

## DMV Oregon Dealer Services

### Weekly Processing Report

This report shows the status of transaction processing by the DMV Oregon Dealer Services:

Oregon Dealer Services Weekly Report	
Week of: 5/06/2024	
Location/Task	Date Working On (oldest date)
Mail	5/1/2024
Responses	4/18/2024
Expedite	5/2/2024
Inbox (Email)	5/3/2024
HQ (Mailed In)	4/15/2024
EVR (Error Queue)	4/11/2024
Bend DSC	5/2/2024
BVTN DSC	Inactive (temporary)
SE PTL DSC	4/30/2024
N Salem DSC	4/16/2024
Medford DSC	5/3/2024

Using this report, you can estimate the status of the transactions in our processing queue.

- **Date Working On** – the date transactions received that we are currently processing at each identified **Location/Task**:
  - **Mail** - current work just received via mail (USPS, UPS, FedEx, DHL), opening and date stamping
  - **Responses** – correspondence and missing requirements received
  - **Expedites** – dealer expedited title requests that receive special handling
  - **Inbox (Email)** – emails received from Dealers
  - **HQ (Mailed In)** – received date for transactions currently being processed
  - **EVR (Error Queue)** – transactions being processed that error out in the EVR cycle (approximately 15% of all EVR transactions)
  - **DSC** – Dealer Service Center – transactions received and processed at DSCs