Departments seven patrol divisions.

Law enforcement officers are not equipped to provide the help necessary for disadvantaged, distressed and vulnerable persons in danger and in need of professional assistance. The implementation of the new crisis response teams will provide a humanistic approach to persons suffering from addiction, homelessness and mental health issues and avoids the criminalization of these human conditions. Mobile crisis caseworkers can be called to the scene in these situations and provide non-law enforcement solutions. This new program will allow law enforcement to spend a greater amount of time focusing on deterring criminal activity and violence.

**Mobile Crisis Team Implementation Schedule**

Hire Crisis Intervention Manager	Completed
Hire Crisis Intervention Caseworkers for all divisions and begin required training	July 2021
Acquire equipment, supplies and mobile response vehicles	July 2021
Hire Crisis Intervention Supervisors	August 2021
Full implementation of new Mobile Crisis Intervention program	August 2021

**Violence Interruption**

Another new initiative that received funding is violence intervention programs. These programs are designed to address violence through non-traditional community-based interventions. The Office of Integrated Public Safety Solutions will work with organizations that provide these non-law enforcement strategies to address violence in the community and provide sustainable solutions.

Violent criminal behavior must be addressed at the root cause level and utilize influential members of the community to intervene in situations that could lead to violence. These violence interrupters will mentor individuals that are on the path to incarceration and provide alternatives and opportunities to ensure they do not become a part of the criminal justice system.

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**Violence Interruption Implementation Schedule**

Applied for and received grant to hire manager for violence interruption coordination	Completed
Created the scope for the request for proposals and submit for procurement	Completed
Target date to hire coordinator manager	Completed
Legal and Risk Management review	Completed
Solicitation advertisement	Completed
Proposal Review Process	Completed
Violence Intervention Contract Awarded	Completed

**Environmental Improvements for Crime Reduction**

The Office of Integrated Public Safety Solutions received funds in the FY 21 budget to address blight and lighting within high crime areas. A neighborhood's physical conditions and the social dynamics are among the primary reasons why crime occurs in very specific neighborhoods. Urban blight and decay are now widely recognized as factors that promote, encourage, and contribute to criminal activity. Code violation investigations and blight remediation activities within the identified Risk Terrain Model areas for June 2021.

Code violations identified and worked	498
Code cases complete by owner compliance	13
Code cases complete by city intervention	70
Commercial business inspections	86
Vacant lots remediated	58
Zoning cases worked	87
Substandard structure cases worked	58

Criminal activity is greatly influenced by causal factors in the physical and social environment. Changes to the physical environment such as new streetlights can augment efforts to promote public safety and help reduce and prevent crime.

Upgrading street lighting is an ongoing need. The city has over 80,000 streetlights, the majority of which are owned and operated by Oncor. The Office of Integrated Public Safety Solutions has placed the following orders for upgraded L.E.D. lighting.

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**Lighting Enhancements to Increase Public Safety**

<b>Location by Streets</b>	<b>Number of lights ordered for installation</b>	<b>Installed</b>
Malcolm X/Marburg	76	76
Spring Valley/Coit	43	43
Buckner/St. Frances	78	
Haverwood	44	44
Pear Ridge Dr.	11	
Overton/Bonnie View	160	
Deep Ellum	66	
Al Lipscomb	48	
Holmes	100	
2nd Ave/Elsie Faye Higgins	140	
Bonnie View/Simpson Stuart	19	
Bruton/Prairie Creek/Scyene	204	
Camp Wisdom/Marvin D Love	71	41
Elsie Faye Higgins - North of Scyene	59	
Emily Rd	8	
Ferris Branch	23	
Jim Miller	34	
Jim Miller/Elam/Stonebrook	129	
John West/Dilido	130	
Kiest/Marvin D Love	193	
N Lancaster Ave	28	
Midway-Rosemeade	58	
Plymouth/Bahama	17	
Walton Walker	22	
Webb Chapel	195	
West Dallas	34	
Wickersham/McCree	12	
Zang Blvd	32	
Simpson Stuart	70	70
Cadiz/Canton/Park Av (CBD)	28	

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Wendelkin St	15	
Main St (CBD)	266	258
West End (CBD)	188	
Gannon Ln.	15	
Preferred Place	18	
Duncanville - Ledbetter	215	
<b>Total</b>	<b>2601</b>	<b>532</b>

### **RECOVERY SERVICES CENTER**

An Interlocal Agreement with the North Texas Behavioral Health Authority (NTBHA) is being completed for access to their substance abuse and mental health provider network. Upon completion of the agreement, NTBHA will place staff at the Sobering Center to enhance Sobering Center services including follow up with individuals referred to community programs.

Renovations at the Sobering Center are still underway and should be completed by the middle of July. The installation of phone and data lines and the WiFi network remain to be completed which will assist NTBHA and allow for the use of telemedicine.

A soft opening of the Sobering Center began on May 19<sup>th</sup> to test staffing levels, workflow, and procedures. Through June 24<sup>th</sup>, the following was the activity in the Sobering Center with individuals brought to the City Detention Center (CDC):

Persons to CDC	Interviewed	Percentage	Referred to Treatment	Percentage
785	349	44.46%	56	16.05%

Additional positions will be added to interview more individuals for placement. These positions are budgeted interviews are being conducted. The Sobering Center and the NTBHA staff should be in place by the end of July.

The project timeline is below and will be adjusted as the Center progresses.

### **Recovery Services Center Schedule**

Soft Opening	Completed
Sobering Center and NTBHA staff in place	July 2021
Complete facility modification	July 2021
Center Operational	July 2021

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**RE-ENTRY SERVICE PROGRAM**

The joint solicitation released by the Office of Community Care and Office of Economic Development for re-entry services is now under review. The solicitation seeks providers for two types of services 1) re-entry support and wraparound services for individuals who have been recently release from incarceration and 2) job-skills training and job placement for justice-impacted individuals.



Jon Fortune  
Assistant City Manager  
**[Attachment]**

cc: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Billerae Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager  
Joey Zapata, Assistant City Manager  
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services  
M. Elizabeth Reich, Chief Financial Officer  
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity, and Inclusion  
Directors and Assistant Directors

**Mayor's Monthly Public Safety Report  
June-30-2021**

<b>Mayor's Task Force on Safe Communities: FY20-21</b>	
Transportation: Number of City-owned street lights converted to LED as part of the Priority Improvement Zones	891
Public Works: Number of new streetlights installed as part of the departments Digital Divide and Strategic Streetlighting Plan	100 installed - Project Completed as of 4/30/2021
Integrated Public Safety Solutions: Number of new streetlights installed as part of the environmental improvements for crime prevention plan	532
Code Enforcement: Number of blighted properties remediated by Neighborhood Nuisance Abatement	26,906
Integrated Public Safety Solutions: Number of blighted properties remediated by OIPSS utilizing Code Enforcement Personnel within Risk Terrain Area	1,272
Integrated Public Safety Solutions: Number of violence interrupters funded by the City of Dallas	1 Team of 11 employees

<b>Murders 2021</b>	
Total number of murders and non-negligent homicides year-to-date:	102

<b>Murder Victims By Race</b>	
Black	59
Hispanic	28
White	12
Other/Unknown	3

<b>Murders by Council District</b>	
District #	Count
1	6
2	9
3	11
4	10
5	7
6	9
7	17
8	15
9	1
10	9
11	2
12	1
13	2
14	3

Total number of murders and non-negligent homicides during the current year in which no arrest has been made:	41
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<b>911 Call Takers FY 20-21</b>	
Number of 911 call takers on staff:	84
Average 911 call holding time, in minutes and seconds:	9.7 seconds

<b>Police Overtime FY 20-21</b>	
Total amount of overtime funding expended to date in the current fiscal year:	25 Million
Information is based on estimates from preliminary payroll reports.	
Total Dallas Police Department overtime budget allocated for the current fiscal year:	17.3 Million

<b>Civilianization of the Dallas Police Department FY 20-21</b>	
Total number of jobs transitioned from sworn officer to non-sworn employees as part of KPMG civilianization plan:	52
A list of the job titles of the aforementioned positions that have been civilianized:	See Attachment

<b>Attrition FY 20-21</b>	
Total number of police officers and trainees hired year-to-date:	77
Total number of police officers and trainees who have resigned, retired, or have been terminated:	144
Total number of police department civilian employees hired:	158
Total number of police department civilian employees who have resigned, retired, or have been terminated:	78

<b>Response Times 2021</b>	
Median police response times to priority 1 calls:	5 Minutes 55 Seconds
Median police response times to priority 2 calls:	14 Minutes 8 Seconds
Percentage of priority one calls under 8 minutes:	55.67%



## Job Titles Civilianized

<u>Job Title</u>	<u>PM Number</u>	<u>Filled?</u>
Personnel Executive	PM021407	No
Administrative Specialist II-Background	PM021408	Yes
	PM021409	Yes
	PM021410	Yes
	PM TBD	No
	PM021411	Yes
Administrative Specialist II-Special Research	PM021412	Yes
Office Assistant-Records/Legal	PM021413	No
	PM021414	Yes
	PM021415	No
Supervisor III (Legal)	PM021416	Yes
	PM021417	Yes
	PM021418	Yes
Internal Control Specialist	PM021419	Yes
	PM021420	Yes
	PM021421	Yes
Manager III-Open Records	PM021422	Yes
Supervisor I-Open Records	PM021423	Yes
	PM021424	Yes
Office Assistant-Open Records	PM021425	Yes
	PM021426	Yes
	PM021427	Yes
	PM021428	No
	PM021429	No
	PM021430	No
	PM021431	No
	PM021432	No
	PM021433	No
	PM021434	No
Supervisor III (Detention)	PM021435	Yes
Supervisor II (Detention)	PM021436	Yes
Administrative Specialist II (Photo Lineup)	PM021437	Yes
	PM021438	Yes
Supervisor III (Academy)	PM021440	Yes
	PM021441	Yes
Administrative Specialist II (Academy)	PM021442	Yes
	PM021443	Yes
	PM021444	Yes
	PM021445	No
Crime Technician-Property Room	PM021446	Yes
Police Report Representative - Communications	PM021447	Yes
	PM021448	Yes
	PM021449	Yes
	PM021450	Yes
	PM021451	Yes
	PM021452	Yes
	PM021453	Yes
	PM021454	No
	PM021455	No
	PM021456	No

Supervisor II (Property Room)	PM021357	Yes
	PM021356	Yes
Crime Technician (Property Room)	PM021358	Yes
	PM021359	Yes
	PM021360	Yes
	PM021361	Yes
	PM021362	Yes
	PM021363	Yes
	PM021364	Yes
Supervisor III (Communication)	PM021365	Yes
	PM021366	Yes
	PM021367	Yes
	PM021368	Yes
	PM021369	Yes
	PM021370	Yes
	PM021371	Yes
	PM021372	Yes
	PM021373	Yes
	PM021374	Yes
	PM021375	No
	PM021376	No
	PM021377	No
	PM021378	No
	PM021379	No
	PM021380	Yes
	PM021381	No
Executive Technology	PM021382	No
Supervisor III (Technology)	PM021383	Yes
	PM021384	Yes
Information Technology Analyst (Technology)	PM021385	Yes
	PM021386	Yes
	PM021387	Yes
Instructor Communications (Technology)	PM021388	Yes
	PM021389	Yes
	PM021390	No
	PM021391	No
	PM021392	No
Police Research Specialist - Technology	PM021393	Yes
	PM021394	Yes
	PM021395	Yes
	PM021396	No
	PM021397	Yes
Public Service Officers (Jail)	PM013310	Yes
	PM018697	Yes
	PM018699	Yes