

DO YOU NEED HELP PAYING RENT OR UTILITIES?

If you are a renter in Shelby County, owe rent or have a utility cut-off notice and meet the income requirements, you may be eligible for help.

WAYS TO APPLY

The application is open the 1st-14th of every month.

Apply online at home901.org

or at our

Language Help Center

Translators will be available the first two Wednesdays every month from 5:30-7:30 PM at

World Relief Memphis
5340 Quince Rd, Suite A
Memphis, TN 38119

For questions about the Language Help Center
Email MemCommunityAmbassadors@wr.org

EMERGENCY RENT AND UTILITY ASSISTANCE

Please bring ALL the required items below. If you are missing one, we cannot complete your application.

If you have questions, text home901 or casa (para Español) to 21000 or call the help line at 211

1. Required Information

- Social Security Number (Optional, put 000 in place of it)
- First and Signature Page of Lease to prove that you are a Renter
- Valid Email Account
- Your Landlord's Email address (REQUIRED)

If you do not have a lease, a written statement that you are a tenant will suffice.

2. Explain your direct or indirect hardship due to COVID-19 after March 2020

Examples include but are not limited to:

- Having to take off from work to take care of children
- Written Explanation of Covid-19 impact
- Increased Risk of Covid-19 due to pre-existing health conditions.
- Bank statement showing you make less money as a result of the pandemic
- Positive COVID test or hospitalization record
- funeral expenses for a Covid-19 related death
- Any reduction in income due to COVID-19

3. Proof of income

***Show ALL sources of income for ALL individuals in the household.**

It can be any of the documents below.

- Pay stubs, letter from employer stating wages, W2
- 2020 tax return, bank statement
- Write a signed letter stating employment or that you have no income.
- Social security check, unemployment benefits, pension benefits, child support, disability
- SNAP or WIC benefits, EBT card statement

4. Applying for rental assistance

***Please bring ALL of the following:**

- Document from your landlord with the total amount you owe
- Eviction notice if you have one

5. Applying for utility assistance

***Please bring ALL of the following:**

- Your MLGW bill showing your name and account number. Must be in your or the co-applicant's name.
- Cut-off notice if you have one.