CITY OF PITTSBURGH

OFFICE OF THE MAYOR

MAYOR ED GAINEY

City of Pittsburgh: Emergency Storm Response Update

Date: May 5, 2024
From: Mayor Ed Gainey and City of Pittsburgh Office of Emergency Management

Overview of Impact:

An unprecedented storm caused widespread damage across Pittsburgh. Staff from the Mayor's Office, Public Safety, Public Works, DOMI and I&P are coordinating 24/7 with PennDOT, Pittsburgh Water, and Duquesne Light Company (DLC) to ensure the fastest possible recovery and restoration of services.

- In the immediate wake of the storm there were 325,000 outages across the DLC service area, with more than 140,000 in Pittsburgh. As of noon on May 5, the number of remaining outages in the city stood at just over 11,000.
- DLC estimates that all City of Pittsburgh customers will have power restored by 11pm on Tuesday, May 6th.
- DPW is coordinating closely with DLC to remove trees as soon as they are cleared of power lines.
- 600 added electrical workers are on the ground helping with restoration of power.
- Of 70 traffic signals that were impacted by power outages, we have restored 69 to normal operation.

City Response to Support Residents

- Mayor Gainey declared a disaster emergency on Wednesday, April 30th to give the city maximum flexibility in addressing damage through coordination with other agencies and to ensure that both the city and residents are poised to receive any financial support that may come from the Commonwealth or Federal Government. On Friday, the Mayor submitted legislation to City Council to ratify and extend the disaster emergency declaration until May 30th to encompass all clean up efforts and damage assessments.
- Extended hours at senior and rec centers for recharging phones and other power needs (https://bit.ly/CitiParksandHALCenterUpdates).

Storm Recovery Timeline	Morning of April 30th	Morning of May 1st	Morning of May 2nd	Morning of May 3rd	Morning of May 4th	Morning of May 5th

City Customers without electrical service	140,000	84,000	40,000	36,500	26,000	11,000
Emergency facilities without power	24	11	5	2	1	0
Inaccessible Road Segments	120	60	52	32	26	17
Traffic Signals Out	70	40	20	5	4	3
PPS Schools Closed	50	8	2	-	-	0

**Counts approximate based on field reports*

What to Do & Who to Call

Life Safety Emergencies: Call 911 – please do NOT use 911 to report non-emergencies

Downed Tree:

- Non-emergency: Call 311 or 412-255-2621
- Emergency threat: Call 911
- Do not remove any caution tape or temporary barricades that have been put in place

Power Out? *Duquesne Light manages electric service. The City is working 24/7 to maximize mutual aid support for Duquesne Light in order to expedite recovery:*

- Report to Duquesne Light: 888-393-7000 or duquesnelight.com
- View live outage map: https://duquesnelight.com/outages-safety/current-outages

Downed Power Line:

- Assume that any downed line is energized and dangerous!
- Stay 30+ feet away.
- Do not remove any caution tape or temporary barricades that have been put in place.
- Report to utility company Duquesne Light: 888-393-7100.

Water service disruption:

- Report to Pittsburgh Water: Call 412-255-2423

Traffic Lights Out: Treat as 4-way stops – stop at the intersection and take turns going through.

Need Assistance with Food?

- Call 211 to be connected with service providers in your area.
- Check your homeowner's insurance/renter's insurance policy to determine if food losses due to natural disaster are covered.
- Visit the Greater Pittsburgh Community Food Bank's resource page: https://pittsburghfoodbank.org/storm/
- If you receive SNAP benefits, complete the form below, or call 311 for assistance: Replacement-SNAP-Flyer-English-PA-1986.pdf
- Donate to the Greater Pittsburgh Community Foodbank to support neighbors hit hardest by this storm: https://secure.qgiv.com/for/poweroutageresponse/

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