

## DMV Oregon Dealer Services

### Weekly Processing Report

This report shows the status of transaction processing by the DMV Oregon Dealer Services:

<b>Oregon Dealer Services Weekly Report</b>	
<b>Week of: 8/7/2023</b>	
<b>Location/Task</b>	<b>Date Working On (oldest date)</b>
<b>Mail</b>	8/4/23
<b>Responses</b>	6/30/23
<b>Expedite</b>	8/4/23
<b>Inbox (Email)</b>	8/4/23
<b>HQ (Mailed In)</b>	6/30/23
<b>EVR (Error Queue)</b>	6/18/23
<b>Bend DSC</b>	7/17/23
<b>BVTN DSC</b>	Inactive (temporary)
<b>SE PTL DSC</b>	7/28/23
<b>N Salem DSC</b>	7/18/23
<b>Medford DSC</b>	8/2/23

Using this report, you can estimate the status of their transactions in our processing queue.

- **Date Working On** – the date transactions received that we are currently processing at each identified **Location/Task**:
  - **Mail** - current work just received via mail (USPS, UPS, FedEx, DHL), opening and date stamping
  - **Responses** – correspondence and missing requirements received
  - **Expedites** – dealer expedited title requests that receive special handling
  - **Inbox (Email)** – emails received from Dealers
  - **HQ (Mailed In)** – received date for transactions currently being processed
  - **EVR (Error Queue)** – transactions being processed that error out in the EVR cycle (approximately 15% of all EVR transactions)
  - **DSC** – Dealer Service Center – transactions received and processed at DSCs