**What City facilities are currently open for residents and guests?**

The City of Dallas is currently operating two facilities where residents and guests can get relief from the extreme heat. In addition to this, residents and guests are also welcome to visit any Park and Recreation or Library facility during their normal business hours (excluding holidays) for temporary relief from the heat.

The designated centers are located at:

Martin Luther King Jr. Community Center

 2922 Martin Luther King Jr. Blvd.

 *Hours: 8 a.m. to 5 p.m. Monday-Friday*

 *8:30 a.m. to 3 p.m. Saturday*

 *Main Phone number: 214-670-8418*

 West Dallas Multipurpose Center

 2828 Fish Trap Road

 *Hours: 8 a.m. to 5 p.m. Monday-Friday*

 *Main Phone Number: 214-670-6340*

 *Reverchon Park Recreation Center*

 *3505 Maple Ave.*

 *Hours: 9 a.m. to 9 p.m. (Thursday)*

 *2:30 p.m. to 6:30 p.m. (Friday)*

 *8:30 a.m. to 7 p.m. (Saturday)*

 *Main Phone Number: 214-670-7720*

**What services are being offered at the centers?**

In addition to air conditioning and the normal services each designated “Beat the Heat” center offers citizens a limited supply of water and snacks.

**Are there any other facilities operating in Dallas?**

Yes, the Salvation Army has three “cooling stations” open for residents to find relief from extreme heat. These facilities are listed below:

Salvation Army Centers open seven days a week:

 Carr P. Collins Social Services Center

 (Parkland Hospital Area)

 5302 Harry Hines Blvd.

 Dallas, TX 75235

 (214) 424-7000

The following Salvation Army Community Centers are open Monday – Friday 9 a.m. – 4 p.m.

 Oak Cliff Cedar Crest (East Oak Cliff)

 1617 W. Jefferson 1007 Hutchins Road

 Dallas, TX 75208 Dallas, TX 75203

(214) 941-5911 or 5914 (214) 941-7404

**I need transportation to one of these facilities, what services are available?**

DART has public transportation routes available to each of the Salvation Army cooling centers. These routes are listed below:

Carr P. Collins Social Services Center

Buses that service this location: Routes 404, 405, 408, 409, 453, and 544

Oak Cliff

Buses that service this location: Route 11

Cedar Crest (East Oak Cliff)

Buses that service this location: Routes 444 and 409 (less than ½ mile walk)

Martin Luther King Community Center

Buses that service this location: Routes 11, 26, and 409

West Dallas Multipurpose Center

Buses that service this location: Routes 52 and 59

**What other resources can citizens access for information or services?**

3-1-1 has had information and heat safety sheets sent to their supervisors and can answer questions from citizens relating to heat safety.

2-1-1 Texas can provide information to citizens on services that exist from voluntary organizations that can assist in beating the heat.

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| **Are there any programs residents can access for assistance?**Yes, Dallas County HHS operates the Comprehensive Energy Assistance Program which assists households with elderly and disabled residents who often are most vulnerable to high energy costs a co-payment utility assistance plan for six to 12 months an energy-related crisis retrofit, repair or replacement of inefficient heating/cooling appliances.Dallas County residents who are interested in applying for CEAP should call 214-819-1848 to schedule an appointment.Eligibility:* Applicants must provide current electric and gas bills.
* An identification card or driver’s license is required by the head of household.
* Applicants are asked to provide Social Security cards for all household members, however, applicants are not disqualified if they don't have one.
* All household members are required to show proof of all income earned (or unearned) in the last 30 days.
* Disabled residents who are not receiving Social Security disability may be asked to provide a medical statement detailing the length of disability.

For general questions or for more information about Dallas County Health and Human Services,please contact the department at: 214-919-2000 or visit the programs website: <http://www.dallascounty.org/department/hhs/ceap.php>  |
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